## **PUBLIC MEETING AGENDA**



# Risk Management Trust Board Virtual Meeting Wednesday, January 26, 2022 5:00 p.m.

Members of the Board will attend virtually.

#### Ways to connect:

- 1. On your computer/tablet (Recommended)
  - a. Click on this <u>Cisco Webex Event Address for attendees</u>.
  - b. Enter "RMTB" in the prompt "enter the meeting password".
- 2. On your phone Dial in at 408-418-9388, Event number is 2492 900 4548

Due to health and safety concerns pertaining to Coronavirus (COVID-19), this meeting will be held virtually through Cisco WebEx Events. Written comments regarding agenda items may be submitted via email to alex\_chin@tempe.gov no later than 5:00 p.m. on Monday, January 24, 2022.

## <u>AGENDA</u>

- 1. Call to Order
- 2. Approval of the June 9, 2021 Board Meeting Minutes
- 3. Risk Management Trust Board 2021 Annual Claims Trends Report
- 4. Introductions to Alliant
  - Initial Market Status Update
  - Traditional Excess Insurance
  - Pooling Option
  - Proprietary Programs

#### 5. Board Member & Staff Announcements

Board members and staff may make announcements regarding current events that are not listed on the agenda. No discussion or legal action will be taken regarding these announcements.

#### 6. Public Appearances

The Risk Management Trust Board welcomes public comment. According to the Arizona Open Meeting Law, the Board may only discuss matters listed on its meeting agendas. Matters brought-up by the public under public appearances that are not listed on the meeting agenda cannot be discussed by the Board. A three-minute time limit per person will be in effect.

The City of Tempe endeavors to make all public meetings accessible to persons with disabilities. Special assistance is available at public meetings for sight and/or hearing-impaired persons. To request an accommodation, please contact the City Clerk's Office within 72 hours' advance notice to ensure availability at 480-350-4311 (voice) or 7-1-1 (relay users) or at clerk@tempe.gov.



# Minutes Risk Management Trust Board June 9, 2021

Minutes of the Risk Management Trust Board meeting held virtually via Cisco Webex on June 9, 2021 at 5:00 p.m.

#### **Board Members Present:**

Robin Arredondo-Savage Heather Bilodeau Bill Goodman Jerry Hart Ken Jones

#### **Board Members Absent:**

None

#### **City Staff Present:**

Tom Duensing, Deputy Internal Services Director-Finance Chris Hansen, Risk Manager Nichole Martinez, Workers' Compensation Program Specialist Susan Buck, Executive Assistant

#### **Guests Present:**

Chuck Halsey, Willis Towers Watson Sharla Kissel, Willis Towers Watson Kristina Meier, Willis Towers Watson Ben Merris, CRC Group

#### Agenda Item 1 - Call to Order:

Chair Ken Jones called the meeting to order at 5:00 p.m.

#### Agenda Item 2 – Approval of Board Meeting Minutes:

Motion by Robin Arredondo-Savage to approve the May 24, 2021 Board meeting minutes; second by Jerry Hart. Motion passed on a voice vote 5-0.

Ayes: Chair Jones, Boardmembers Arredondo-Savage, Bilodeau, Goodman and Hart

Nays: None Absent: None

#### Agenda Item 3 – FY21-22 Insurance Renewal Program Update:

Chair Ken Jones stated the Board needs to make a recommendation to City Council, which is typically in the form of a "not to exceed" amount, which will allow staff to formalize the contract after Council gives approval to proceed. Deputy Internal Services Director-Finance Tom Duensing stated that at the May 24, 2021 meeting, the Board came to consensus on auto and Workers' Compensation coverage. However, additional information was requested on general liability.

Mr. Duensing presented an overview of general liability claims from 2011 to 2021 (year to date), including the number of claims, the departments that the majority of claims were from, and the dollar amounts paid on the claims based on the fiscal year they were incurred. Mr. Duensing noted that claims from Water and Solid Waste are more numerous and generally smaller in cost, while claims from the Police Department, HURF, Community Services and Community Development tend to be fewer in number, but higher in cost. Mr. Duensing stated that this information helps spotlight the departments that staff needs to reach out to in order to try to reduce the number claims.

Mr. Duensing and Sharla Kissel of Willis Towers Watson (WTW) provided definitions of some terms that pertain to general liability coverage. Mr. Duensing stated that external factors driving the quotes are law enforcement scrutiny and larger settlements; internal factors include loss history and outstanding claims. Mr. Duensing noted that staff will also be presenting some benchmark information.

Ben Merris of CRC Group introduced himself and provided an overview of factors impacting the current insurance market for public entities. Mr. Merris noted that benchmarking with entities in other states can be difficult because state laws vary; benchmarking with entities in Arizona will provide a better picture. Mr. Merris stated that market pricing has gone up significantly in the past 24 months. Entities with a hole in insurance coverage that need to find a new carrier to complete coverage, along with large losses, are driving the price increases across the country. Mr. Merris noted that Tempe has a cutback in limit from our existing primary carrier, as well as an absence of limit from our next two excess carriers, which means Tempe will basically be rebuilding the insurance from the ground up. When benchmarking with other entities, Tempe should avoid comparing to other entities that aren't going through the same situation. Mr. Merris stated the main drivers of the increased costs for Tempe are having to increase capacity and looking for that capacity from markets that are looking at social inflation, increased law enforcement scrutiny, higher jury awards and higher settlements.

Chair Jones stated that when the Board submits a renewal recommendation to City Council, it should include the criteria used by insurers to evaluate Tempe's liability and the benchmarks of Arizona cities similar to Tempe and what they paid. Chair Jones noted that it is important to provide City Council with trend information, so they can use that information to make good policy decisions, including whether to settle claims and whether to pay increased premiums. Mr. Merris responded that in addition to subjective benchmarking, CRC and WTW can help provide contextual information pertaining to the market. Chair Jones stated that benchmarking information can also be used to make sure the Tempe is getting the best rate possible. Boardmember Robin Arredondo-Savage concurred, stated that it would be very helpful to have information in the policy-maker process to discuss the way Tempe settles claims and what impact that has on premiums.

Mr. Duensing questioned whether Tempe is disproportionately high on the number of claims and/or the number of claims it settles. Mr. Merris responded that for insurers looking at loss history, Tempe has not had claims in excess of their self-insured retention (SIR), which is good. Mr. Merris noted that every city is different in how they approach claims and what they will settle. Mr. Merris stated that right now, carriers are focused on law enforcement claims, specifically the number of claims relative to other municipalities, the experience of those claims, and how many total open claims there are; the open claims will drive external factors such as social inflation and nuclear verdicts.

Chair Jones stated that open claims information is good for City Council to have, noting that it would be beneficial for Risk Management and the City Attorney's Office to present information to City Council about the City's settlement process.

Risk Manager Chris Hansen provided an overview of information he gathered from City of Chandler, City of Scottsdale and City of Phoenix. The City of Chandler has not received final numbers yet, but their SIR and total tower numbers are going up significantly; the City of Scottsdale was already paying a significant premium, but only expect a small increase this year on total coverage, with their SIR *decreasing*; and the City of Phoenix has not received final numbers yet; but are considering increasing their SIR and anticipate significant premium increases. Chair Jones requested that this information be submitted in the memo to City Council; due to the short time frame to process the annual renewal, staff will be going to council and June 24, 2021 and also explaining the situation in Executive Session the same night.

Mr. Merris stated that it would be good information to understand which of the cities discussed may have already seen the premium increase last year as opposed to this year, such as City of Scottsdale. The increase is not hitting everyone at the same time.

The Board generally discussed when premium payments are due and whether premiums are prorated if coverage is cancelled.

Mr. Duensing provided a comparison of current general liability coverage and three quote options for Board consideration. Staff recommended Option 2, with \$2 million general liability SIR, \$5 million dollar SIR for Law Enforcement Liability (LEL) and Auto Liability (AL), followed by a primary layer of \$5 million, then an additional City SIR of \$5 million for LEL, then a \$25 million excess coverage layer, with total premium of \$1,775,284.00 for the year. Mr. Duensing stated in reviewing claims history, the City only pierced the SIR once, for a claim in Fiscal Year 2006-2007 (when the SIR was \$2 million).

The Board generally discussed the options presented and the potential impact on the general fund and the SIR reserve. Boardmember Arredondo-Savage noted that it would be good to include information about the general fund SIR reserve amount as part of the recommendation to Council. Boardmember Jerry Hart inquired why the SIR for AL was raised. Kristina Meier of WTW stated the increase was driven by claims experience and a general auto liability increase across the board when there is a police force insured under the program. Mr. Merris noticed that one of Tempe's open claims is a Police chase, which impacts the AL.

Board consensus was to recommend Option 2. Mr. Duensing stated that based on the total of the options being recommended by the Board, staff would like to take this to City Council for consideration at the June 24, 2021 meeting as an "amount not to exceed" \$2.78 million. Mr. Duensing stated that is approximately a \$1.1 million increase over the current budgeted amount and if approved, would require going back to City Council on to request a budgetary transfer to cover the increased premium amounts. Chair Jones provided an overview of the budget transfer and noted that both items could go to Council at the same time as long as it was noted that the budget transfer was contingent upon Council approval of the premium amounts. Mr. Duensing clarified that he would use an "amount not to exceed" of \$2.8 million.

#### Agenda Item 5 - Board Member and Staff Announcements

There were no announcements.

#### Agenda Item 6 - Public Appearances

There were no public appearances.

Chair Jones inquired if the Board would be going back to a quarterly meeting schedule. Mr. Duensing stated that the next meeting would be sometime in the fall. Chair Jones adjourned the meeting at 6:02 p.m.

Minutes prepared by: Susan Buck

Minutes reviewed by: Chris Hansen and Tom Duensing

City of Tempe Financial Services Mail Stop 02-07 20 E. 6<sup>th</sup> Street Tempe, AZ 85280 www.tempe.gov



Date: January 26, 2022

To: Risk Management Trust Board

From: Chris Hansen, Risk Manager – Financial Service Department

Subject: Annual Claim Trends Report

#### **Background**

City Code, Section 2-505(b), states that the duties of the Risk Management Trust Board include submitting "an annual report to the City Council through the City Manager relating to the status of the trust fund and making other recommendations that the board deems necessary and appropriate."

#### **Analysis**

Attached is a draft Annual Claims Trends Report, with information through December 31, 2021, which provides an overview of the Risk Management and Workers' Compensation Funds, provides trend information, and summarizes the funds status or amounts available for future unforeseen expenditures.

Staff is seeking feedback from the RMTB and approval of the draft Annual Claims Trends Report, with any noted changes. This report would then be included in a future City Manager's Friday Information Packet distributed to the City Council.

City of Tempe Financial Services Mail Stop 02-07 20 E. 6<sup>th</sup> Street Tempe, AZ 85280 www.tempe.gov



Date: January 26, 2022

To: Mayor & City Council

From: Chris Hansen, Risk Manager

Through: Risk Management Trust Board

Subject: Risk Management Trust Board - Annual Claim Trends Report

#### **Background**

City Code, Section 2-505(b) requires the Risk Management Trust Board (RMTB) to "submit an annual report to the City Council through the City Manager relating to the status of the trust fund and making other recommendations as the Board deems necessary." This report fulfills this requirement and was reviewed by the Risk Management Trust Board on January 26, 2022.

The Risk Management Trust Board is established through Article VII, Division I of the Tempe City Code. This section establishes the Risk Management Trust Fund, which provides "for the payment of benefits, losses and claims as set forth in A.R.S. § 11-981(A) which shall include legal defense costs, administrative costs, claims adjusting costs, losses (including those related to workers' compensation, personal injury or property damage), reserves for anticipated losses and lawsuits, insurance costs (including premiums), external audit and other expenses related to the operation of the city's self-insurance program."

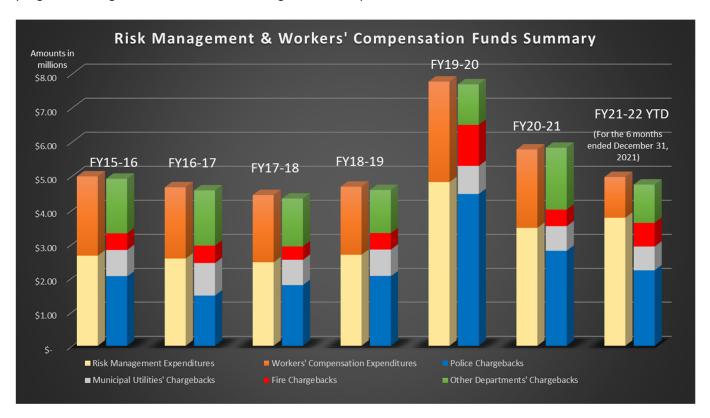
Currently, two operational funds are established to account for the Risk Management Program activities: 1) the Risk Management Fund and 2) the Workers' Compensation Fund. Each program is considered self-insured with excess insurance, which provides a level of City protection for large or unexpected trends in claims.

- The Risk Management Fund accounts for general, automobile, and property liability self-insurance program costs. Actual claims costs are directly allocated to each City department. Administrative-types costs such as premiums, safety program costs, legal defense costs, administrative costs, etc. are allocated based on historical claims history by each department. Therefore, at the end of any fiscal year, all Risk Management Fund expenses are funded through departmental "chargebacks" to the appropriate department/fund, and departments' budgets are increased accordingly. These department chargebacks are considered revenue to the Risk Management Fund.
- The Workers' Compensation Fund accounts for costs associated with medical and wage benefits for
  City staff injured at work or who become ill due to a work-related cause. Actual workers'
  compensation claims cost, such as medical expenses, wage benefits, and legal expenses, are directly
  allocated to each City department. Any additional administrative-type costs or revenues, such as
  premiums, administrative costs, reimbursements, etc., are allocated based on historical claims

history by each department. Therefore, like the risk management charges, all costs incurred are funded through departmental "chargebacks" to the appropriate department/fund, other than interest earnings, which remain in the fund. These department chargebacks are considered revenue to the Workers' Compensation fund.

#### **Program Summary**

The chart below summarizes the total Risk Management Fund and Workers' Compensation Fund expenditures (claims, excess insurance premiums, and program administration) and the departmental chargebacks (contributions or revenues to the funds) based on the expenditures incurred. Please note that program earnings somewhat offset the chargebacks to departments.



#### **Fund Activity**

The table below summarizes program expenditures for the past six fiscal years and the fiscal year-to-date expenditures through December 31<sup>st</sup>, the first six months of FY21-22. For the most recent completed fiscal year, FY20-21, **Total Risk Management Program** expenditures for risk management and workers' compensation activities totaled \$5.8 million, a decrease of \$2.0 million from the prior year. Generally, Risk Management Claim Expenditures have remained between \$1.0 and \$1.5 million per year; however, FY19-20 Risk Management Claim Expenditures totaled \$3.1 million due primarily to a \$2.0 settlement agreement with Sandra Gonzalez and Juan Antonio Arce approved by Council June 25, 2020. The current year-to-date expenditures for the six months ending November 30, 2020, totaled \$681,000.

Workers' Compensation expenditures totaled \$1.9 million in FY20-21, a decrease of \$700,000 from the prior year. The increase in FY19-20 can be attributed to a cancer presumption claim from FY18-19 and a low back claim from FY94-95, both allocated back to the Fire Department. These two claims, coupled with an increase in the severity of claims arising out of the Police Department, directly contributed to an overall increase in the medical and indemnity costs. The current FY20-21 year-to-date expenditures through November 30, 2020, total \$0.9 million.

In the current fiscal year, FY21-22, the \$2.9 million represents a \$1.5 million increase in total premiums from the prior year. The significant increases are due primarily to increased costs of General Liability excess insurance coverage of \$1.3 million because of instability in the current insurance markets. Other Valley cities are also experiencing significant increases. The Risk Management Trust Board is taking a proactive approach to evaluating the City's excess insurance program through its insurance broker to ensure insurance premiums are balanced with the types of coverage necessary in the City. It should be noted that two Risk Management settlements, totaling \$1.275 million, were approved by Council on January 13, 2022. These were not included in the FY21-22 year-to-date Risk Management Claim Expenditures.

City of Tempe
Risk Management Program Expenditure & Revenue Analysis

	Actual								
Diel. Management Description Consortium	FY15-16	FY16-17	FY17-18	FY18-19	FY19-20	FY20-21	Budget	FY21-22 YTD Actual *	% Budget
Risk Management Program Expenditures	1 000 101	4 000 004	1 010 500	4 000 005	0.444.044	4 5 4 7 0 0 7	1 0 10 000	000 504	E 40/
Risk Management Claim Expenditures	1,063,191	1,009,931	1,012,568	1,230,605	3,141,911	1,547,837	1,343,000	680,591	51%
Workers' Compensation Expenditures	1,957,313	1,788,966	1,698,351	1,688,274	2,618,811	1,931,224	1,400,000	887,714	63%
Total Direct Program Expenditures	3,020,505	2,798,897	2,710,918	2,918,879	5,760,722	3,479,062	2,743,000	1,568,305	57%
Risk Management Insurance Premiums	779,242	716,673	688,565	741,680	872,525	1,028,679	2,442,000	2,584,534	106%
Workers' Compensation Insurance Premiums	303,991	246,198	245,968	257,660	267,712	304,245	498,000	291,683	59%
Total Premiums	1,083,233	962,870	934,533	999,340	1,140,237	1,332,925	2,940,000	2,876,217	98%
Admin & Med Phys Exams	876,428	900,219	788,684	760,938	864,770	959,427	1,007,110	519,138	52%
Total Risk Management Program  * Actual EV21-22 data represents six months of	4,980,166	4,661,987	4,434,135	4,679,156	7,765,729	5,771,413	6,690,110	4,963,660	74%

<sup>\*</sup> Actual FY21-22 data represents six months of activity.

The table below summarizes departmental chargebacks to the respective departments. Program chargebacks are considered revenue for the Risk Management Program. Actual chargebacks differ somewhat offset from Risk Management Program expenditures due to certain program revenues. Activity for the previous six fiscal years and the first six months of the current fiscal year are summarized in the following table.

