City of Tempe Boards and Commissions Engagement Update

January 6, 2022



Performance Measure





2.15 Feeling Invited to Participate in City Decisions

Achieve ratings of "Very Satisfied" or "Satisfied" with the "feeling invited and welcomed to participate in city decision-making processes" greater than or equal to the national benchmark cities as measured in the Community Survey.



Safe and Secure Communities

Tempe



Quality of Life

Sustainable Growth and Development

Financial Stability and Vitality

2

Project Origination



Work Study – March 2020

- Reestablished Annual Appreciation Event
- Name Tags for Every Board & Commission Member
- Service Pins
- Chairs & Liaison Survey





5 Year Service Pins – 100 10 Year Service Pins – 10 15 Year Service Pins – 10

Council Retreat – August 2020

- Equity in Action Framework
- Childcare/Stipend Option
- Explore an option to Allow for Rotating Service

28 Boards and Commissions

14 Advisory Boards and Commissions

275 Members

Arts and Culture Commission Audit Committee Aviation Commission Board of Adjustment Commission on Disability Concerns **Desert Conservation Commission Development Review Commission Enhanced Services Commission** Family Justice Commission Fire Public Safety Personnel Retirement System Board Hearing Officer **Historical Preservation Commission** Human Relations Commission

Industrial Development Authority Joint Review Committee Judicial Advisory Board Library Advisory Board Mayor's Youth Advisory Commission Merit System Board **Neighborhood Advisory Commission** Parks, Recreation, Golf, and Double Butte **Cemetery Advisory Board** Police Public Safety Personnel Retirement System Board **Risk Management Trust Board** Sponsorship Review Committee Sustainability and Resilience Commission Technical Code Advisory Board of Appeals Transportation Commission Veterans Commission

Timeline



September

Met with all Board and Commission Liaisons

Researched what innovative cities were doing

Nov/Dec

Sent out survey

Circled back to internal group to finalize recommendations

Met with all Board and Commission Chairs



Presentation to Council

Jan 2022

Who We Met With

80

70

60

50

40

30

20

10

0

68 meeting held 25 20 Met with a member from or they had the opportunity to fill out the survey Chairs Liasions Survey Responses

Number of Participants

7 Independent Meetings with Chairs and Liaisons

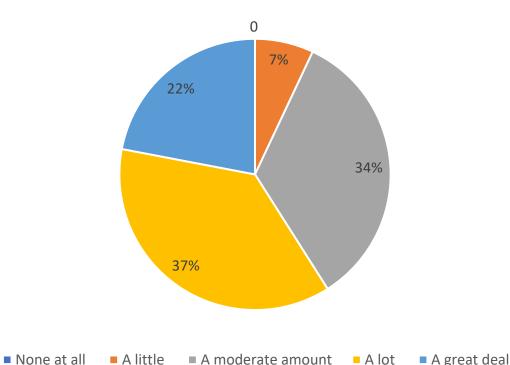
Average of 11 people in each

each Board and Commission,

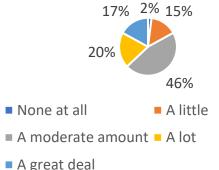


Main Findings from Survey

Do you feel your role as a commission volunteer is valued by the City of Tempe?



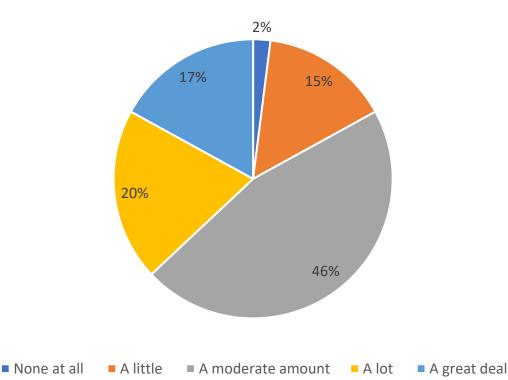
Overall, how much do you feel your recommendations are valued by City Council?



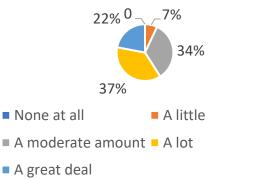


Main Findings from Survey

Overall, how much do you feel your recommendations are valued by City Council?



Do you feel your role as a commission volunteer is valued by the City of Tempe?





Main Findings from Survey



When asked what are the three biggest issues you feel need to be addressed, members responded with:

57%	Additional Interaction between City Council and City Management with B&Cs
52%	Council Members interaction with B&Cs
32%	B&Cs reporting to Council Committees
32%	Collaboration between the B&Cs
28%	Recruitment and retention of B&C Members
24%	Diversity and Inclusion of B&C Members
24%	Boards and Commissions Training/Onboarding Documents

Main Findings from Meetings

Increase Collaboration of Board and Commissions with Each Other

Increase Council & City Management Interaction with B&Cs

Align Board and Commission with a Council Member or Council Committee

Increase Volunteers Feeling of Being Valued & Empowered

Expand & Diversify Recruitment (Increase Diversity of Members)

Allow Opportunity for Chairs and Liaisons to Interview Applicants

Centralized & Minimum Framework of Training for Members & Liaisons

Council Recommendations



Engagement & Appreciation

- Establish Annual Chair/Council Retreat
- Recommend that Councilmembers act as Liaison to a Board and Commission
- Annual Reports to be Presented at a Council Committee

Recruitment

- Expand Annual Public Information Campaign
- Targeted Recruitment Campaigns Towards Underrepresented Communities (EIA)

Training & Development

- Establish the City Clerk's Office as the Central Department
- Institute a Minimum Level of Training for all Members and Liaisons, that Includes Equity in Action Framework
- Establish Mentor/Mentee Program
- Empower Boards & Commissions to Refresh their Bylaws Within the Next 12 months

Questions?

