



AMERICANS WITH DISABILITIES ACT TRANSITION PLAN PHASE II

Survey Summary

Overview

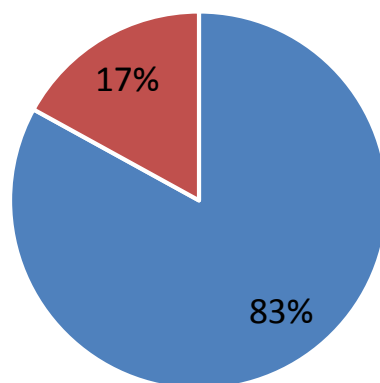
The City of Tempe is conducting an **Americans with Disabilities Act Self Evaluation and Transition Plan** to determine steps to take to ensure inclusion and access for people with disabilities. In the second phase we are surveying Tempe residents and others about the city's sidewalks, curb ramps, street crossings, parks and multi-use trails. Subsequent surveys will look at additional sidewalks, parks and facilities as well as programs, services, activities, events, policies, emergency management, training, general inclusion efforts and communications.

A survey was available online from March 12 through June 5, 2018 and throughout the process at the open house and other meetings. A total of 8 survey responses were received as well as other written comments.

Survey Results

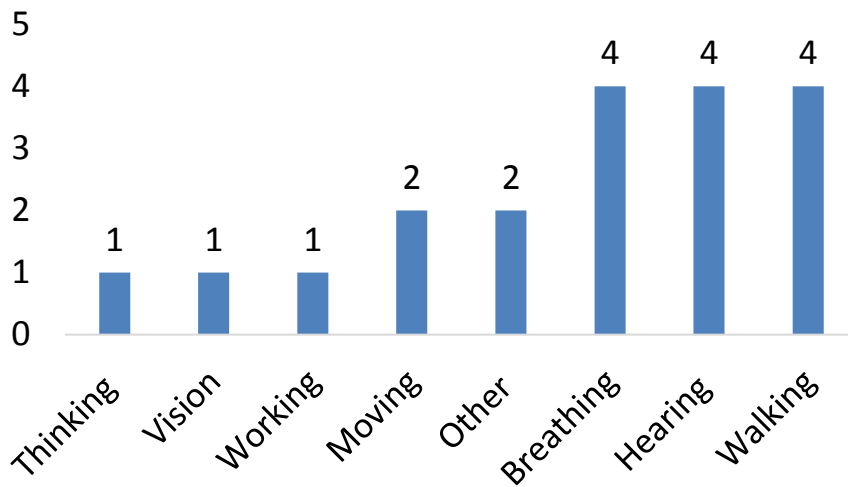
The following nine demographic questions were optional.

1. I am a Tempe resident, attend events, go to school, shop, and visit or work in Tempe.



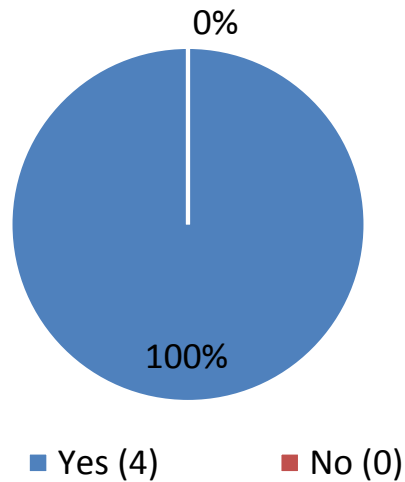
■ Yes (5) ■ No (1)

2. I am a family member, caregiver, employer of, or individual that has functional needs or disabilities affecting: (mark all that apply)



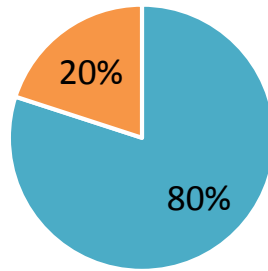
Other: Too much smoke in many transit stops near University

3. Are you affiliated with or receive information from local disability agencies:



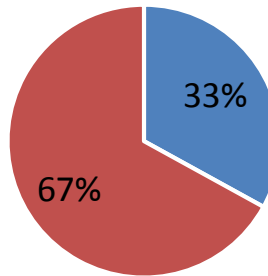
Agency Names: 360 Mobility, Valley Center for the Deaf, Arizona Commission for the Deaf and Hard of Hearing, The Centers for Habilitation