City of Tempe Departmental Chargebacks/Revenue

	Actual								
Danadan atal Charra hadia (Dana an	FY15-16	FY16-17	FY17-18	FY18-19	FY19-20	FY20-21	Budget	FY21-22 YTD Actual *	% Budget
Departmental Chargebacks/Revenue Police	2,038,588	1,469,996	1.775.555	2,044,655	4,464,372	2,796,644	3,408,670	2,221,615	65%
Municipal Utilities	780.765	966.791	756.891	788,568	825.419	722,567	778.293	700,889	90%
Fire	489,534	510,434	391,452	482,869	1,205,307	485,609	1,348,741	694,349	51%
Community Development	259,535	585,238	476,490	475,543	491,611	608,560	694,168	516,982	74%
Community Services	600,477	365,453	251,568	332,138	262,346	204,895	417,005	203,528	49%
Engineering & Transportation	539,556	511,785	419,859	101,117	213,018	481,730	296,112	271,550	92%
Human Services	129,400	1,606	58,101	53,332	49,247	114,064	58,484	46,246	79%
Internal Services	19,522	87,673	97,330	41,484	112,406	99,788	-	-	0%
Financial Services	-	-	-	-	-	-	91,546	14,330	16%
Information Technology	-	-	-	-	-	-	-	-	0%
Other	56,063	72,175	102,303	261,945	61,408	308,085	53,117	85,740	161%
Total	4,913,439	4,571,150	4,329,549	4,581,650	7,685,134	5,821,942	7,146,136	4,755,229	67%

<sup>\*</sup> Actual FY21-22 data represents six months of activity.

Overall, 60.6% of FY20-21 charges are in the Police and Municipal Utilities departments, the most current fiscal year completed. The charges to the Police Department are related to workers' compensation claims, general liability claims, and automobile liability claims. Charges to the Municipal Utilities Department are primarily associated with general liability and automotive liability.

For the FY21-22 year-to-date expenditures through December 31, 2021 (50% of the year), the total amount expended is 67% of the total budget. The amount is due primarily to the annual insurance premiums being allocated in the first six months.

Monthly, staff roundtables current workers' compensation claims with the Police Department to reduce indemnity costs, discuss potential issues, and address overall claim resolution. A focus for Risk Management staff has also been on the continuing mitigation of employee COVID exposure and infection through the implementation of policies and procedures. Risk Management also continues to serve as a resource for departments to manage the effects of the pandemic.

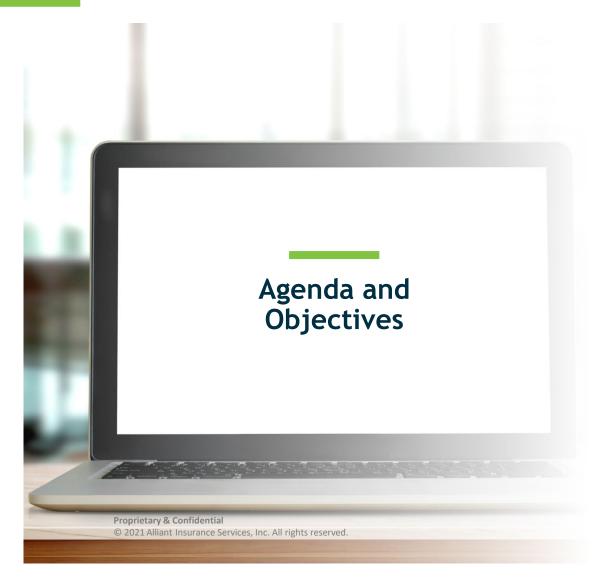
#### Status of the Funds

As of June 30, 2021, the **Risk Management Fund** had approximately \$5.2 million in cash with approximately \$3.0 million in liabilities, which mostly represents estimated future claim payouts. The remaining \$1.2 million is available for future, unidentified risk management claims.

As of June 30, 2021, the **Workers' Compensation Fund** had approximately \$4.8 million in cash with approximately \$4.5 million in liabilities, which like the Risk Management Fund, represents estimated future workers' compensation claims. The remaining \$300,000 is available for future, unidentified workers' compensation claims.

Finally, in addition to the \$1.2 million available in the Risk Management Fund and the \$300,000 in the Workers' Compensation Fund, there is an additional \$6.8 million "assigned" in the General Fund. These funds represent an amount that could be used for unforeseen claims or absorb increasing claims costs. The City can only utilize this funding through formal City Council approval.





- Alliant Introductions
- Corporate Overview & Experience with Cities
- State of the Insurance Market
- Current Insurance Schedule
- Defined Marketing Plan
- Market Approach 2022-23
- Questions



## **Shawn Kraatz**



**Shawn Kraatz**First Vice President, Public Entity Group

Shawn joined the Alliant Insurance Services team in 2000. Shawn brings nearly 20 years of company, MGA, and retail brokerage experience. Shawn is an all lines property and casualty broker with core focus on public entity risks. Shawn has been able to utilize his varying background of carrier and retail experience to develop a variety of public entity specific programs and standalone placements for some of the country's largest entities. Shawn has been an active member with the National Association of State Retirement Administrators (NASRA), State Association of Counties Retirement Systems (SACRS), and one of several brokers who administer the largest public entity pool in the U.S., PRISM.

Shawn has been extensively involved with pension systems for nearly a decade. He developed the first national fiduciary liability program designed for public pension systems. It has been supported by the National Association of State Retirement Administrators (NASRA) and has over 75 public pension systems participating. Shawn has worked with some of the largest pension systems in the country in addition to working with many other state, county, and city plans across the country. Shawn is an active speaker on various panels with associations such as NASRA, NCTR, SCTR, and PARMA. Shawn is also the broker for six California counties and 12 California cities and districts.

Shawn is licensed by the California Department of Insurance as a Fire and Casualty Broker-Agent and has completed 100+ hours of continuing education. He holds licenses in ten other states. In addition, he has done course study work in both the CPCU and ARM.

When away from his duties at Alliant, Shawn enjoys spending time/traveling with his family, playing basketball, surfing, playing guitar, and coaching youth sports.



# **Pamela Dominguez**



Pamela L. Dominguez
Vice President, Public Entity Group

Pamela joined the Alliant Insurance Services team in 2010. Pamela works with Alliant public entity clients, utilizing her knowledge and understanding of their unique risk and insurance needs to optimize risk management and brokering solutions. Pamela offers a wide breadth of expertise including the development, implementation, and management of self-insured excess property and casualty insurance, workers' compensation and student accident insurance programs.

Pamela has been in the insurance industry for over thirty-five years. Prior to joining Alliant, Pamela worked at a global international insurance carrier as the Manager of the Public Entity Claims Division. She has thirty years of insurance claims administration experience managing/servicing large private/public sector accounts. Pamela has over thirty years of experience working with organization executives and managers on claims reduction strategies, cost containment development and bottom- line cost reduction strategies for workers' compensation and liability claims programs. She is a specialist in self-insured programs for public sector clients with specific experience servicing municipalities and public schools' clients in the areas of Workers' Compensation, Liability, Property, Cyber Liability, Student Accident, Medical Management and Cost Containment services.

Pamela is an active member and presenter with local AZ PRIMA, PRIMA and CAJPA. She has her State of California Self-Insurance Plans License since 1990. She is a Licensed Property and Casualty insurance broker in Arizona and multiple states across the country. Pamela is currently working on securing her Associate in Risk Management (ARM) Designation.

When away from her duties at Alliant, Pamela enjoys spending time with her family, coaching women's fitness groups, hiking, playing golf and competing in international marital arts tournaments.



## Diana Burke



# **Diana Burke**Associate Vice President, Public Entity Group

Diana joined the Alliant Insurance Services team in 2018 as an Account Executive in the Public Entity Group. She is the daily servicing contact for clients and works closely with producers, underwriters and wholesale brokers to coordinate the renewal process and respond to midterm insurance requests.

Diana has over fifteen years of comprehensive experience in the insurance industry including contract and coverage review, marketing new and renewal programs, preparing allocations and proposals. Prior to joining Alliant Diana specialized in large and complex commercial programs with international exposure and previously worked as a claims adjuster handling personal lines auto and property claims.

EDUCATION, PROFESSIONAL, AND PERSONAL INTERESTS:
Licensed Arizona Property and Casualty Insurance Broker.
Certified Insurance Counselor (CIC) and Certified Insurance Service Representative (CISR) Designations Bachelor of Arts in Psychology from Arizona State University

Outside of Alliant Diana enjoys cooking, spending time with friends, and playing with her Standard Poodle Audrey.



# The Alliant Story

Premier Specialty Broker

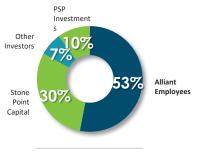


8,700+ Employees



\$23 Billion
Premium Volume





53% Employee Owned

**Proprietary & Confidential** 

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# **Public Entity Experience & Expertise**



225+

Professionals with Exclusive Focus on Public Entities



40+

Years Serving the Public Entity Community



10,000+

Public Entity Clients



30%

of all States



70%

of all Public Entity Pools



35%

of all Higher Education Entities



20+

Years – Average Experience of Public Entity Team



Unmatched Global Market Relationships



Exceptional Service
Delivered by Dedicated
Service Team = 98% Client
Retention



Dedicated Claims, Placement and Risk Control Staff Embedded in the Team



Market Leading
Analytic Tools to
Drive Decisions



Highly Active and Supportive with Industry Associations: STRIMA, PRIMA, URMIA, AGRIP and etc.

Proprietary & Confidential

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# Alliant Relevant Experience





























# We are in unprecedented times...

We are in the midst of a pandemic that turned our lives upside down

Public trust has eroded

Community trust in law enforcement at historic lows

Social injustice has caused much angst among citizens and brought about protests pitting groups against each other

The trajectory of social inflation continues to rise steeply

Cyber breaches are impacting every sector

Natural catastrophes are now systemic





## **Market Conditions**

## Most challenging insurance market in decades

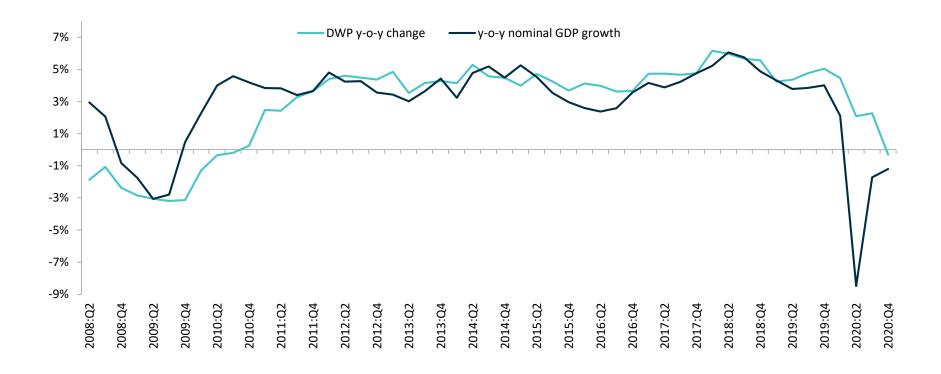


- Liability capacity pull back and withdrawals have been significant over the past two years
- Property capacity has stabilized with new capital providers
- Cyber capacity is shrinking and particularly acute for certain industries (Public Entity)
- COVID-19 continues to create uncertainty around its impact on the industry as the Delta variant wave continues cause significant illness and death; Omicron's impact is uncertain at this time
- Insurers produced negligible profit in 2020 \$83b in Global Insured CAT losses
- Workers Compensation remains stable but concerns remains around the development of presumptive legislation for Cancers, PTSD and etc.
- Historically low interest rates have hampered carrier investment returns
- An increased pattern of major property catastrophes such as hurricanes, typhoons, wildfires, etc. over the past 5 years. Is this the new norm?
- Consist increases in attritional property losses (fires, tornados, hail, wildfires)
- Social inflation driving up liability verdicts and settlements
- Litigation financing is driving large claims
- Ransomware cyber losses are systemic
- Industry is well capitalized \$929B of surplus (all time high)
- · New capital is being deployed



# The Economy Drives P/C Insurance Industry Premiums

Direct Written Premium (All P/C Lines) vs. Nominal GDP: Quarterly Y-o-Y Pct. Change

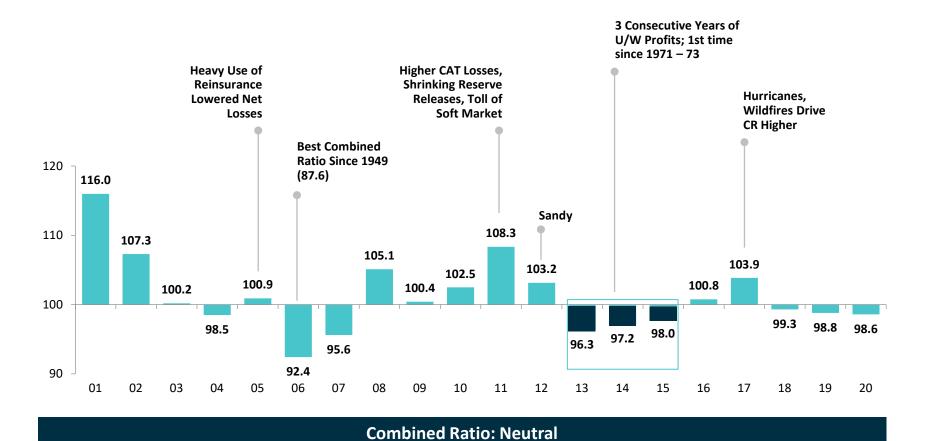


#### **Economic Environment: Negative**



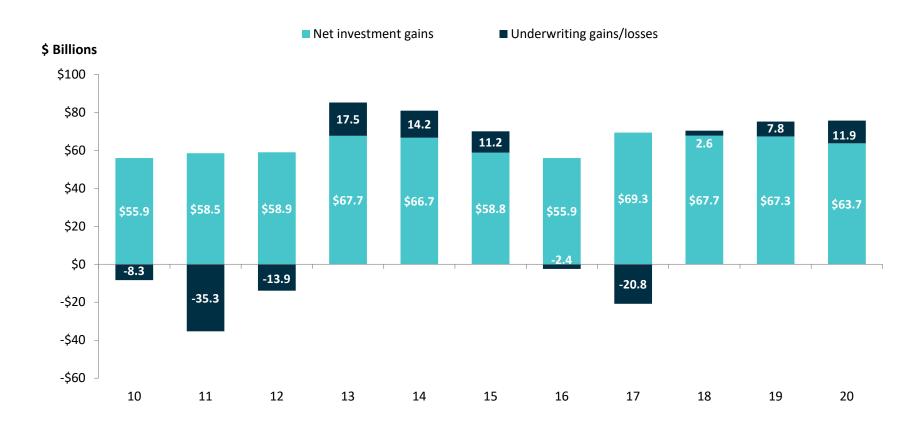
## **Combined Ratio**

2001 – 2020 Yearly (All P/C Lines)





# Carrier Profits (2010-2020)

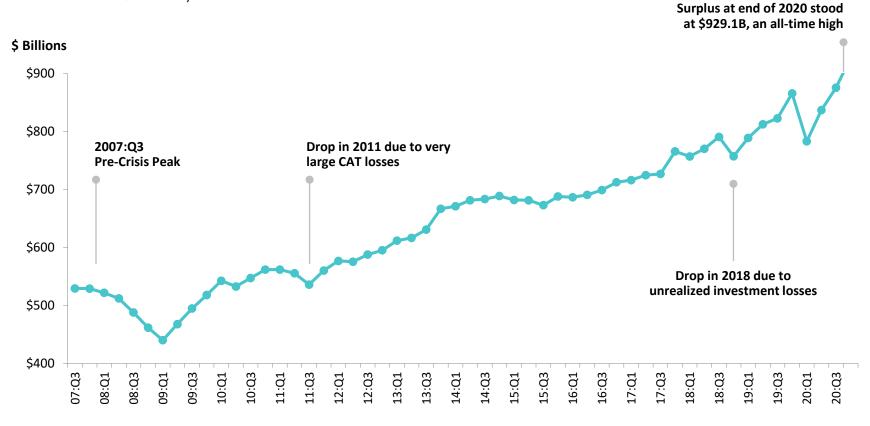


Lower investment income means UW income has to grow



# **Policyholder Surplus**

2007-2020 Quarterly



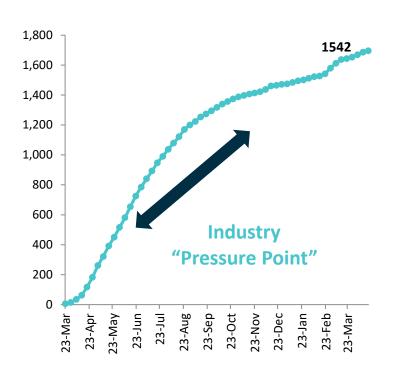




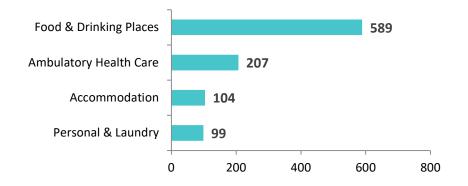
## **COVID Related Claims**

Loss Estimates Circa \$60B to \$70B

## **Cumulative Filings**

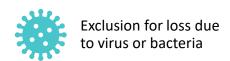


## Who is Suing?



## **Insurer Defenses**







# Average Rate Changes by Line of Coverage

Q2 **2021** 



## **Property**

Property Non CAT with Positive Loss Experience

• Up 5% to 10%

Property Non CAT with Poor Loss Experience

15% +

Property CAT with Positive Loss Experience

**10%** to 15%

Property CAT with Poor Loss Experience

**↑** Up 20% +



## **Casualty**

**Primary General Liability** 

**10%** Up 5% to 10%

Auto

**10%** Up 5% to 10%

**Excess Liability** 

**1** Up 25% +

**Workers Compensation** 

**♦** Down 5% to **↑** Up 5%



## Cyber

**Positive Security Posture** 

**1** Up 25% to 50%

**Poor Security Posture** 

**100%** To Over 100%



# **Property Update**



## Capacity



- Carriers are still carefully managing their capacity deployment
- New market entrants creating solutions and drive competitiveness on programs for both challenged and non-challenged occupancies



#### Coverage



- Carriers are still aggressively looking to reduce the amount of manuscript/bespoke policy language
- Continued focus on exclusions for Communicable Disease and Cyber
- Certain occupancies and locations there remains focus on Strikes, Riots, and Civil Commotions



#### **Retentions**



- Carriers are continuing to challenge property retentions on specific classes of business
- Underwriters are also still pushing for percentage hail deductibles in hail prone states, with 2% becoming the standard



## Rate continues to be moderating



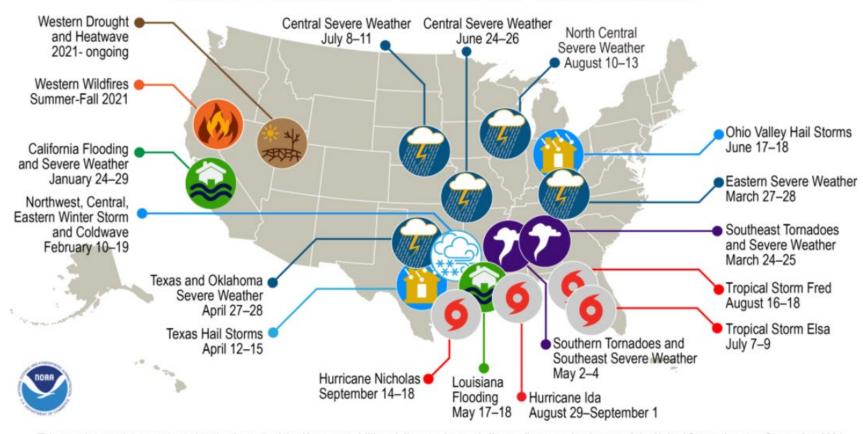
- · Rate continues to be moderating
- Most carriers have moved through multiple cycles of "book corrections" and now report levels of profitability
- Pricing on large shared/layered accounts see benefits from new markets/capacity
- Flat or single digit rate increases are still reserved for the most competitive accounts with good risk control and loss activity
- Tough occupancies and poor loss histories experiencing rate increases in the double digits, albeit not at the levels experienced throughout 2019 and 2020



# Major U.S Losses in 2021

U.S 2021 Billion-dollar Weather and Climate Disasters

## U.S. 2021 Billion-Dollar Weather and Climate Disasters



This map denotes the approximate location for each of the 18 separate billion-dollar weather and climate disasters that impacted the United States January-September 2021.



