



## Minutes LIBRARY ADVISORY BOARD Wednesday, March 2, 2022

Minutes of the LIBRARY ADVISORY BOARD virtual meeting recorded at 6 p.m. on Wednesday, March 2, 2022, held via Microsoft Teams.

**(MEMBERS) Present:**

Teri Metros (Chair)  
Marie Brown  
Marissa Dailey  
Dr. Felicia Durden  
Chris Sar  
Carrie Taylor  
Christopher M. Watts (Vice-Chair)

**(MEMBERS) Absent:**

None

**City Staff Present:**

Rachael Brickner, Sr. Management Assistant - Community Services Administration  
Jessica Jupitus, Deputy Community Services Director - Library Services Division  
McKay Wellikson, Collections Management Supervisor - Library Services Division

**General Public Present:**

Larry Conway, President - Friends of Tempe Public Library

**Agenda Item 1 - Call to Order:**

- Teri Metros, Library Advisory Board Chair, called the meeting to order at 6:01 p.m.

**Agenda Item 2 - Call to the Audience:**

- No public comments from the audience to report.

**Agenda Item 3 - Approval of the February 2, 2022, Library Advisory Board Meeting Minutes:**  
**APPROVED**

- Teri Metros, Library Advisory Board (Board) Chair, asked the Board members to review the unapproved meeting minutes document dated February 2, 2022.
  - No edits noted or requested.

**MOTION:** Christopher M. Watts (Vice-Chair) moved to approve the February 2, 2022 Library Advisory Board meeting minutes as presented.

**SECOND:** Marie Brown seconded.

**DECISION:** Motion approved, 7-0.

**Ayes:** Marie Brown, Marissa Dailey, Dr. Felicia Durden, Teri Metros (Chair), Chris Sar, Carrie Taylor, and Christopher M. Watts (Vice-Chair)

**Nays:** None

**Absent:** None

**Abstained:** None

#### **Agenda Item 4 - Report: Friends of Tempe Public Library**

- Larry Conway, President of the Friends of Tempe Public Library (Friends) organization, reported that the Friends held an outdoor book sale on February 12 and 13; Conway praised the Friends' staff team and volunteers for hosting a great sale.
- L. Conway further explained that the Friends organization was able to utilize the café and book-store iPads with Square® payment processing to facilitate and track sales.
- L. Conway was pleased to announce that the Friends will be partnering with Tempe Public Library (Library) to help support the Library's summer reading program efforts.
- L. Conway acknowledged the Connections Café team for their work to keep the café open five days per week; Conway further expressed gratitude for the team and its efforts to refresh the look of the café, including updated outdoor patio furniture.
- L. Conway confirmed that summer Osher Lifelong Learning Institute (OLLI) classes will be held via Zoom; in-person classes are scheduled to resume in the fall.
- L. Conway further praised the Friends of Tempe Public Library staff team for the continued success of the Friends organization; Conway stated that he looks forward to the café and book-store returning to their pre-pandemic operations.

#### **Agenda Item 5 - Update: Tempe Public Library eResource Demonstration: Brainfuse Online Tutoring**

- McKay Wellikson, Collections Management Supervisor at Tempe Public Library, facilitated a live demo of Brainfuse Online Tutoring, a newly deployed eResource available to patrons.
  - M. Wellikson explained that with Brainfuse, patrons may access real-time assistance through an online classroom;
  - Tutors are available 24 hours per day, and assist in English, and in Spanish;
  - Patrons also have access to live writing assistance;
  - M. Wellikson further demonstrated that the SkillSurfer module of Brainfuse connects patrons with a comprehensive library of proprietary practice exams, including the new SAT, ACT,

GED, US Citizenship, and other College Placement Test Preparation platforms.

- Teri Metros, Library Advisory Board Chair, thanked M. Wellikson for his presentation.