4. Ethnicity/Race



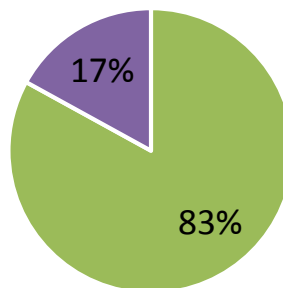
- American Indian/Alaskan Native (0)
- Asian/Pacific Islander (0)
- Hispanic/Latino (0)
- African American/Black (0)
- White (4)
- Other: multiethnic (1)

5. I identify as



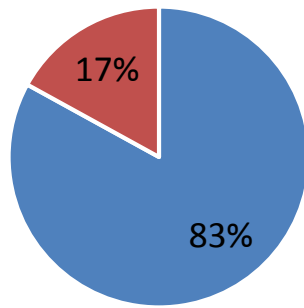
- Male (2)
- Female (4)

6. Age



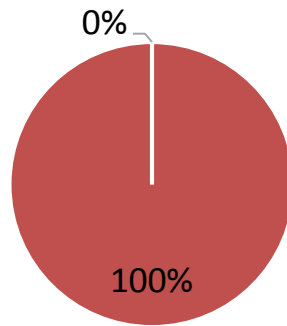
- 1-20 yrs (0)
- 21-39 (0)
- 40-64 (5)
- 65+ (1)

7. Disabled



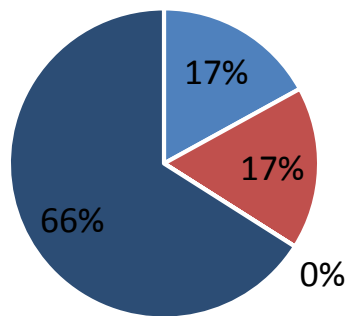
■ Yes (5) ■ No (1)

8. Veteran Status



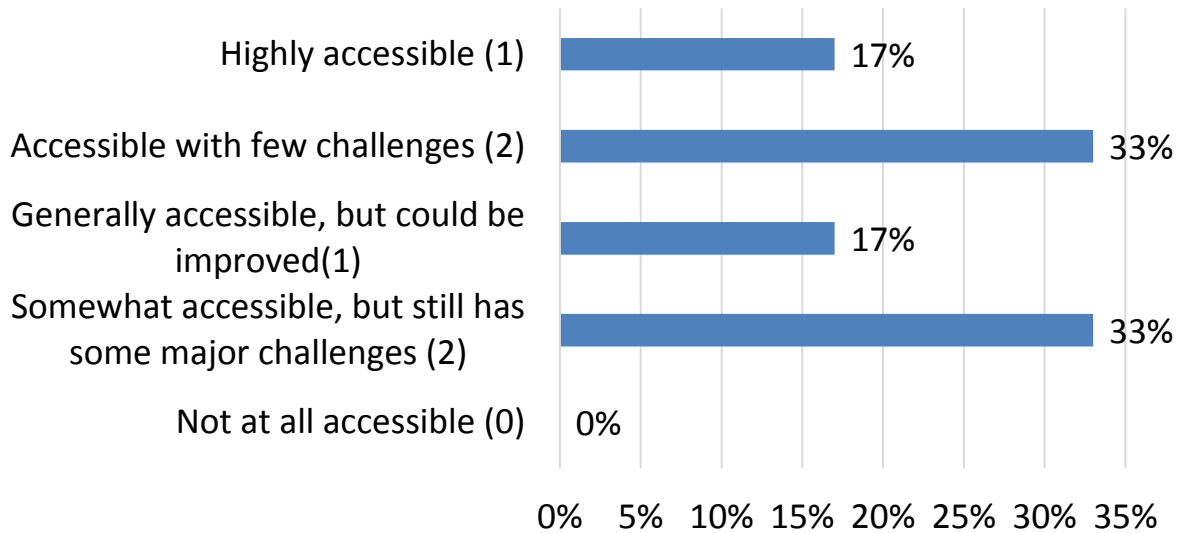
■ Yes (0) ■ No (6)

9. Total Household Income Last Year, before taxes:



■ Less than \$20,000 (1) ■ \$20,001 to \$40,000 (1)
■ \$40,001 to \$60,000 (0) ■ \$60,001 to \$80,000 (0)
■ \$80,001 to \$100,000 (0) ■ More than \$100,000 (0)
■ Prefer not to answer (4)

1. How would you rate City of Tempe’s accessibility? This includes communications, programs, services, activities, events, access to government buildings, bus stops, parks, parking, trails, etc.