## **Recent CAT Losses**

## Hurricanes



Record-breaking 30 named storms in 2020



\$30B+
in insured losses (US)



## Wildfires

#### 2020 wildfires set record



Burned over 9,000,000 acres



\$16B in insured loss



## **Texas Freeze**



Over **110** deaths associated



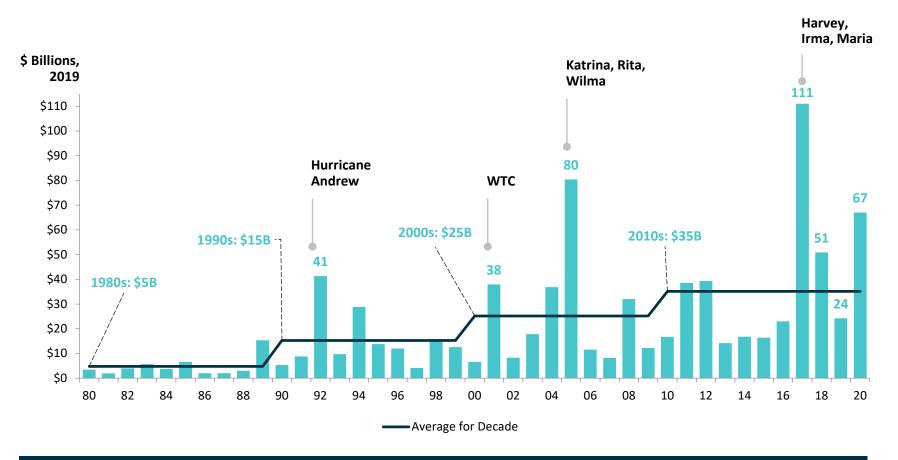
Estimated \$20B+ insured losses

Estimated to be the largest Q1 loss record





# U.S. Inflation-Adjusted Insured Cat Losses



**Insured Cat Losses Are Increasing At An Alarming Rate – Nearly 700% Since 80's** 



<sup>\*</sup>Sources: Property Claims Service, a Verisk Analytics business; Insurance Information Institute.

# **Casualty Update**



#### General



- Umbrella and Excess Liability market remains challenging
- Significant Umbrella and Excess rate increases and coverage decreases remain common. Underwriting authority is shifting, causing some underwriting delays
- Auto Liability remain under rating pressure, exacerbated by a number of insurers exiting the auto liability market or declining to offer mono-line auto liability
- Workers' Compensation continues to exhibit consistency and stability
- Claims frequency and severity remains high driven by social inflation/nuclear verdicts and natural catastrophes



## **Capacity**



- Capacity continues to be constrained for difficult risks
- New market entrants have very limited appetites, generally offering capacity in less challenged specialties.



## Coverages



 There is an increased focus on clarifying or excluding certain coverage for chemicals, energy, communicable disease (COVID-19 specifically), abuse and molestation



# **Casualty Market Major Disruptors**









- Cost of Vehicles/ Technology
- Fatality Trends

- Distractive Driving Cell Phones
- Frequency and Severity Trajectory

- Opioids
- Tele Medicine
- · Aging Workforce
- Medical Cost Inflation

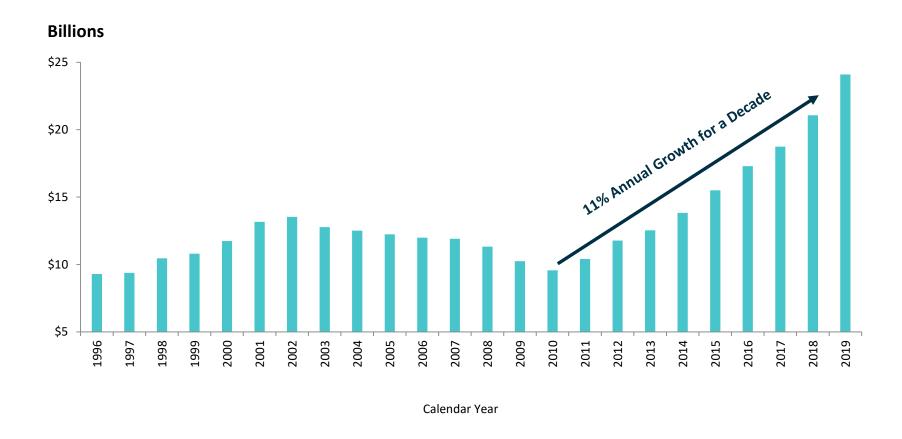
- Cancer & PTSD Presumption
- Workplace Violence
- COVID

- Increase in Catastrophic Losses
- Litigation Financing
- Organized Plaintiff Bar
- Personal Injury Trends

- Punitive Damage Awards
- Aging Infrastructure
- Sexual Misconduct
- Excessive Force

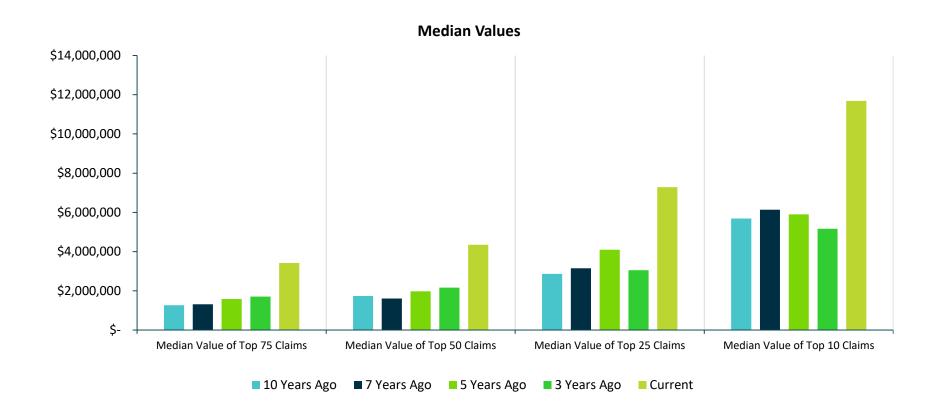


# **Upward Trend in Liability Claims**





# **Median Value Large Liability Losses**



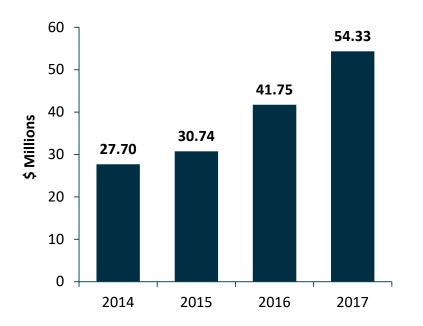


# The Changing Legal Environment



## **Anchoring: "Jackpot Justice"**

Median, 50 Largest Jury Verdicts

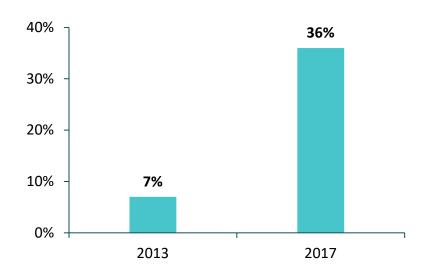




## **Litigation Financing**

Percent of US Law Firms Using Litigation Financing Litigation as a financeable asset.

-68% of US Law Firms







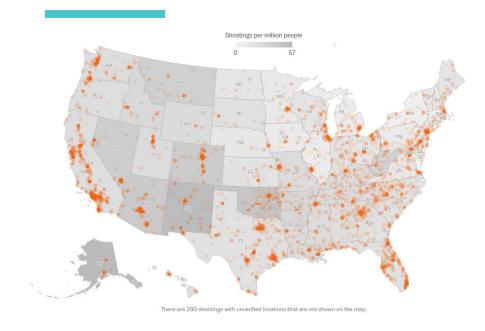
# **Hyper-Social Inflation**



Loss Year	Description	Total Paid
2018	Sexual Abuse (Class Action)	\$500,000,000
2017	Sexual Abuse (Class Action)	\$215,000,000
2015	Methane Gas Leak	\$120,000,000
2015	Bus Shelter Collapse (Single Plaintiff)	\$115,000,000
2014	Child Abuse/Foster Care	\$113,400,000
2011	Police Shooting/Wrongful Death	\$97,000,000
2014	Dangerous Condition/Landslide	\$71,500,000
2016	Vehicle Accident/Fire Ambulance	\$65,750,000
2016	Wrongful Death	\$60,000,000
2015	Strip Search (Class Action)	\$53,000,000
2012	Dangerous Condition/Bridge Fire	\$50,000,000
2017	Vehicle Accident/Motorcycle vs Auto	\$46,000,000
2015	Vehicle Accident/Sherriff Vehicle	\$42,000,000
2011	Wrongful Conviction	\$40,000,000
2014	Dangerous Condition/Vehicle Accident	\$32,500,000
2015	Sexual Abuse	\$31,000,000
2016	Dangerous Condition/Vehicle Accident	\$30,000,000

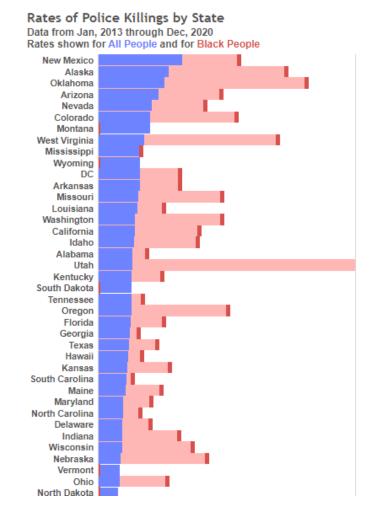


# **Evolving: Officer Involved Shootings**



According to MappingPoliceViolence.org

1,126 in 2020 and 960 people in 2021.





#### Sample Market Capacity Reductions



2015 (\$ Millions): **25** 2020 (\$ Millions): **5** 



2015 (\$ Millions): **10** 2020 (\$ Millions): **5** 



2015 (\$ Millions): **10** 2020 (\$ Millions): **5** 



2015 (\$ Millions): **10** 2020 (\$ Millions): **2** 



2015 (\$ Millions): **5** 2020 (\$ Millions): **5** 



2015 (\$ Millions): **10** 2020 (\$ Millions): **5** 



2015 (\$ Millions): **10** 2020 (\$ Millions): **10** 



2015 (\$ Millions): **10** 2020 (\$ Millions): **2** 



2015 (\$ Millions): **5** 2020 (\$ Millions): **5** 



2015 (\$ Millions): **5** 2020 (\$ Millions): **3** 



2015 (\$ Millions): **10** 2020 (\$ Millions): **5** 



2015 (\$ Millions): **10** 2020 (\$ Millions): **5** 



2015 (\$ Millions): **10** 2020 (\$ Millions): **5** 



2015 (\$ Millions): **20** 2020 (\$ Millions): **10** 



2015 (\$ Millions): **10** 2020 (\$ Millions): **5** 



2015 (\$ Millions): **10** 2020 (\$ Millions): **5** 

2015 (\$ Millions) Total **170**  2020 (\$ Millions) Total

83



#### **Cyber Conditions**



#### **Capacity**



Carriers have been extremely conservative with their deployment of capacity. As an example, many cyber insurers have cut their available capacity from \$10 million down to \$5 million.





Abrupt pricing correction due to the uptick in severity of claims. Market leaders have consistently secured primary increases of 40% – 50% on their renewals during 2021.



#### Coverage



Coverage generally remains intact for asset managers with mature information security programs and strong operational resilience. However, leading Primary carriers are pushing for 50% co-insurance provisions or other coverage restrictions for ransomware losses where companies are less secure.



#### Retentions



Excess markets are following Primary increases and in many cases are pushing for higher percentage increases on certain attachment points. Continued pressure on primary retentions and waiting periods for business interruption losses.





## The Ransomware Epidemic



Ransomware surged in recent years, and there is no foreseeable slowdown. All industry segments were impacted. Manufacturing and professional services were particularly hard hit, followed closely by healthcare, education, and government entities.



Estimated global damage from ransomware.

2018 2019 2020 \$8 Billion \$11.5 Billion \$20 Billion







cyberattack earlier this month that forced the company to shut down approximately 5,500 miles of pipeline in the United States, crippling gas delivery systems in Southeastern states. The FBI blamed the attack on DarkSide, a cybercriminal gang believed to be based in Eastern Europe, and Colonial reportedly paid a \$5 million ransom to the group.



Royal Dutch Shell became the next victim of the Clop ransomware gang. The gang exfiltrated sensitive data from a Accellion file transfer service used by the oil giant and later leaked the stolen data online to prompt them to pay a ransom. Some of the leaked data included employee visa and passport information.



JBS SA, a leading food company and the largest meat producer globally, had to shut down production at multiple sites worldwide following a cyberattack. The incident impacted multiple JBS production facilities worldwide over the weekend, including those from the United States, Australia, and Canada. The FBI attributed the attack to REvil, a Russian-speaking gang that has made some of the largest ransomware demands on record in recent months.



US based insurance giant CNA were victim of a ransomware attack using a new variant called Phoenix CryptoLocker, possibly linked to the Evil Corp hacking group. Sources familiar with the attack have told BleepingComputer that over 15,000 devices on their network were encrypted and remote employees logged into the VPN were also affected. It's been reported that CNA paid the \$40 million demand but the loss is likely to be north of \$100 million after business interruption and data restoration costs are taken into account.





