

IT Support Analyst I/II+

Valid Certification Options (*valid indicates certification has not expired or lapsed*)

CompTIA:

- IT Fundamentals
- A+
- Network+
- Security+
- Server+
- Cloud+

Microsoft:

- MS-900 Microsoft 365 Certified: Fundamentals
- 98-349 MTA: Windows Operating System Fundamentals
- 98-367 Security Fundamentals

Google:

- IT Support Certificate
- Project Management

ITIL:

- ITIL Foundation