**Agenda Item 6 - Staff Report: Jessica Jupitus, Deputy Community Services Director**

- Jessica Jupitus, Deputy Community Services Director - Library Services Division, gave the following report specific to Tempe Public Library operations:
  - **457** adults were engaged in **programming** during February 2022; programs included:
    - **Letter to An Ancestor with Dr. Duane Roen;**
    - **Writer's Connection;**
    - **Unleash Your Creativity;**
    - **Memoir and Family History Basics;**
    - **I wrote a book! Now what do I do with it?**
    - **Mystery Club;**
    - **Great Books discussions;**
    - **Coffee, Tea, and Books;**
    - **Spotlight Reads: Diversify Your Shelf**, a new book club highlighting BIPOC and LGBTQ+ authors;
    - **iPhone/iPad Explained;**
    - **ASU DISC Drop-In Help;**
    - **Readers' Theater;**
    - **Two Marvelous Universe Sessions: Star Birth - From Gas Clouds to Young Stars and The Stellar Graveyard;**
    - **Sustainability: Rainwater Harvesting;**
    - **Book Bike:** Establishing routes and PlayDay at Kiwanis Park.
    - Tempe Public Library's **Writer in Residence** program is going well; Sara Fujimura will complete her residence in April, and Mindy Tarquini will join in May.
    - The **Tempe Writing Contest** closed with a total of 114 submissions and four cover contest submissions;
    - Tempe Public Library will play host to a **Beyond Beauty: Brazilian India Funai Indigenous Feather Art** program at 2 p.m. on March 20 in partnership with Edna Arts;

- There was a 300% increase in program attendance in February 2022; Tempe Public Library users are returning.
- **Physical circulation of materials** decreased by 6% in February 2022;
  - Physical circulation of materials in December 2021 totaled 27,392 uses;
  - Physical circulation of materials in January 2022 totaled 35,341 uses;
  - Physical circulation of materials in February 2022 totaled 33,383 uses;
    - For comparison: January 2021 totaled 15,190 uses;
    - For comparison: February 2021 totaled 27,661 uses.
- **Virtual/eResource circulation** decreased by 13% in February 2022;
  - eResource circulation in December 2021 totaled 26,946 uses;
  - eResource circulation in January 2022 totaled 26,704 uses;
  - eResource circulation in February 2022 totaled 26,292 uses;
    - For comparison: February 2021 totaled 27,661 uses.
- **Public access computers** within the Library's computer lab saw 2,630 uses in February 2022, an increase of 10% from January 2022;
  - The lab on the **main floor** saw 2,309 uses;
  - The lab in the **Teen Center** saw 11 uses;
  - The lab in **Youth Services** saw 79 uses;
  - **Satellite locations** including the Cahill Senior Center, Escalante Community Center, and the North Tempe Multi-Generational Center saw 231 uses.
- Tempe Public Library has an **average attendance** of 792 patrons per day, an increase of 7% from January 2022.
- Tempe Public Library has completed the following **active recruitment**:
  - Library Manager assigned to Youth and Teen Services; interviews will begin in March 2022.
- J. Jupitus reported the following information specific to operations of Tempe Public Library's (Library) **Youth and Teen Services** areas:
  - 518 participants were engaged in programming during February 2022; J. Jupitus highlighted the following programs:

- **Code Club**, a club for youth ages six to 11-years-old to explore programming language and more, met three times;
  - **PageTurners**, a program hosted by students from Arizona State University for youth ages six to 11-years-old to develop positive relationships with reading held four sessions;
  - **Facebook Live Story Times** continue to remain popular and met four times;
  - **Outdoor Story Time** occurred twice;
  - 27 **Youth Activity Kits** and 35 teen **STEAM kits** were checked-out for in-library use;
  - Staff members are beginning to prepare for **2022 Summer Reading**; this year's theme is "Oceans of Possibility."
- **Teen Volunteers** provided 75 hours of service among 22 teens;
  - Virtual programming for teens continues; **Teen Times** and weekly **Zoom Teen Hangouts** continue to see a handful of participants each month;
  - **Fine free** has been extremely well-received by the community; 137,983 fine transactions were eliminated, and 13,754 library users with blocked accounts are now able to utilize Tempe Public Library again.

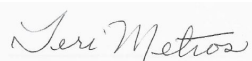
#### **Agenda Item 7 - Member Announcements/Future Agenda Items**

- No announcements/agenda items noted.

#### **Agenda Item 8 - Adjournment**

- Teri Metros, Library Advisory Board Chair, adjourned the meeting at 6:49 p.m.
- The next meeting of the Library Advisory Board is scheduled to occur at 6 p.m. on Wednesday, May 4, 2022;
  - Due to the COVID-19 pandemic, this public meeting will be held in a hybrid format in-person and virtually via Microsoft Teams.

Prepared by: Rachael Brickner; Reviewed by: Keith Burke



April 6, 2022

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Approval Signature: Library Advisory Board Member