# Toward the Future

## Property Renewal Outlook





Increased scrutiny of data (SOV, COPE, TIV with Increased Construction Cost)



Increased retentions and caps on certain types of exposure

- Windstorm & Hail
- Strikes, Riots and Civil Commotion



Rate increases expected but tempered from 2021 – +5% to +15% dependent on loss experience



Underwriter submission activity remains high – imperative to engage early particularly if approaching new markets



## Liability Renewal Outlook



## Excess liability continues to be a challenge



#### **Specific Problem areas:**

- Aggregate limits Many carriers are looking to cap their exposure on the primary layer
- Attachment point/Retentions are being closely examined
- Particular emphasis on Law Enforcement and Sexual Abuse/Misconduct coverages



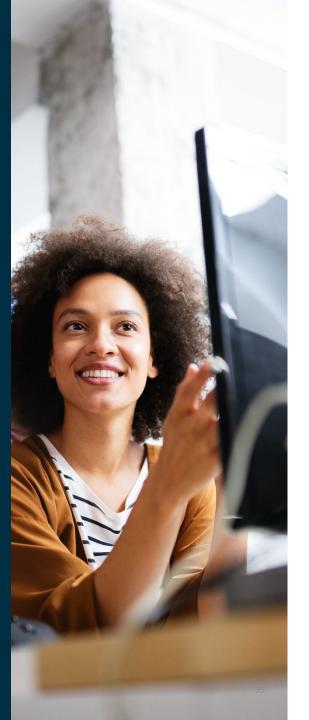
Pricing expectations based on Q2 results for 2021 = +10% to +20% – based on losses



**Engage incumbent carriers early to gain commitment on renewal** 



## Cyber Renewal Outlook



## Leading insurers have indicated that renewals in 2022 will see:

- 25% to 35% increases, at a minimum, for "good" risks and most starting much higher
- Lower overall capacity deployment
- Increased per-claim, self-insured retentions across the board
- Increased waiting periods (i.e. time element deductible) before electronic business interruption (EBI) cover kicks in
- Potential coinsurance percentages added ransomware
- Further limitation on ransomware limit



## Requirement to evidence security posture:

- MFA
- Data Backups
- Employee Education & Training Programs





#### **Current Schedule of Insurance**

Policy Type	Locations	Carrier	Term	Policy Number	Limits & Coverage Summary	Deductibles/ Retentions	Premium
Property	Floor Tempe, AZ	The Travelers Indemnity	7/1/21 to 7/1/22	KTK-CMB-0R30084-9	Total Values: \$1,159,735,098 Proposel Policy Limit: \$100,000,000	All Other Peril (AOP): \$500,000 Time Element: 48 Hours	\$346,295 Policy \$333,267.00 Summary
	85281				Flood - 700 W RIO SALADO PKWY, TEMPE, AZ: 53,000,000	Flood: \$300,000 Earthquake/Earth Movement: \$300,000	,
					Flood: \$10,000,000	Earthquake/Earth Movement: 5300,000	
Dam & Mill Avenue Bridges	City Hall	Illinois Union Insurance	7/1/21 to 7/1/22		Earthquake/Earth Movement: \$10,000,000 Total Insured Value: \$82,324,988	Direct Physical Loss or Damage in any one	\$89,693 Premium
Dam & Mill Avenue Bridges	31 E. 5th St.	Company	7/1/21 to 7/1/22	111175107 002	Max Limit Any One Occurrence: \$82,324,988	occurrence: \$250.000	\$4,485.00 TRIA
	Tempe, AZ 85281- 3680				Occurrence Limit - Any One Occurrence: \$82,324,988 Property Damage: \$82,324,988	Flood: \$250,000 Earth Movement: \$250,000	\$2,825.40 SL Tax \$188.36 Stamping Fee
					Earth Movement - Per Occurrence and Annual Aggregate: \$82,324,988	Named Windstorm: \$250,000	\$97,193.76 Total
					Earth Movement - Per Occurrence and Annual Aggregate: \$82,324,988 Flood - Per Occurrence and Annual Aggregate: \$23,000,000 Named Windstorm - Per Occurrence and Annual Aggregate: \$82,324,988		Premium
					Pollution or Contamination Clean-Up - Per Occurrence and Annual Aggregate: \$50,000 Debris Removat: 23% of Loss; subject to a maximum per occurrence sublimit of \$1,000,000 Protection Service Charges; \$23,000		
					Protection Service Charges: \$25,000		
					Claim Preparation Expenses: \$25,000 Extra Expenses: \$1,000,000 Expediting Expense: \$5,000,000 Expediting Expense: \$5,000,000		
Auto Physical Damage	P.O. BOX 5002, Tempe, AZ 85280	Lexington Insurance Company	7/1/21 to 7/1/22	011781846	Total Insured Value for Auto Physical Damage & Equipment: \$18,193,741 Limit of insurance: \$10,000,000	Liability: \$150,000	\$69,136 Premium \$2,074,08 St Tax
	rempe, Az uszau	Company			Maximum any one vehicle: \$1,000,000 Occurrence Limit: \$10,000,000		\$138.27 St. Fee
							Terrorism Declined \$71,348.35 Total
					SFHA Flood - Per Occurrence and Annual Aggregate: \$2,300,000 Earthquake - Per Occurrence and Annual Aggregate: \$3,000,000		Premium
					Temporary Transportation Rental Expense: \$2,500 max (\$250 per day)		
					Temporary Replacement Vehicle Physical Damage (30 days max): \$250,000 Towing, Storage and Debris Removal: \$10,000		
					Newly Acquired Vehicles: \$230,000 per Vehicle Pollutant Clean Up and Removal Expense: \$10,000 "Policy Period"		
					On-Board Electronics: 53,000 On-Board Expendable Supplies: 53,000		
•		. '	. '			•	•
Commercial General Liability	31 East 5th Street,	Vantapro Specialty Insurance	7/1/21 to 7/1/22	5155-0053-01	General Liability	General Liability: \$2,000,000 SIR except Law	\$384,118 Premium
	2nd Floor, Tempe, AZ 85281	Company		1	Retained Limit - Each Occurrence: \$2,000,000	Enforcement and\$5,000,000 on Law	\$3,259 Terrorism
	65281	1	I	I	General Aggregate: \$5,000,000 Products/Completed Operations Aggregate: \$5,000,000	Enforcement and Auto Liability Liquor Liability:	\$387,377 Total Premium
					Products/Completed Operations Aggregate: \$5,000,000  Each Occurrence: \$5,000,000	\$2,000,000 SIR except Law Enforcement and	r callum
	1	1		1	Each Employee Limit: \$5,000,000	\$5,000,000 on Law Enforcement and Auto	1
	1	1		1	Damage to Premises Rented to You Limit (any one premises): \$100,000	Liability	1
					Law Enforcement Liability		
					Retained Limit - Each Law Enforcement Wrongful Ac: \$5,000,000 Aggregate Limit: \$5,000,000		
					Each Law Enforcement Wrongful Act Limit: \$5,000,000		
					Public Official Liability		
					Retained Limit - Each Public Officials Wrongful Act: \$2,000,000		
					Each Public Officials Wrongful Act Limit: \$5,000,000		
					Aggregate Limit: \$5,000,000 Employment Practices Liability		
					Retained Limit - Each Employment Practices Wrongful Act: \$2,000,000		
					Each Employment Practices Wrongful Act Limit: \$5,000,000		
					Aggregate Limit: \$5,000,000		
					Automobile Liability		
					Retained Limit - Each Accident: \$5,000,000		
					Each Accident Limit: \$5,000,000 Extension of Coverage		
					Extension of Coverage Identity Theft Expenses: \$5,000		
					Key Individual Replacement Expenses: \$25,000		
					Emergency Travel Expenses: \$5,000		
Excess Liability - 1st Layer \$5M x \$5M	31 E. 5th Street	Berkley Insurance Company	7/1/21 to 7/1/22	PEM0000243-00	General Liability	Self-Insured Retention:	\$369,950.00
	Tempe, AZ 85281				Each Occurrence: \$5,000,000	General Liability - Each Occurrence:	
	1	1			Aggregate: \$5,000,000	\$7,000,000	1
	1	1	I	I	Auto Liability	Auto Liability - Each Accident: \$10,000,000	1
	1	1			Each Occurrence: \$5,000,000	Public Official, Employment Practices and Employee Benefits	1
	1	1	I	I	Aggregate: Unlimited Public Official, Employment Practices and Employee Benefits Liability	Employee Benefits Liability - Each Occurrence: \$7,000,000	1
	1	1			Each Occurrence: \$5,000,000		1
	1	1			Aggregate: \$5,000,000		1
Excess Liability - 2nd Layer \$5M x \$10M	31 E 5th ST., P O BOX	Lexington Insurance Company	7/1/21 to 7/1/22	018303260	Each Claim, Each Occurrence, or Each Wrongful Act Limit: \$5,000,000	Not Applicable	\$292.900 Premium
	5002, Tempe, AZ		,, 2,22 10 7,2/22		General Aggregate Limit: \$5,000,000		\$8,787.00 SL Tax
	85281-3680	1	I	I	1	1	\$585.80 Stamping Fee
	1	1					\$302,272.80 Total
	1	1	I	I	1	1	Premium
	1	1					1
Excess Liability - 3rd Layer \$5M x \$15M	31E. 5th Street	General Star Indemnity Company	7/1/21 to 7/1/22	IXG672432	Each Occurrence: \$5,000,000	Not Applicable	\$265,000 Premium
	P.O. Box 5002			I -	Annual Aggregate: \$5,000,000	I "	\$6,418 TRIA
	Tempe, AZ 85281-	1					\$8,142.54 SL Tax
	3680	<u> </u>	l	<u> </u>	<u> </u>	<u> </u>	\$542.84 Stamping Fee
Excess Liability - 4th Layer \$5M x \$20M	31 East 5th Street	Hallmark Specialty Insurance	7/1/21 to 7/1/22	77PEF210149	Each Occurrence: \$5,000,000	Not Applicable	\$220,000 Premium
	2nd Floor	Company			Annual Aggregate: \$5,000,000		\$4,400 Terrorism
	Tempe, AZ 85281	1	I	I	1	1	\$6,600 SL Tax
	1	1	I	I	1	1	\$440 SL Fee \$140.80 Miscellaneou
	1	1					Fee
	1	1					\$231,580.80 Total
	1	1					Premium
Excess Liability - 5th Layer r \$5M x \$25M	PO Box 5002	Great American Security Ins.	7/1/21 to 7/1/22	EXC4033176	Each Occurrence: \$5,000,000	Not Applicable	\$182,500 Policy \$204,000 Summary
	Tempe, AZ 85280- 5002	Company			Annual Aggregate: \$5,000,000		3204,000 Summary
			I	L			1



## **Current Schedule of Insurance (continued)**

Policy Type	Locations	Carrier	Term	Policy Number	Limits & Coverage Summary	Deductibles/ Retentions	Premium
Excess Workers Compensation	C/O Risk Management Department, P.O. BOX 5002, Tempe, AZ 85280	Safety National Casualty Corporation	7/1/21 to 7/1/22	SP 4065242	Workers Compensation - Maximum Limit of Indemnity - Fer Occurrence: Statutory Employers: Liability Maximum Limit of Indemnity - Fer Occurrence: \$2,000,000 Bodity Injury by Accident - Each Accident: \$2,000,000 Bodity Injury by Disease - Felicy Limit: \$2,000,000 Bodity Injury by Disease - Each Employee: \$2,000,000	Self-Insured Retention Per Occurrence for Presumptive loss to any Employee classified under class code[s] for which applicable state presumption laws have deemed compensability to apply; \$ 2,000,000 Self-Insured Retention Per Occurrence for All Other Employees: \$ 730,000	\$352,759.00
Environmental Tank Policy	20 E 6th St. Tempe, AZ 85281-3604	ACE American Insurance Company	7/1/21 to 7/1/22		Per Storage Tank Incident Limit of Liability; 5500,000 Aggregate Limit of Limit of Liability; (Calmis and Remediation Costs) for all Storage Tank Incidents: \$1,000,000 Aggregate Limit of Liability for all storage Limit of Liability for all Storage Tank Incidents: \$1,000,000 Total Policy Aggregate Limit of Liability for all Storage Tank Incidents: \$2,000,000	\$23,000 Per Storage Tank Incident	\$1,117.00
Environmental Pollution Liability	Per schedule on file	ironshore Specialty Insurance Company	7/1/21 to 7/1/22	ISPILISCAZXNO01	Solicy Aggregate Limit: \$3,000,000 Remediation Expenses - Onsite New Conditions - Each Occurrence/Aggregate: \$3,000,000 Remediation Expenses - Onsite New Conditions - Each Occurrence/Aggregate: \$3,000,000 Remediation Expenses - Onsite New Conditions - Each Occurrence/Aggregate: \$3,000,000 Remediation Expenses - Offsite New Conditions - Each Occurrence/Aggregate: \$3,000,000 Remediation Expenses - Offsite New Conditions - Each Occurrence/Aggregate: \$3,000,000 Third Party Claims - Onsite New Conditions - Each Occurrence/Aggregate: \$3,000,000 Third Party Claims - Onsite New Conditions - Each Occurrence/Aggregate: \$3,000,000 Third Party Claims - Onsite New Conditions - Each Occurrence/Aggregate: \$3,000,000 Third Party Claims - Onsite New Conditions - Each Occurrence/Aggregate: \$3,000,000 Transportation - Pre - Existing Conditions - Each Occurrence/Aggregate: \$3,000,000 Transportation - Pre - Existing Conditions - Each Occurrence/Aggregate: \$3,000,000 Waste Disposal Activities - Each Occurrence/Aggregate: \$3,000,000 Susiness Interruption - Pre - Existing Conditions - Limit: \$3,000,000 Susiness Interruption - Pre - Existing Conditions - Limit: \$3,000,000 Susiness Interruption - Pre - Existing Conditions - Limit: \$3,000,000 Susiness Interruption - Pre - Existing Conditions - Limit: \$3,000,000 Susiness Interruption - Pre - Existing Conditions - Limit: \$3,000,000 Susiness Interruption - Pre - Existing Conditions - Limit: \$3,000,000 Susiness Interruption - Pre - Existing Conditions - Limit: \$3,000,000 Susiness Interruption - Pre - Existing Conditions - Limit: \$3,000,000 Susiness Interruption - Pre - Existing Conditions - Limit: \$3,000,000 Susiness Interruption - Pre - Existing Conditions - Limit: \$3,000,000 Susiness Interruption - Pre - Existing Conditions - Limit: \$3,000,000 Susiness Interruption - Pre - Existing Conditions - Limit: \$3,000,000 Susiness Interruption - Pre - Existing Conditions - Limit: \$3,000,000 Susiness Interruption - Pre - Existing Conditions - Limit: \$3,000,000		534,727 Premium 51,043,63 Terrorism 533,830,61 Total Premium
International Package	F.O. BOX 5002 Tempe, AZ 83280- 5002	ACE American insurance Company	7/1/21 to 7/1/22	038378478 006	International Commercial General Liability Bodily Injury & Property Damage - Each Occurrence: \$1,000,000 Bodily Injury & Property Damage - Ragregate - Not Applicable Products/Completed Operations Limit - Aggregate: \$2,000,000 Personal and Advertising Injury Limit (lary one promises): \$1,000,000 Damage To Premises Rentate to You Limit (lary one premises): \$1,000,000 Modical Expense Limit - Per Person: 223,000 Bodily Injury & Property Damage Property Damage : Each Occurrence: \$23,000 Property Damage : Each Occurrence: \$23,000 Property Damage : Aggregate: \$30,000 Employee Benefits Liability Aggregate: \$1,000,000 Each Propleys: \$1,000,000 Each Propleys: \$1,000,000 Electronic Data Lous Coverage Limit (Coverage 8). Any One Person or Organization: \$1,000,000 Electronic Data Lous Coverage Limit (Coverage 8). Any One Person or Organization: \$1,000,000 Electronic Data Lous Coverage Limit: \$1,000,000 Condingent Auto Liability Section Country Aggregate Limit: \$1,000,000 Condingent Auto Liability Section Country Aggregate Limit: \$1,000,000 Condingent Auto Liability	Commercial General Liability: Property Damage Each Occurrence: \$3,000 Employee Benefits Liability: \$3,000 Accidental Death And Diamemberment And Medical Expense: Deductible per Covered Accident or Sickness: \$30	52,500.00

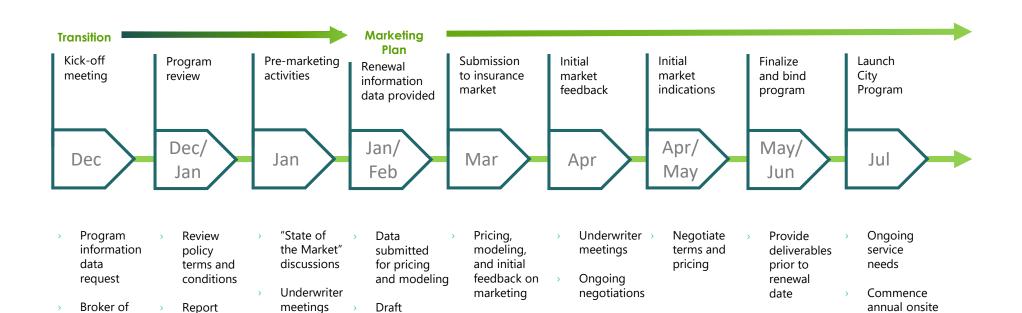


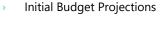
## **Current Schedule of Insurance (continued)**

Policy Type	Locations	Carrier	Term	Policy Number	Limits & Coverage Summary	Deductibles/ Retentions	Premium
					Foreign Voluntary Workers' Compensation & Employers' Liability Coverage A - Workers Compensation North Americans: State of Hire Third Country Nationals: Country of Origin Local Nationals: Country of Origin Medical Assistance Services: Policy Limit: \$1,000,000 Coverage 8 - Employers Liability Bodily Injury by Accident - Both Accident: \$1,000,000 Bodily Injury by Disease - Policy Limit: \$1,000,000 Bodily Injury by Disease - Both Limit: \$1,000,000 Bodily Injury by Disease - Both Limit: \$1,000,000 Bodily Injury by Disease - Both Employee: \$1,000,000 Bodily Injury by Disease - Both Limit: \$1,000,000 Bodily Injury by Disease - Both Limit: \$1,000,000 Bodily Injury by Disease - Both Limit: \$1,000,000 Coverage A: Accidental Destan and Dismemberment and Medical Coverage (Non-Occupational) Aggregate Limit of Liability: \$1,000,000 Coverage A: Accidental Destan and Dismemberment - Principal Sum: \$230,000 Coverage B: Medical Expense - Principal Sum: \$230,000 Coverage B: Medical Expense - Principal Sum: \$230,000 Schedule of Benefits Maximum for Dental Treatment (Injury Only): \$1,000 Maximum for Emergency Medical Treatment of Pregnancy: \$2,000 Maximum for Ambulance service per occurrence: \$230 Maximum Benefit Period: 1; year from the date of the "Covered Accident" or "Sickness" Daily Intensive Care Unit Benefit: \$300 Daily Hospital Benefit: \$400 Time Period of Talespital Confinement: 30 Days Maximum Period of Coverage for any one "trip": 180 Continuous Days Kidnap And Estartion Coverage Estartion/Ranson Monies Payment - Each Covered Loss: \$230,000		
Cyber Security Liability	20 East 6th Street TEMPE, AZ 85281- 3680	AIG Specialty Insurance Company	7/1/21 to 7/1/22	01-429-44-18	Spennes: Seach Covered Loss: \$23,0,000  \$3,000,000 Limit of Liability for the following coverages:  #fiedial Content Insurance  -#fiecurity and Privacy Liability  -#fiecurity Action Sublimit of Liability  -#fiecurity Management Insurance  -#fiecurity Liability  -#fiecurity Liabi	Media Content Inpurance: \$30,000 Security and Privacy Liability Insurance: \$73,000 Regulatory Action Sublimit of Liability: \$73,000 Network Interruption Insurance: \$73,000 Sevent Management Insurance: \$73,000 Cyber Extortion Insurance: \$73,000 Cyber Extortion Insurance: \$73,000	539,243 Premium 51,177.29 St. Tax 578.49 St. Tax 578.49 St. Tamping Fee 540,498.78 Total Premium
Crime & Fidelity Coverage	31 E. 3th Street, 2nd Floor Tempe, AZ 85281	Zurich Fidelity And Deposit Company Of Maryland	7/1/20 to 7/1/23	CCP 0 81764 4-0 0	Employee Theft Per Loss Coverage: \$2,000,000  Employee Theft Per Employee Coverage: Not Covered  Forgery Or Alteration: \$2,000,000  Inside The Premises - Theft Of Money And Securities: \$2,000,000  Inside The Premises - Robery Or Safe Burgiary Of Other Property: \$2,000,000  Outside The Premise: \$2,000,000  Computer And Funds Transfer Fraud: \$2,000,000  Money Orders And Counterfeit Money: \$2,000,000  Fraudulent Impersonation: \$200,000	523,000 for all coverages except: \$100,000 for Fraudulent Impersonation	\$33,130.00 (3 Year term) In 3 installments: \$11,044.00 ( 20-21 Term) \$11,043.00 ( 21-22 Term) \$11,043.00 ( 22-23 Term)
Fiduciary - 1st Layer	P.O. Box 5002, MS 03 6, Tempe, AZ 85280	Hudson insurance Company (Euclid)	7/1/21 to 7/1/22	SFD31211225-03	Aggregate Limit of Liability: \$10,000,000 Trustec Claim Expenses (Non-Hisuciary Defense) Sublimit: \$2,000,000 Voluntary Compliance Program Expenditures Sublimit: \$500,000 ERICA 302(c) Civil Pennities Sublimit: \$350,000 HPAA and HTER Fines and Pennities Sublimit: \$3,000,000 PPACA Fines and Pennities Sublimit: \$320,000 Section 4973 Pennities Sublimit: \$320,000 ERICA 302(c) (c) (c) (c) (c) (c) (c) (c) (c) (c)	\$25,000 each Claim Retention	528,429.00
Fiduciary - 2nd Layer	PO Box 5002, MS 02- 6, Tempe, AZ 85280	RLI Insurance Company	7/1/21 to 7/1/22	EPG0026956	53,000,000 X5 of \$10,000,000	Not Applicable	\$16,086.00
Aviation - Unmanned Aircraft	120 E. 5TH ST TEMPE, AZ 85281	American Alternative Insurance Corporation     American Commerce Insurance Company     National Indemnity Company     Tokio Marine America Insurance Company	11/4/21 to 11/4/22	9020501	Lisbility - Esch Occurrence Limit: \$2,000,000 Physical Damage: Not Covered Personal And Advertising Injury Aggregate Limit: \$2,000,000	Not Applicable	\$10,536.00



#### Approach / Defined Marketing Plan – City of Tempe





submission

marketing

plan

presentation and final

Record

letters

findings and

recommen-

Obtain and

dations

review claims

history



visits

#### **Approach – Potential New Markets**

1. PRISM (Pooling Option) VS. Traditional excess insurance

2. Alliant Programs

Alliant Property Insurance Program (APIP)

3. Other Exclusive Alliant Programs

4. Standard, Domestic & International Marketing







# City of Tempe

A Guided Tour of How to Maximize Your PRISM Experience

#### **Presenters**

Shawn Kraatz, Alliant Pamela Dominguez, Alliant



## Who is PRISM?

## We are a Member-Directed Risk Sharing Pool

## **Our Mission Statement:**

Public Risk Innovation, Solutions, and Management is a member-directed risk sharing pool of public agencies committed to providing risk coverage programs and risk management services, which drive member stability, efficiency, and best practices.







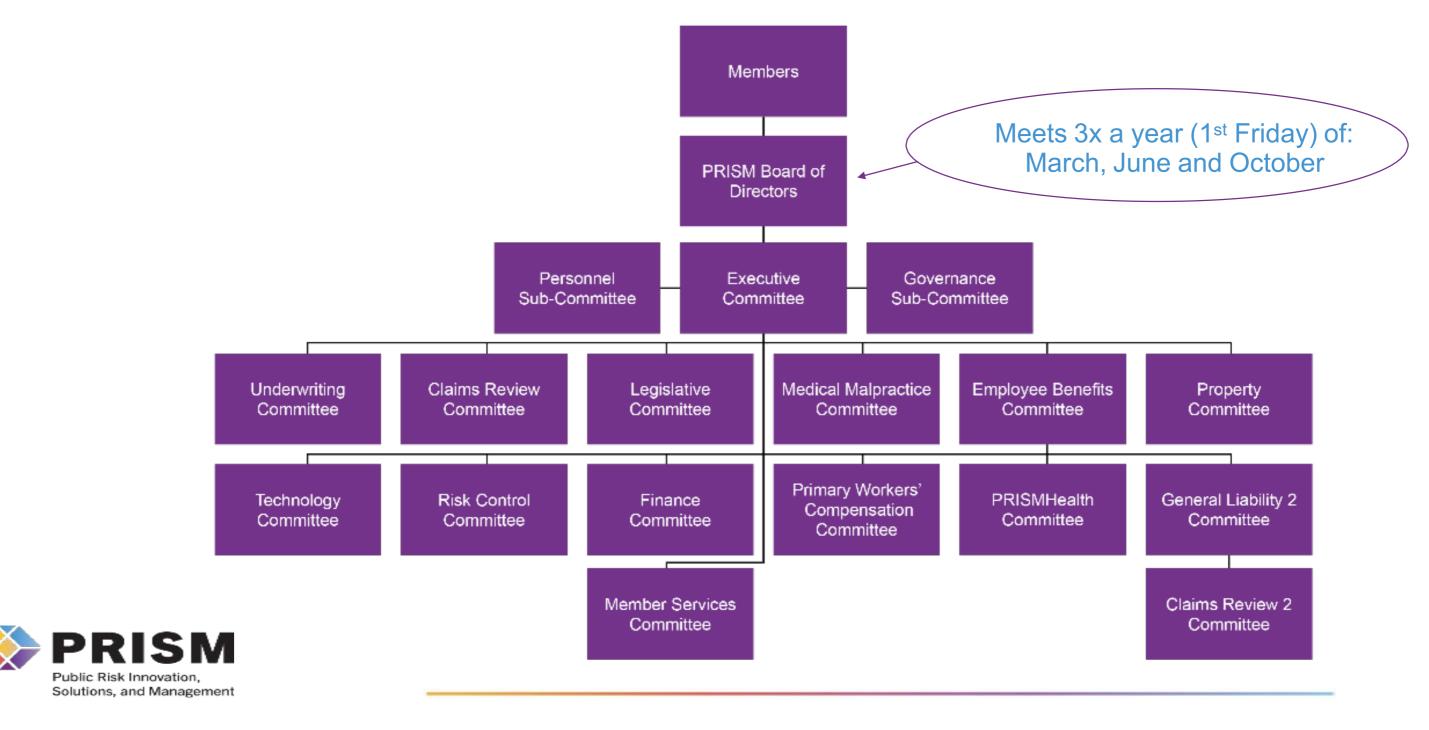






## We are Member-Directed

## **Governance Guides the Direction of Our Future**



## **Staying Connected**

# New name. Fresh look. Continued Commitment

CSAC EIA is now PRISM Public Risk Innovation, Solutions, and Management

As the leader in member-directed risk management, we have repositioned ourselves to reflect how we've evolved with our members over the past 40+ years.

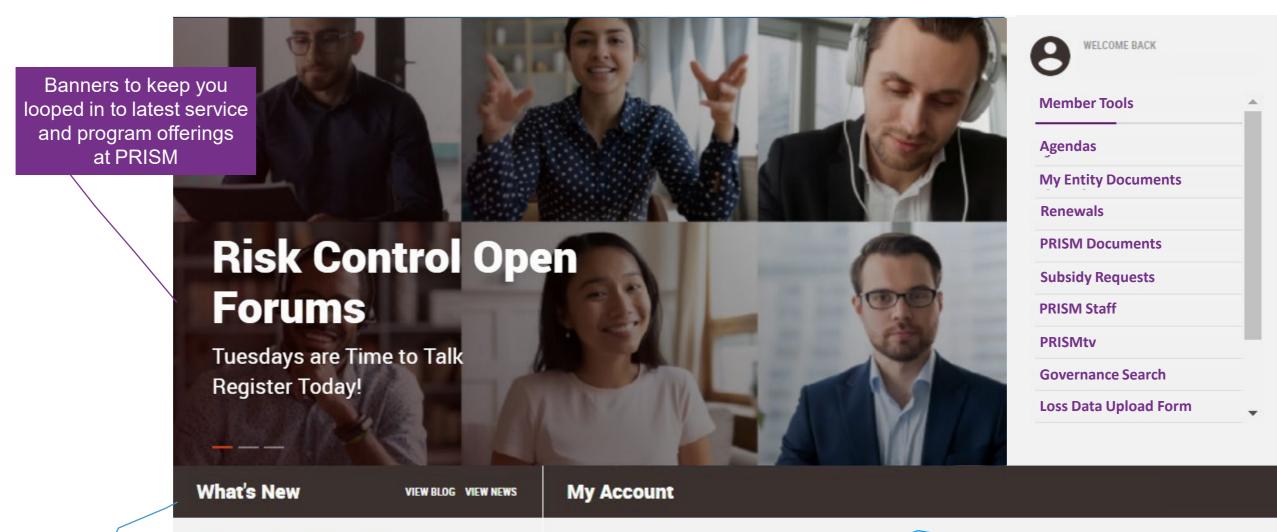


## Member Dashboard

This part of the website has been carefully crafted to provide access to key parts of the website that relate to your agency's needs.







What's New -Breaking news in the insurance world that is of relevance to our membership

Officially Rebranded as PRISM

June 8, 2020

Did You Know....How Cal/OSHA Reporting & Recording Works for COVID-19?

May 27, 2020

Mitigating Hand Sanitizer Risks

May 21, 2020

My Coverages Governance

General Liability 2 Committee

**Property Committee** 

Governance – shows participation in PRISM Committees

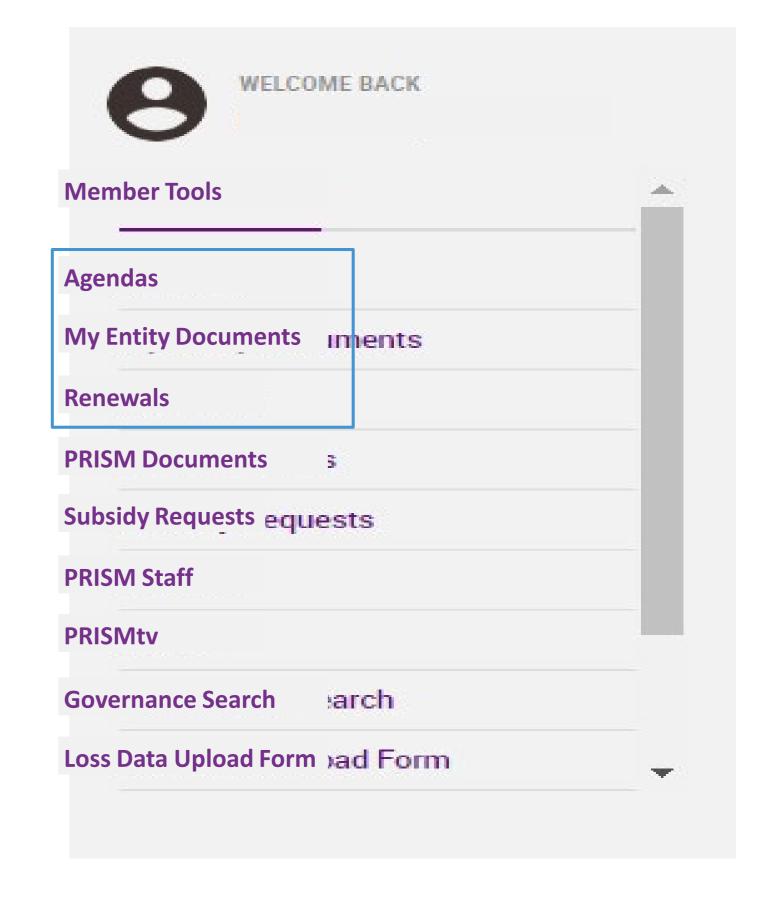
Reports

Reports – a report showing the savings received by your entity through its membership with **PRISM** 



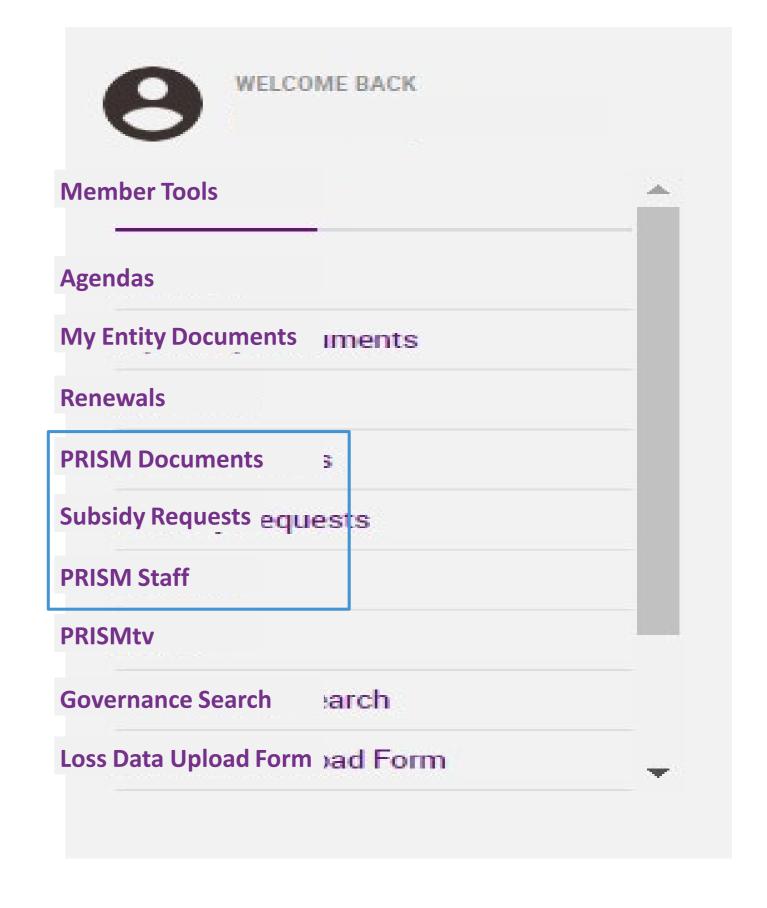
My Coverages – shows the various coverage programs your entity participates

- Agendas access agendas for committee meetings you've registered for under this tab
- My Entity Documents
   access documents pertinent
   to your entity's insurance
   coverages
- Renewals update your entity's renewal apps under this section



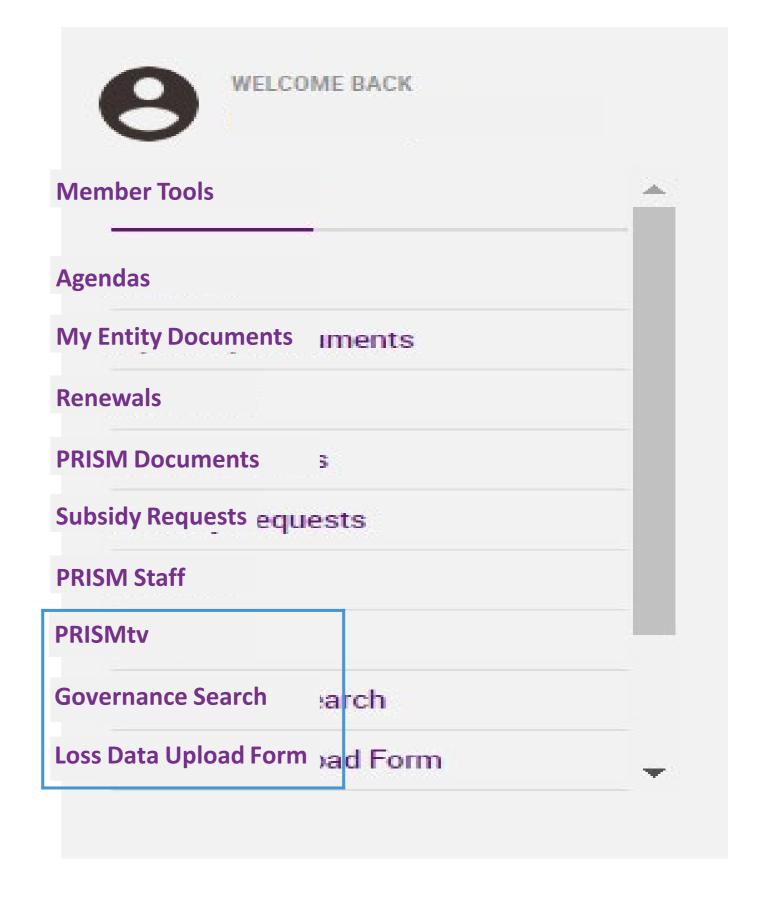


- PRISM Documents access documents such as our Annual Budget, governing docs, policies & resolutions
- Subsidy Requests access entity's Risk Management Subsidy fund info
- PRISM Staff a list of our staff and the various departments



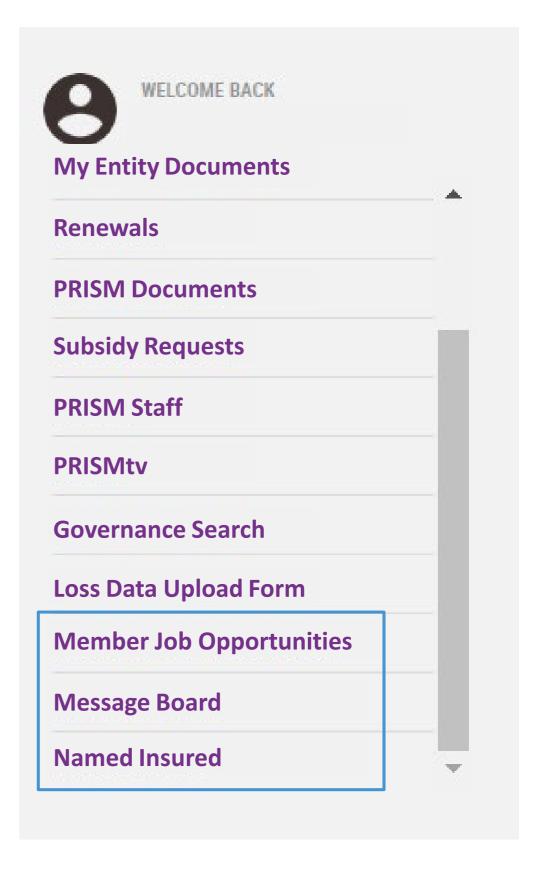


- PRISMtv 24/7 access to webcasts that address areas such as: Risk Mgmt, Risk Control, Labor/Employment, Workers' Comp
- Governance Search access committee participation
- Loss Data Upload Form secure area to submit claims data





- Member Job
   Opportunities let us know
   if you have open positions
   at your entity and we can
   post them to our site
- Message Board the 'power of collective minds' at work!
- Named Insured maintain the Additional Named Covered Parties (formerly Named Insured's) you have for your entity





## Coverage Programs

## Covering all spectrums of risk since 1979...

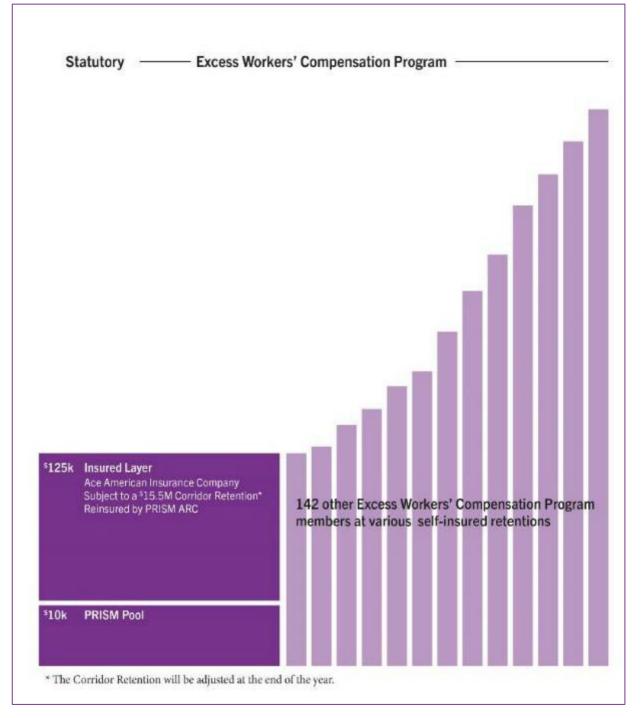
## **Property & Casualty Programs (7 Major)**

- General Liability (GL1) First Dollar & (GL2) Excess
- Workers' Compensation (PWC) First Dollar & (EWC) Excess
- Property
- Medical Malpractice
- Master Rolling Owner Controlled Insurance Program (MR OCIP)



## Primary Workers' Comp (PWC)

- Claims administration provided by select TPAs (choose from 5)
- Claims resources and oversight on the excess reportable claims by highly experienced Claims Specialists
- Annual actuarial study obtained by PRISM
- Loss data is collected from your contracted TPA automatically
- PRISM will conduct formal audits of each TPA through the use of an independent auditor on a biennial basis. PRISM will submit the annual OSIP report and pay the annual OSIP assessment fees for claims within the PWC Program.

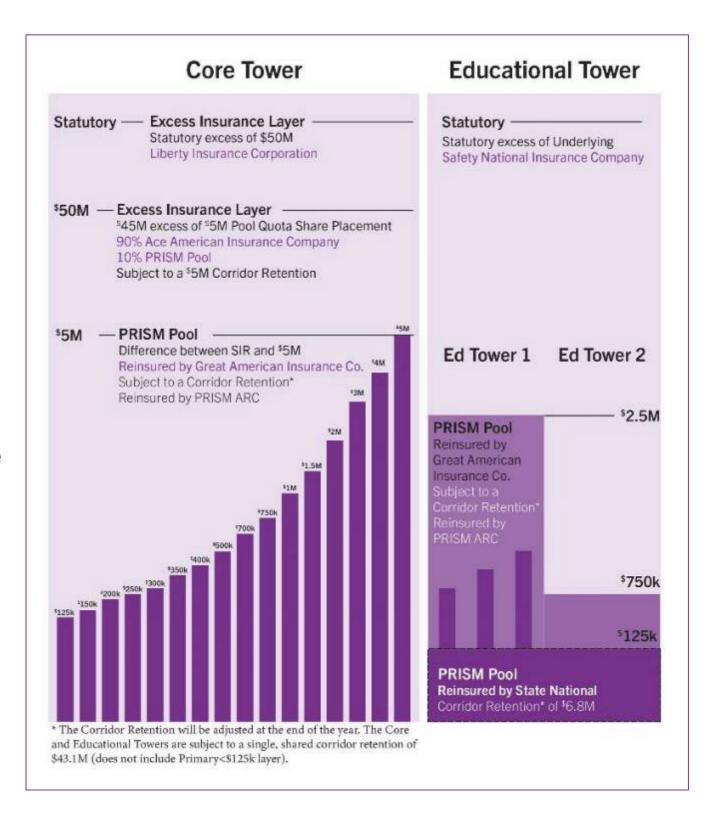




## Excess Workers' Comp (EWC)

- included (subject to adoption of resolution by employer prior to injury)
- No terrorism exclusion
- PRISM staff will coordinate a claims audit within the first year of participation and/or change of TPAs, and every two years thereafter
- Claims resources and oversight on the excess reportable claims by highly experienced Claims Specialists
- Legislative advocacy on key workers' compensation bills

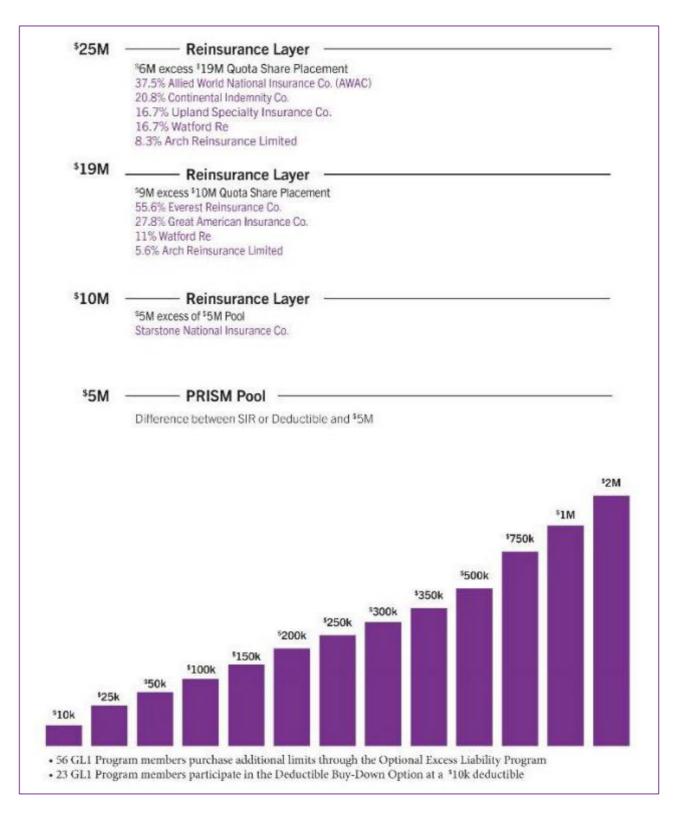




## **General Liability 1 (GL1)**

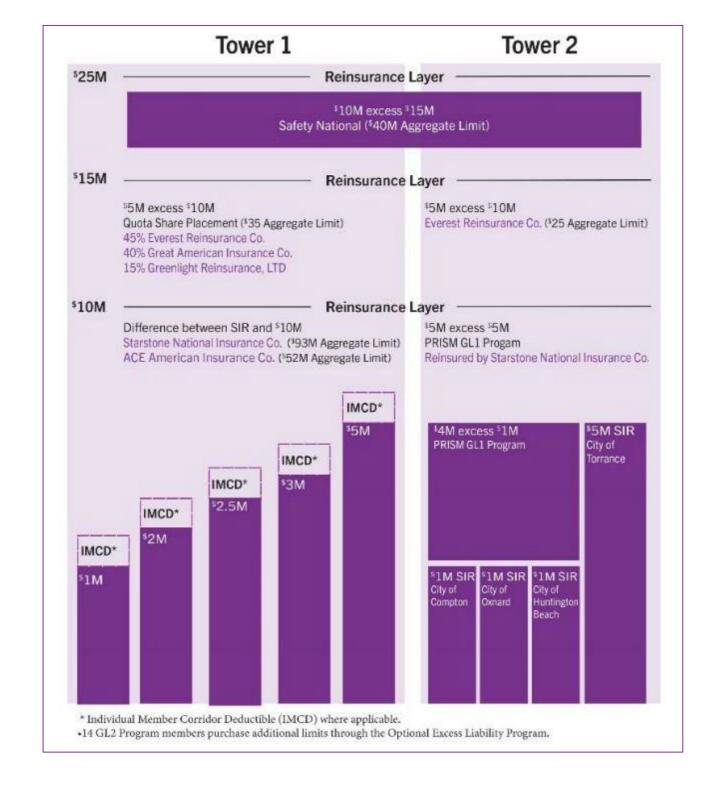
- Broad covered party definition
- Time element pollution coverage
- No sabotage and terrorism exclusion
- Through the Deductible Buy Down Option the Program also provides the following features:
- PRISM assumes responsibility for claims handling through contracted TPAs
- Advancement of defense cost for covered claims
- Annual actuarial study is obtained by PRISM
- Loss data is collected from your TPA automatically





## **General Liability 2 (GL2)**

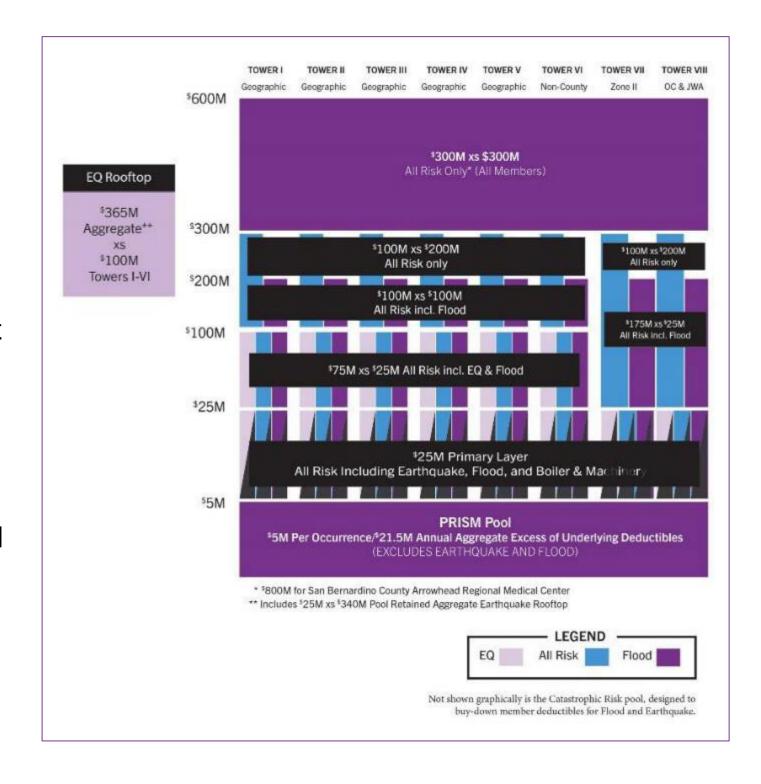
- Broad covered party definition
- Time element pollution coverage
- No sabotage and terrorism exclusion
- Limited Subsidence coverage (not applicable to all members)
- In-house legal expenses, associated with covered claims, will satisfy SIR and are reimbursable





## **Property**

- Repair or replacement available for real and personal property
- Includes boiler and machinery coverage
- Library book valuation endorsement
- Coverage for drones in transit or storage
- Includes appraisal every 5 years for properties valued above \$1M and every 10 years for properties valued at less than \$1M



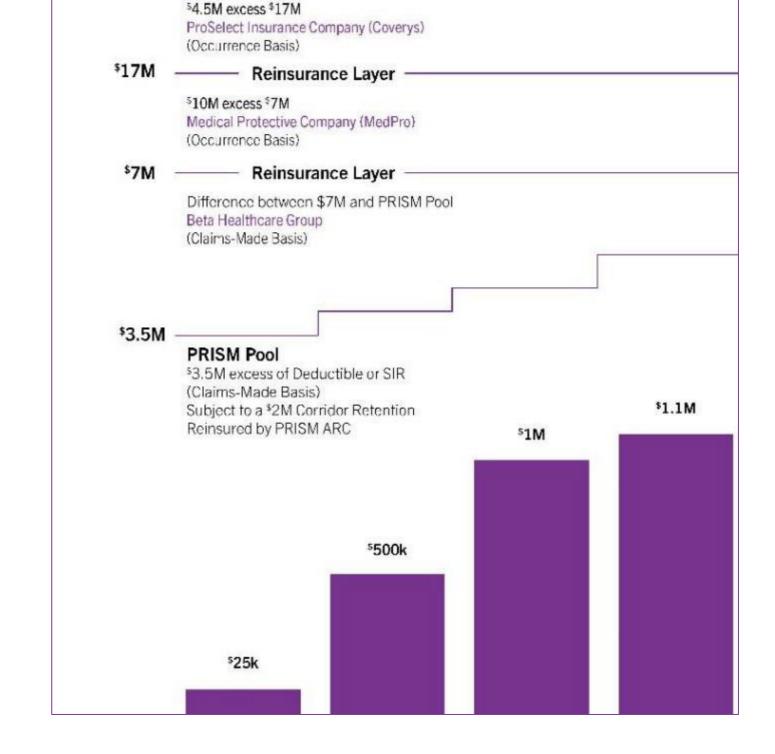


## **Medical Malpractice**

\$21.5M -

## **Features**

- Pooled coverage is on a claims made basis
- Excess coverage is provided on a per-occurrence basis
- Automatic coverage for all employed and contract physicians
- Covers managed care exposures
- Medical Malpractice/Risk
   Management services provided,
   including training through a web based platform, and unlimited
   consultation via phone or email.



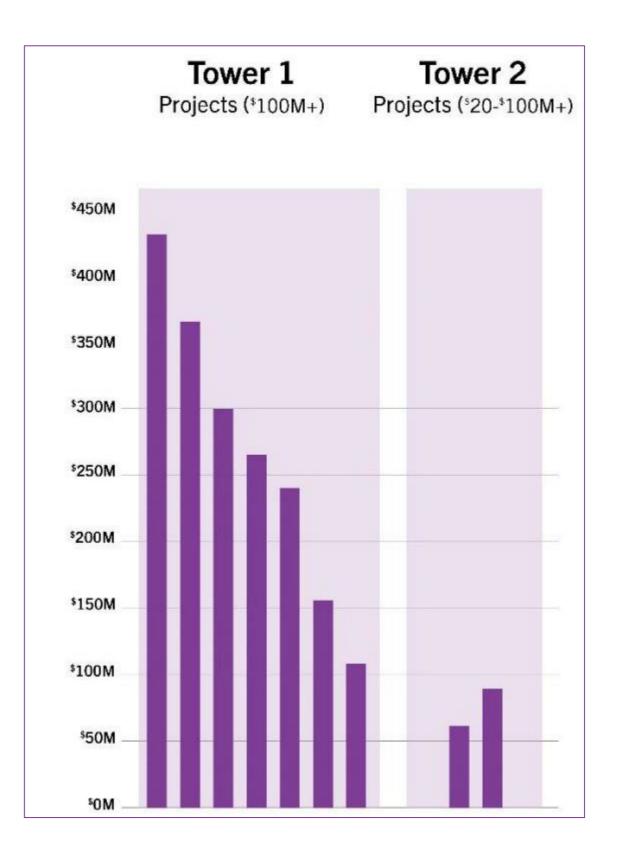
Reinsurance Layer



## MR OCIP

- Lower cost than the traditional approach to project insurance
- Higher limits & better coverage terms
- Upfront savings to members
- Increases the pool of eligible bidding contractors and small business participation
- Automated administration featuring online enrollment and reporting to minimize any administrative effort on the part of participating members
- Contractor orientation, contract language development, and automated management reports provided.





## Coverage Programs (continued)

Offering cost-effective custom plan designs with premier carrier partners...

## **Employee Benefits Programs**

- PRISMHealth
- Dental

## **Ancillary Programs**

Vision

- Life & Disability
- Employee Assistance Program (EAP)



## Coverage Programs (continued)

## Covering all spectrums of risk since 1979....

## Miscellaneous Programs

- Aviation
- Catastrophic Inmate Medical InsuranceOptional Excess Liability (CIMI)
- Cyber Liability Coverage
- Equipment Maintenance Management Special Liability Insurance Program Program (EMMP)
- Fiduciary Liability Insurance Program (FLIP)
- Master Course of Construction (COC)
- **Master Crime**

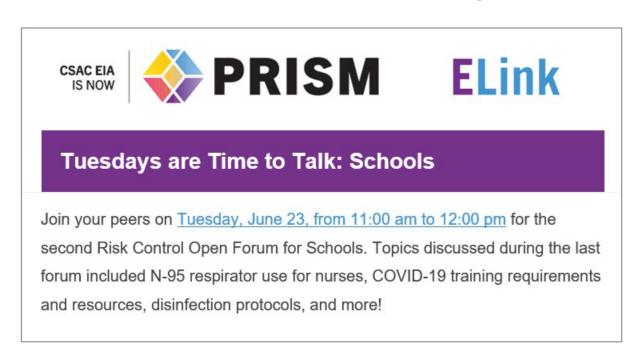
Pollution Liability

MR OPPI

- Special Events Program
  - (SLIP)
- Special Property Insurance Program (SPIP)
- Vendor/Contractors Program
- Watercraft

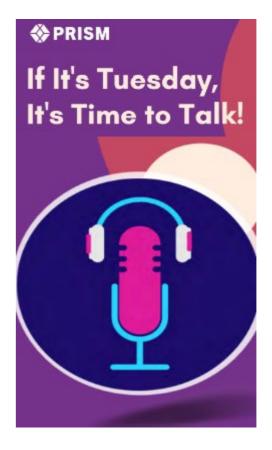


## How We Stay in Touch





PR	ISM Message Board	Last Visit Jun 17, 2020  Pelp Q Search
Favor		neip Search
NEW	COVID-19 Last Post May 22, 2020 6 Topics, 23 Posts	$\rightarrow$
	Open Forum for Local Government Entities Last Post Jun 12, 2020 1 Topics, 1 Posts	<b>→</b>

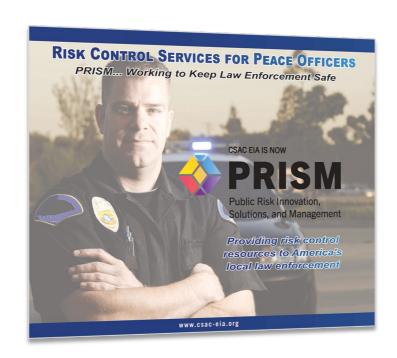


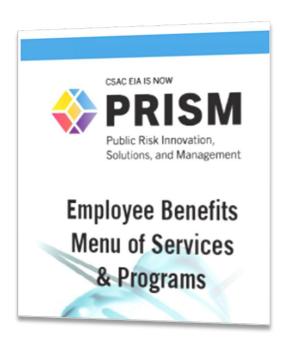


## We want to be your #1 resource!

Take advantage of our quality services designed to support your needs and complement your efforts.







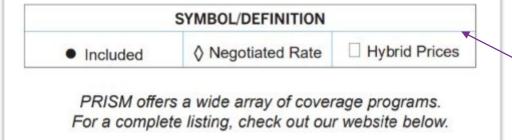


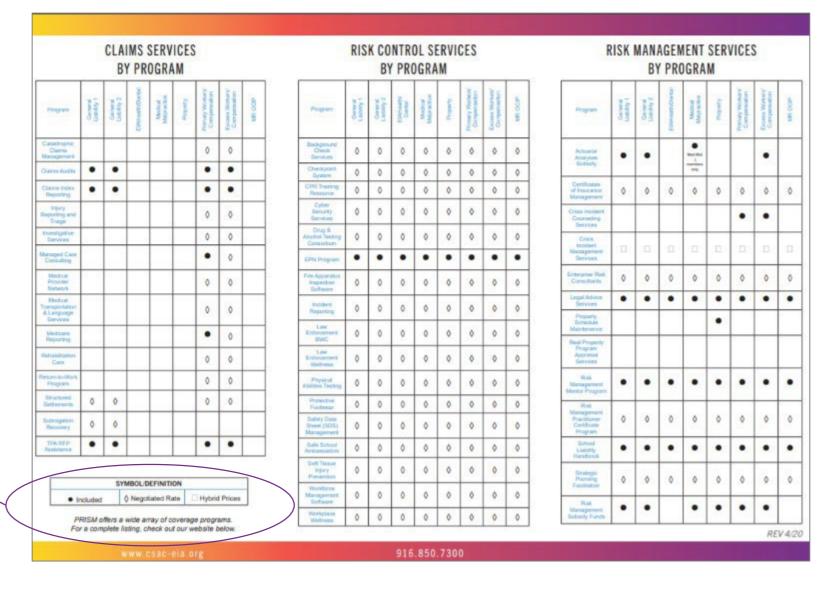


## Resource - PRISM Menu of Services

### For all your risk management needs









Need assistance? Please reach out to:

memberservices@prismrisk.gov or 916.850.7300

## Resource – PRISM Menu of Services

### Training & Resources are available now at no extra cost

#### PROPERTY

#### WORKERS' COMPENSATION

### **Training & Resources**

Classroom, On-site, & Regional Training Opportunities - Instructorled training in a variety of formats, including classroom-style, on-site, and regional seminars held state-wide on various risk management topics.

Communication Resources - Valuable information to keep you informed and aid you in making important risk management decisions for your organization.

- · Blog
- · COVID-19
- EssentiaLink

- PRISM Risk Control Trainings
- PRISM Member Message Board
- Education Connection

Contract Review Services - Offered by Alliant Insurance Services in conjunction with the Insurance Requirements in Contracts (IRIC) Manual to assist members with questions related to professional service providers, tenants, contractors and vendor contracts. •

Direct Consultation - Our experienced team of risk control specialists are familiar with regulatory requirements by Cal/OSHA and can help identify your agency's risks and provide customized, cost-efficient solutions. •

EAGLE Awards - (Exemplary Achievement in Government Leadership and Enrichment) Awards Program recognizes members for excellence in risk management, promoting an atmosphere to encourage members to strive for excellence and innovation.

Labor Law/Employment Practices Services - Legal consultation provided by the Eyres Law Group on a variety of topics including: the interactive process, performance management, and reasonable accommodations.

Learning Management System (LMS) - An online learning management system by TargetSolutions allows members access to an extensive catalog of web based training sessions for risk management as well as everyday business needs such as Microsoft Suite products. •

PRISMtv - Member-exclusive, 24/7 access to hundreds of webcasts and training on-demand. Webcasts available in 7 different channels: •

- Educators
- EPL & Liability
- · Health & Benefits
- News & Administration
- Risk Control
- Risk Management
- · Workers' Compensation

Risk Assessment Tool - The online self-assessment identifies gaps in risk management and provides reports with links to PRISM online resources. •

Streaming Library - Online repository of safety and training videos. •

Toolbox - A compendium of resources developed specifically for PRISM members, and covers over 100+ areas of risk management, including: •

- Best Practices Library
- Drug & Alcohol Clearinghouse Guide
- Employment Practices Manuals\*
- Essential Job Duties\* Information Sheets
- Job Safety Analyses\*

- · Risk Simplified
- Safety Talks: A Tailgate/ Toolbox Resource\* (nearly 300 topics)
- School Liability Handbook: Student Activities & Employment Issues\*
- . Utilizing GIS for Road Maintenance

\* A password is required to access this resource. Please contact the Risk Control Department for assistance.

POLLUTION

VISION

WATERCRAFT



Need assistance? Please reach out to: memberservices@prismrisk.gov or 916.850.7300

## Resource – Risk Control Menu

### One of PRISM's most popular and valued services!



#### **Staff Resources**

e following is a partial list of the custom services PRISM offers our magniture

<u>Direct Consultation</u> - Our experienced team of consultants are familiar with both the regulatory requirements put forth by CaliOSHA and can assist with cost-efficient solutions that will help control your identified risks. Specialist referrals are also available.

#### Services include

- Policy/procedure Assistance
   Loss Data Review/Analysis
- Participation in Safety & Wellness Events

<u>Subsity</u> Funds - Voluntary Risk Management Subsity for PRISM members who participate in a major program. Funds can be used for any risk management expense (such as participation in any of the PRISM Partner Programs), other than payment of premiums.

### **Training Resources & Topics**

<u>Classroom/On-site Training</u> - Instructor-led training programs on a variety of health and safety topics.

<u>PRISMty</u> - Members have exclusive, on-demand, 24/7 access to over 300+ on-demand webcasts and training programs.

<u>Learning Management System (LMS)</u> - Access to an extensive catalog of web-based training sessions for risk management as well as everyday business needs such as Microsoft Suite products. (Target Solutions)

<u>Direct Consultation</u> - Our experienced team of consultants are familiar with both the regulatory requirements put forth by Cal/OSHA and can assist with cost-efficient solutions that will help control your identified risks. Specialist referrals are also available.

#### Services include

- Policy/procedure Assistance
- Loss Data Review/Analysis
- Participation in Safety & Wellness Events

#### PRISMtv - Channels

PRISATo Member-exclusive 24/7 access to 300+ on-demand webcasts.

<u>Educators</u> - Information and training programs that are most relevant to education members, including webcasts on preventing child sexual abuse, school liability concerns, and school security.

PL & Liability - Training sessions that cover acts arising from the employment piccess, which include: reasonable accommodation, discrimination, sexual hyrassment prevention, and retaliation.

Health & Benefits - Resources and training related to PRISM's Health and Benefits programs.

<u>Hews & Administration</u> - Specific webcasts focused on PRISM program related topics, such as renewals and coverages, as well as introductions to our various services.

<u>Risk Control</u> - Training sessions designed to provide viewers with best practices, regulation guidance, news, and tools involving workplace health, safety and illness prevention topics.

<u>Risk Management</u> - Common public agency risk management issues are addressed in these webcasts, including a series on crisis incident management, cyber security and insurance requirements in contracts.

<u>Workers' Compensation</u> - Programs designed to provide assistance for those managing workers' compensation, including new case law and supervisor responsibilities.

#### **Toolbox Resources**

<u>Best Practices Library</u> - Provides policy models, risk management programs, and examples designed for California public agencies. PRISM staff and members have contributed to these examples and model procedures.

Employment Practices Manuals\* - Developed specifically for PRISM members by the Eyres Law Group, these manuals focus on California public agency employment matters by providing legal and policy guidelines, and customizable forms and checklists.

- Interactive Process Manual
- Managing Multiple Leaves of Absence Manual
- COVID-19 Employment Practices Public Agencies FAQs

Essential Job Duties\* - Created in order to assist PRISM members with return-to-work programs, this classification specific document will help doctors and claims administrators determine relevant work capacities and if injured employees are able to return to work. With over 40 classification specific examples, your agency can uselfatior as part of your Return-to-Work Program.

COVID-19 Employment Practices Educational Institutions FAQs

### Toolbox Resources (continued)

Information Sheets - Valuable web-based resources to assist members with their risk management goals. PRISM Risk Control staff has done the research and put together the best resources on various health and safety related topics for your organization.

Job Safety Analyses\* - Management and supervisors can use the findings of a job safety analysis to identify and prevent hazards in their workplaces. In the Toolbox, you will find completed job safety analyses for over 40 public agency classifications in Excel format.

<u>Risk Simplified</u> - A series of informative documents developed by the PRISM's Risk Control Department designed to assist our members' effort to reduce losses and understand regulatory requirements. Risk Simplified provides guidance on a broad array of topics including playground safety. legislative updates, attractive nuisances, Cali OSHA compliance, and more!

<u>Safety Talks: A Tailgate/Toolbox Resource</u>\* - Nearly 300 topics which to lead and plan your next safety meeting. Download the entire resource and share with those in your agency responsible for leading safety meetings.

"A password is required to access this resource.

Members, please contact PRISM Risk Control at riskcontrolaceae-eia.org or 916.850.7300 for assistance.

#### **Educational Member Resource**

Education Connection - This monthly newsletter contains a broad spectrum of risk control and management topics relevant to educational organizations. To be added to the mailing list, please contact our Member Services at memberservices@csac-eia.org or 916.850.7300.

School Liability Handbook: Student Activities & Employment Issues\*
This handbook was created in conjunction with Lozano Smith, a law firm
that specializes in school liability legal services. The handbook consist of
5 modules: 1. School Activities and the Law, 2. Protecting and Supervising
Students, 3. Additional Risk Management Concerns, 4. Employment Issues
for School Districts, and 5. Form and Templates, all designed to help our
Educational Members address liability concerns.

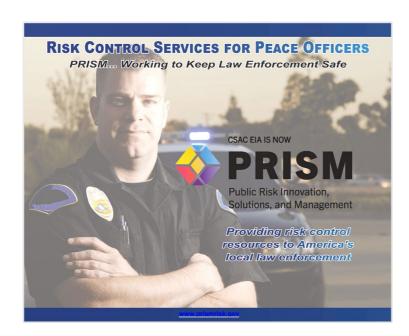
Educational Members, please contact
Eric Lucero, PRISM Sr. Risk Control Specialist at
eluceroscape ela ora or 916.850.7300 for assistance.



Need assistance? Please reach out to: riskcontrol@prismrisk.gov\_or 916.850.7300

## Resource – Peace Officers Menu

### Newest addition to our menu family!



#### Your Agency is likely already a PRISM Member

Public Risk Innovation, Solutions & Management (PRISM) is one of the largest member-directed insurance risk sharing pools in the nation.

For more information, reach out to your Risk Manager or PRISM Risk Control at <a href="mailto:riskcontrol@prismrisk.gov">riskcontrol@prismrisk.gov</a>.

### **How We Keep You Safe**

Body-Worn Cameras (BWC) ◊ - A comprehensive BWC program, this includes everything law enforcement agencies need to get up and running, providing BWCs, data management software, secure cloud storage, and policy/implementation assistance.

Cyber Security Services ◊ - Access a broad suite of state-ofthe-art cyber security services, from the initial Risk Assessment, to Virtual Chief Information Security Officers, Vulnerability Scans, and Managed Security Services. Partner: Synoptek

DMV Employer Pull Notice (EPN) - The Drivers Direct System is a fully web-based EPN system which allows members to monitor driving records, expiring licenses, and other relevant documents. Partner: A-Check Global

<u>Drug & Alcohol Testing Consortium</u> ◊ - Provides access to in-network pricing for drug and alcohol tests for both commercial and non-commercial drivers. Also includes access to a Medical Review Officer and a Substance Abuse Professional.

Partner: Plexus Global

Guard1 - Checkpoint System ◊ - Allows users to electronically log check-in points with timestamps, providing documented proof

leted routes. It can also be used for safety inspections and n correctional and non-correctional environments, such as ecks, fire safety inspections, and perimeter patrols.

: TimeKeeping Systems

aw/Employment Practices Services - Legal experts advice on a variety of employment and labor law issues in ged, hotline format. This service also includes updates on g trends and common issues in monthly webcasts hosted Mtv.

: Evres Law Group

Physical Abilities Testing () - Using proprietary equipment and software, this service tests an applicant's ability to bend, push, pull, and carry loads. Results are used to determine if an applicant can meet the physical demands required for the essential functions of their prospective job.

Partner: Occumetric

<u>Protective Footwear</u> ♦ - All footwear provided is made with slip resistant outsoles and Shoes For Crews patented tread pattern, designed to channel liquids away from the sole. Their shoes meet the American Society for Testing and Materials F-2413-11 Standard.

Risk Assessment Tool • - Evaluate your risks through a series of online self-assessment questionnaires, with the ability to compare assessment results to best practices and regulatory requirements. Automatic linking to EIA resources and custom plans of action will

assist with continuous improvement efforts.

Partner: in2vate

Partner: Shoes for Crews (SFC)

Safety Data Sheet (SDS) Management ♦ - Efficiently customize and automate SDS libraries across your entire organization. Users have access to a comprehensive database of SDS documents to assist in library creation.

Partner: SafeTec

#### Soft Tissue Injury Prevention & Wellness Programs ()-

Customized injury prevention courses taught by fitness and body mechanics experts. The series of training sessions is designed to reduce the risk of sprains, strains, tears, and repetitive motion injuries through healthy fitness habits and proper movement. Savvy's Fit-For-Life Program provides a comprehensive wellness program that infuses 6 strategic anchors throughout the workplace leading to healthier and happier employees.

Partner: Savvy Health Solutions

SYMBOL/DEFINITION	
<ul> <li>Included</li> </ul>	

Your Agency is likely already a PRISM Membe

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For more information, reach out to your Risk Manager or PRISM Risk Control at riskcontrol@prismrisk.gov.



Need assistance? Please reach out to:

riskcontrol@prismrisk.gov\_or 916.850.7300

## Resource - QSG

### **Quick Start Guide**





- Partner Program contact info
- Easy steps to start implementation



Need assistance? Please reach out to: <a href="mailto:memberservices@prismrisk.gov">memberservices@prismrisk.gov</a> or 916.850.7300

## Resource – IRIC Manual

## Insurance Requirements in Contracts Manual

- Basics of Contractual Risk Transfer
- Insurance Specs for Most Contracts
- Construction & Environmental Services
- Cyber, Aviation, & Marine Related Risks
- Special Situations
- School & Other Youth Serving Organizations
- Sample Forms & Agreements





## Resource – EPL Manuals

## **Employment Practice Liability Manuals**



Legal and Policy Guidelines for Initiating, Conducting and Documenting the Interactive Process and Making Reasonable Accommodation Decisions

Fifth Edition 2018



# Managing Multiple Leaves of Absence for California Public Entity Employers

Legal and Policy Principles for Navigating the Maze of Statutes, Regulations, Contractual Requirements Governing Employee Leaves of Absence

Second Edition 2020



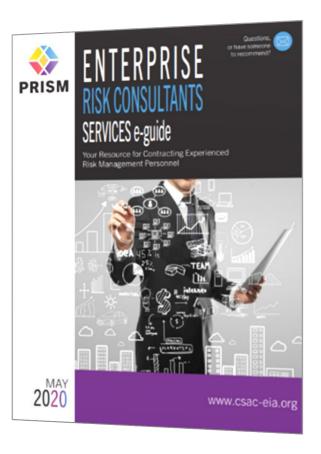


Need assistance? Please reach out to: <a href="mailto:riskcontrol@prismrisk.gov">riskcontrol@prismrisk.gov</a> or 916.850.7300

## Resource – ERC e-Guide

## **Enterprise Risk Consultants Services**

- Pool of highly-experienced individuals with backgrounds in: RM, Claims, Finance, HR, RC, and IT
- Vetted by Member Services Committee
- Background checked by PRISM
- Special projects, supplement during staff transitions, and others





## Resource – RMMP guide

## Risk Management Mentor Program

- Focuses on bridging gap between those with years of invaluable experience and those who are new(er) to the industry
- Includes mentors/mentees with expertise/needs in the areas of: RM, Claims, Finance, HR, RC, and IT
- PRISM staff will: monitor submissions; market program at member visits, committee meetings, website; maintain Message Board





Need assistance? Please reach out to: <a href="mailto:memberservices@prismrisk.gov">memberservices@prismrisk.gov</a> or 916.850.7300

## Resource – EAGLE Awards

# **Exemplary Achievement in Government Leadership & Enrichment**

- Created to recognize PRISM members or affiliated agencies for the development, management, and/or implementation of an innovative idea, approach, or program that enhances the goals and purposes of RM within the public sector
- 9 different types of recognition in the areas of: Development/Implementation of RC, RM, Programs & Practices, Pool Management, Law Enforcement, Educational Agencies RM, and COVID-19 Programs/Resources



## Need further assistance?

## We're always happy to help!



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### GROUP PURCHASE STRATEGY

Mastering the **economies of scale** that comes with **group purchase** to drive down pricing and provide more competitive terms and conditions than the standard marketplace

Leverage the standard marketplace with APIP

- Lowers the cost of coverage
- Improves the coverage terms
- Improves efficiency for the broking team
  - Relying on the program managers to be experts on best available pricing and terms
  - Can avoid potential errors and omissions
- Improves client retention



### Alliant Student Accident Program (ASAP)

The school specialists at Alliant are proud to offer the **Alliant Student Accident Insurance Program (ASAP)**, a comprehensive student accident and sickness insurance program tailor made to be flexible, innovative and responsive. Alliant has an intimate understanding of the unique dynamics affecting our educational sector clients. We leverage this experience and passion to deliver the **ASAP** program to meet your needs and protect your school, its staff, and its students. Alliant will help your school evaluate your current student accident program and structure a customized program that best meets the current needs and exposures of your school!

#### **Coverage Options through ASAP**

Through our strategic partnership with Myers-Stevens & Toohey and Chubb, you will experience our national reach and technical strength which help you secure highly competitive rates and access to the following types of coverage, benefits and features:

- Catastrophic, Voluntary and custom-tailored Blanket programs for K-12 public/private school districts, JPA's and community colleges
- Enhanced Traumatic Brain Injury, Concussion and Crisis Management benefits



### Alliant Student Accident Program (ASAP)

continued

- Potential to reduce General Liability premiums while mitigating the likelihood for litigation
- Optional coverages for Sickness, Worldwide Exchange, Travel Abroad, Field Trip, Commercial Camps and Student Professional Liability
- COVID-19 solutions for distance learning
- In-house and on-site claim adjudication and bilingual customer service and materials Claims repricing, detailed loss reports and greater loss control
- Freedom to seek care from any licensed provider with optional access to extensive networks to further reduce costs
- Superior customer service and over 50 years of experience in the very specialized area of student insurance

For More Information, contact:



Pamela Dominguez Vice President 925 303 8725 pdominguez@alliant.com



# Alliant Deadly Weapons Response Program

#### **Alliant Deadly Weapons Response Program (ADWRP)**

The program was created in the spring of 2018. It is a hybrid solution – providing both a liability and property component and provides coverage for incidents involving an individual brandishing a weapon with the intent on causing bodily injury or property damage to others. The program services are designed to assist clients on a no-fault basis, truly adding value to a crisis situation, both with valuable expertise, and financial protection.

The value of the product that Alliant designed can be felt in pre-event ways as well. Pre-event education and consulting services are available. Procuring ADWRP offers public entities another avenue for immediate access to funds otherwise not available under traditional insurance mechanisms (ie. property and liability policies) and can function as a deductible buy-down benefit for the insured if they carry higher self-insured retentions in their liability policy. Post-event Crisis Management services and coverages (ie. Funeral Expenses, Counseling Services, etc.) are also available as a policy benefit. Many public entities are considering this new risk transfer product as a way to round-out their risk management program.

The program is open to any Alliant client and is not exclusive to members of a program. Coverage is for scheduled locations only but can be modified to include vehicles owned/operated by the insured (such as buses), and further, with underwriting permission, the ability to extend coverage to special events. A copy of the client's Statement of Values is required to quote.

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# ALLIANT PROPERTY INSURANCE PROGRAM (APIP)

Lead Carriers: Lexington and Lloyd's of London OPTION # 1

• Size: Over \$540 billion in total insurable values and 8,800 members

Limits and Coverage: Up to \$1,000,000,000, per occurrence limits available. Coverages

include:

 Builders Risk/Course of Construction

Terrorism

Equipment Breakdown

 Dedicated Earthquake and Flood limits Auto Physical Damage (optional)

Upgrade to Green (optional)

1<sup>st</sup> and 3<sup>rd</sup> party Cyber Liability (optional)

Pollution (optional)

• **Key Differentiators:** Broad and encompassing property policy form, includes options for

Cyber and Pollution

Types of Organizations: Public Entities, Education, and Hospitals

Contact: Thomas Bryson



# ALLIANT PROPERTY INSURANCE PROGRAM (APIP)







Up to \$1,000,000,000 Loss Limit (per occurrence)





> 8,800 Members (incl. pool submembers)



\$540 Billion
Total Insured Value (TIV)



Lloyd's

Lead Carriers



38
Active States + Washington DC



95.38% 10 Year Average Member Retention Rate



Broad Policy Form
Optional Cyber and Pollution Cover



The Alliant Property Insurance
Program (APIP) includes the Public
Entity Property Insurance Program
(PEPIP) and the Hospital All Risk
Property Program (HARPP)



# ALLIANT NATIONAL MUNICIPAL LIABILITY (ANML)

Carrier Name: Great American

Limits and Coverage: Program provides general liability, auto liability, employment

practices, public officials' errors & omissions and police

professional liability on a very broad municipal form. Standard limit is \$10 million per occurrence. Retentions and Xdates vary.

Key Differentiators: Comprehensive form at competitive cost (i.e. grouping GL with

Professional). Occurrence coverage (including Professional).

Reinsurance available for pools.

Types of Organizations:
 Public Entities / Pools (except educational)

Sample members: Total allocated premium volume of \$11 million

Contact: Tom E. Corbett / Esther Zavala



### SPECIAL LIABILITY INSURANCE PROG

#### Risk Manager headache solver

Carrier Name: Great American E&S Insurance Company

■ Limits and Coverage: Up to \$5M for GL, E&O/D&O and Owned Auto; Up to \$5M for

EPL; Soft cap of \$1M for HNOA – higher limits available as required; Nose coverage – recommended when moving from Claims-Made to Occurrence – limits and deductibles subject to

existing limits – you cannot get higher limits

Key Differentiators: One policy for all lines of coverage

All lines are occurrence based as opposed to claims-made

No shared limits – this is a joint purchase not a pool

• No commitment required – you can be a member for 1 year or

10 – there are no minimum term requirements like a pool

Types of Organizations: Nonprofits and Public Entities

Sample members: 625 total members currently. Some types of insureds are: First 5

Children and Families, Booster Clubs, Friends groups, Air

Pollution Control Districts, Cable Broadcasters (Broadcasters E&O

is also available for these risks) and Chambers of Commerce.

■ Contact: Chris Tobin

CSR: John Peterson – to get a quote



# SPECIAL PROPERTY INSURANCE PROGRAM (SPIP)

Carrier Name: Various – Primary carriers are Lexington Insurance Company and

Lloyds of London

Limits and Coverage: \$25,000,000 minimum limit – higher limits available. Real and

Personal Property; Business Interruption/Extra Expense; Auto Physical Damage for Vehicles; Mobile Equipment; Terrorism

Key Differentiators: Replacement cost policy

 Business Interruption and Extra Expense are included automatically with no values required – limit available is significantly larger if values are reported

 No commitment required – you can be a member for 1 year or 10 – there are no minimum term requirements like a pool

Terrorism coverage is included which is broader than TRIA

Types of Organizations: Nonprofits and Public Entities

Sample members: 250 total members currently. Some types of insureds are: First 5

Children and Families, Booster Clubs, Friends groups, Air

Pollution Control Districts and Cable Broadcasters

Contact: Chris Tobin

■ CSR: John Peterson – to get a quote



# ALLIANT CRIME INSURANCE PROGRAM (ACIP)

Carrier Name: National Union (AIG)

Limits and Coverage: Varying limits inclusive of Faithful Performance & Impersonation

Fraud (\$250K sublimit); \$1 million to \$5 million and retentions from

\$2,500 to \$100,000. Varying effective dates.

Key Differentiators: Can write public entities nationwide, created with endorsements

that are necessary in the public entity space (such as removal of

bonded employee and treasurer/tax collector exclusions)

Types of Organizations: Only Government Entities

Sample members: Currently over 500 members

Contact: Tom E. Corbett / Mariana Salyer



# ALLIANT MOBILE VEHICLE PROGRAM (AMVP)

Carrier Name: Allianz

Limits and Coverage: Scheduled vehicles and mobile equipment up to \$10M total

insured values any one location; \$1M any one item. Provides

comprehensive physical damage coverage for vehicles and mobile

equipment; Deductibles range from \$1,000 to \$25,000. 7/1

effective date.

Key Differentiators: Protection from significant market fluctuation and competitive cost.

The program is customized to meet the needs of small and medium-sized public entities with specialty fleets featuring a

limited number of higher valued vehicles.

Types of Organizations: Fire Department, Water and Sewer Department, Public Works,

Other Public Entities and Hospitals; Transit District and School

District buses are not eligible

Intended for high value low miles, but can do fleets, no busses

Contact: Seth Cole and Marilyn Schley



### ALLIANT PUBLIC POOL LIABILITY PROGRAM (APPL)

Carrier Name: Lloyds of London (Aspen Syndicate 4711)

Limits and Coverage: Various and there are no minimum limits or retentions; provides

coverage for Claims Made Trustees Errors & Omissions. Varying

effective dates. Can provide employment practices for pool

employees and professional liability for employee attorneys and

claims adjusters

Key Differentiators: Broad form and competitive pricing geared to cover the governing

board, officer and professional liability exposure of the pool itself.

Types of Organizations: Public Entity Pools

■ Sample Members: 30 members with total of \$900,000 in premiums

Contact: David Evans

CSR: Danny Rettura to get a quote



### AMERICAN PORT INSURANCE PROGRA

Carrier Name: Various including Liberty (primary insurer)

Limits and Coverage: Up to \$150 million in limits. This is a flexible limit. Many

participants purchase only \$50 million.

Key Differentiators: Tailored form for Ports: No CCC exclusion; No Railroad

Exclusion; Warehouse Legal Liability included; USL&H, Jones Act and FELA coverage included on a contingent basis; Marine and

shore side coverages included in one form.

Types of Organizations: All ports

Sample Members: We include many of the largest ports on the west coast

including Los Angeles, Long Beach, San Diego, Oakland, Seattle,

Tacoma, Bellingham, Anacortes, Bremerton, Everett.

Contact: Kevin Miller



# CHARTER AND PRIVATE SCHOOLS INSURANCE PROGRAM

Carrier Name: Lead package/Hanover and Liberty for WC

Limits and Coverage: Program offers comprehensive General Liability, Auto, Abuse &

Molestation, Employee Benefit Liability, Property, School Educators Legal, Employment Practices, Law Enforcement

Professional, Student Medical, Foreign Liability. Varying limits and

retentions.

Key Differentiators: Custom built product with broad coverage up to \$25 million in true

excess and provides Individual Education Plans coverage for

Administrative Hearings

Types of Organizations: Charter Schools, Private Schools, Multi-State Charter School

**Networks and Virtual Charter Schools** 

Contact: Tom Boobar



### FIDUCIARY LIABILITY INSURANCE PRO

Carrier Name: Euclid/Hudson

Coverage, Limits,
 Retentions:
 Alliant/Euclid Manu-Scripted Governmental Fiduciary Liability
 Policy Form - Various Limits available from \$1M-\$100M. Various

Retentions available from \$10K-\$1M+

• **Key Differentiators:** Exclusive Agreement provides clients/prospects with the

Alliant/FLIP Amendatory Endorsement which significantly

broadens base language, FLIP provides highest host of sub limits in the market and choice of counsel are just a few of the program's

highlights. Supported by the National Association of State Retirement Administrators (NASRA) out of Washington, D.C. Typically 10-25% under market. No app needed for an indication.

■ **Types of Organizations:** State Public Employee Retirement Systems (PERS), State

Teacher Retirement Systems (STRS), Stand-Alone County retirement systems, County/City in house managed plans, Police/Fire/Judicial pension plans, Public Entity Pools/JPA's.

Sample Members: Write the largest PERS system in the country (CalPERS), write 17

of the 20 1937 Act County systems in CA. Total membership is approximately 110 systems Nationwide including in house plans.

■ **Contact:** Shawn M. Kraatz — <u>shawn.kraatz@alliant.com</u>



# NATIONAL AIRPORT AND AIRCRAFT MUNICIPAL PROGRAM (NALIP/NAMP)

Carrier Name: Starr Indemnity & Liability Company

Limits and Coverages: Various limits up to \$500M, and as low as Nil deductibles

• **Key Differentiators:** Broader coverage, War/Hull/TRIA included at no additional

premium, Voluntary Settlement

Types of Organizations: Public Entities - City, County, State Municipalities

■ Sample Members: A good reference/sampling is the State of California where we

currently provide our NALIP/NAMP program to 90% of the

Municipalities operating both fixed wing and rotor-wing aircraft

including airport liability.

Contact: Tom E. Corbett / Daniel Rettura



# VENDORS AND CONTRACTORS PROGRAM

Carrier Name: Maxum Indemnity Company

Limits and Coverages: General Liability only. Combined Single Limit of Liability for Bodily

Injury and Property Damage per occurrence and aggregate of \$1 million and additional sub limits. Vendor or Contractor named as

insured, Public Entity as Additional Insured.

**Key Differentiators:** Easy application process, and broad coverage at competitive

premiums

Types of Organizations: Vendors

Contact: Rennetta Poncy



# SPECIAL EVENTS LIABILITY PROGRAM



- Tenant/User Events (use of public entity facilities)
- Instructor Recreation Classes
- Nominee (public entity sponsored)

**Contact:** Rennetta Poncy





### OWNERS PROTECTIVE PROFESSIONAL INDEMNITY (OPPI)

Carrier: Various-depends on project and entity

Limits and Retentions: Owners Protective – Limits and Retentions will vary depending on

size/scope of the project

Coverage: Full Prior Acts, All Architectural, Engineering, Land Surveying,

Environmental, Landscape Architectural, Interior Design/Space Planning, Soil, and Material Testing Services including their

replacements and/or sub-consultants of any tier. 10 Year Policy.

Types of Organizations: All construction projects

Key Differentiators: Manu Script Form and pricing

Sample members: Hudson Yards, Tutor Perini, Port of Oakland

• Contact: Shawn M. Kraatz



## OWNER CONTROLLED INSURANCE PR (OCIP)

**Various** Carrier:

Limits and Retentions will vary depending on size/scope of the project Limits and

**Retentions:** 

An owner controlled insurance program is a single insurance plan Coverage:

> designed to cover nearly all liability arising from a construction project. OCIPs combine the coverage benefits of several key insurance policies normally used for construction projects - coverages can include general liability, workers' compensation, excess/umbrella liability, builders risk,

CPL, OPPI as part of the overall program.

States, Counties, Cities, Schools, Special Districts, Water/Wastewater, Types of **Organizations:** 

Pools and any other qualified Public Agencies can be considered

**Key Differentiators:** Savings of 15% to 30% over market rates, Savings of 1% to 1.5% of

construction values, Elimination of redundant insurance costs and mark-

ups, Higher limits of insurance (\$25M - \$200M+), Minimized cross-

litigation/subrogation, Larger, qualified contractor pool, Enhanced small business enterprise initiatives, 10 years completed operations coverage,

Access to loss control, claims oversight, and risk management

resources, Streamlined, turnkey implementation process, Reduced

administrative burden

Shawn M. Kraatz Contact:



### APIP CYBER (Primary)

Carrier Name: Beazley

Limits and Coverage: Full 1st and 3rd party coverages. \$2 million per member and

aggregate with a \$25 million program aggregate; sublimit for notification costs, \$1 million if Beazley vendors are utilized,

\$500,000 if not. Common effective date of 7/1

Key Differentiators: Application process waived, rated by Total Insurable Values.

Competitive price with comprehensive form.

■ **Types of Organizations:** Public Entities, APIP members

Contact: Susan Leung



# APIP CYBER ENHANCEMENT OPTION (CEO) and EXCESS



• Carrier Name: Beazley for CEO and various for excess

• Limits and Coverage: For APIP members only. Options for "per life" structure for

notifications (ranging from 50,000 lives to 2 million), and true excess limits upward to \$5 million excess of primary \$2 million

(true drop down coverage)

• **Key Differentiators:** Access to specialized breach response service team, smaller

deductible options at a competitive premium.

Types of Organizations: Public Entities, APIP members

Contact: Susan Leung



### HOSPITAL ALL RISK PROPERTY PROGRAM (HARPP)

Carrier Name: Various including Lexington and Lloyds of London

Limits and Coverage: Largest independent hospital joint purchase group with limits

up to \$1 billion. Coverage can extend to equipment breakdown, environmental liability and cyber liability

Key Differentiators: Provides single solution for complex risk with broad coverage

and competitive rates

Types of Organizations: Hospitals and Healthcare Organizations

Contact: Chris Tobin or Thomas Bryson



### FINE ARTS

 Specialization in Fine Arts insurance for both Owned collections and special Exhibitions for Cities, Counties, Universities, Airports and Museums

Experience:

Assist with writing and reviewing Loan Agreements

 Transition coverage from a Property policy to a dedicated Fine Arts Insurance Program

 Helped to enact the National Endowment for the Arts Indemnity Program, a free insurance program that provides coverage for international and domestic loans.

Sample Clients:

Fine Arts Museums of San Francisco, Asian Art Museum, University of California system, California State University System, Illinois Public Universities, and many more museum, university and civic collections across the country.

Contact:
P.J. Skarlanic