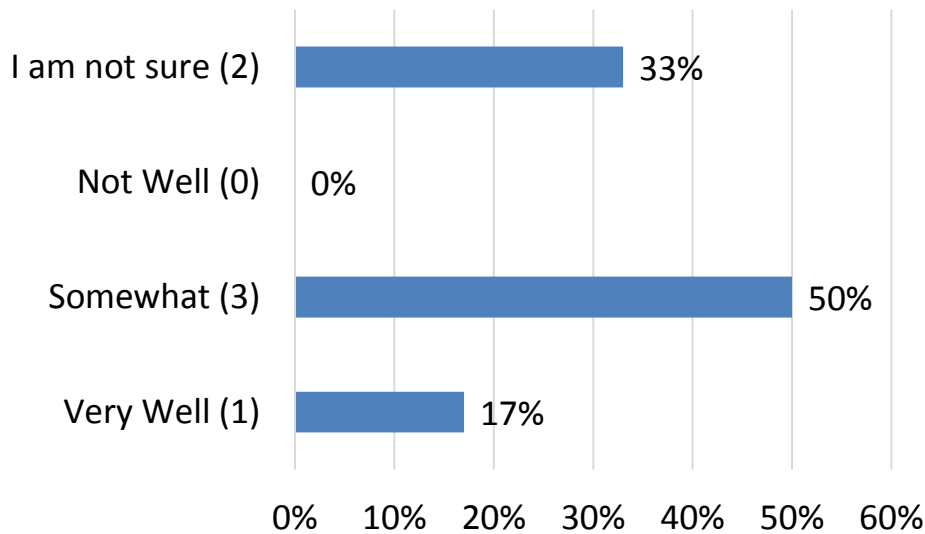


Comment:

1. Distance from bus stop to destination at times "far". Access to bus stop from across the street.
2. From a physical structure standpoint it appears that Tempe is accessible, but I don't really know about communication services, events, or programs.
3. Dwight Park has recently had playground update. Now there is a lot of mud, uneven ground. No seeding has taken place and thus after irrigation/sprinkling, potential for falling/sliding in mud if walking on this (walk the dog) is HUGE. Struggle with this daily. Many parks also have uneven ground because of City trucks driving on wet ground and causing huge indentations, broken irrigation pipes, etc. I do not know the solution to this. Parks department has done filling in some areas marked by us and have shown openness to do more. Sidewalks are too narrow for wheelchair/power chair and either a dog or another person walking alongside. In Dwight Park, sidewalks do not go from both north side to south side on east side of park, only new west side "improvement" and that was not built with ADA in mind, making a person with disabilities walk further than they needed to walk. Many sidewalks in Southern Palms need repair because of roots of trees. S. Kyrene/Baseline (next to the tracks) intersection needs a light. Traffic accidents occur regularly. More lighting is needed in Southern Palms, especially Brighton Estates (300-400 West Pebble Beach), S. Kyrene from Southern to Baseline. 3800 block of S.

Roosevelt where Dwight Park intersects on the south side of the park. Council building is not ADA friendly. Difficult to get up and down stairs. Walking up-slope or down-slope in the council chamber is work and pain intensive. Looking forward to redo of this building to make it ADA compliant. There are not enough water fountains in all our parks (Moeur, Lo Piano, Tempe Women's....NONE) nor those that are 3 tier in our community parks (Kiwanis by the pond), available to folks in wheelchairs or power chairs walking dogs. No thought to being able to turn around a water fountain with a wheelchair/power chair and get the dog a drink. (We have a few folks in our area who do this and yet it is difficult to reach over the water fountain in Dwight Park if you're on the other side of the fountain.) Kiwanis Park is not ADA friendly with deep hills and valleys, no easy drop off from parking lots or street entrances on Mill.

2. How well do City of Tempe’s policies and procedures support people with disabilities?

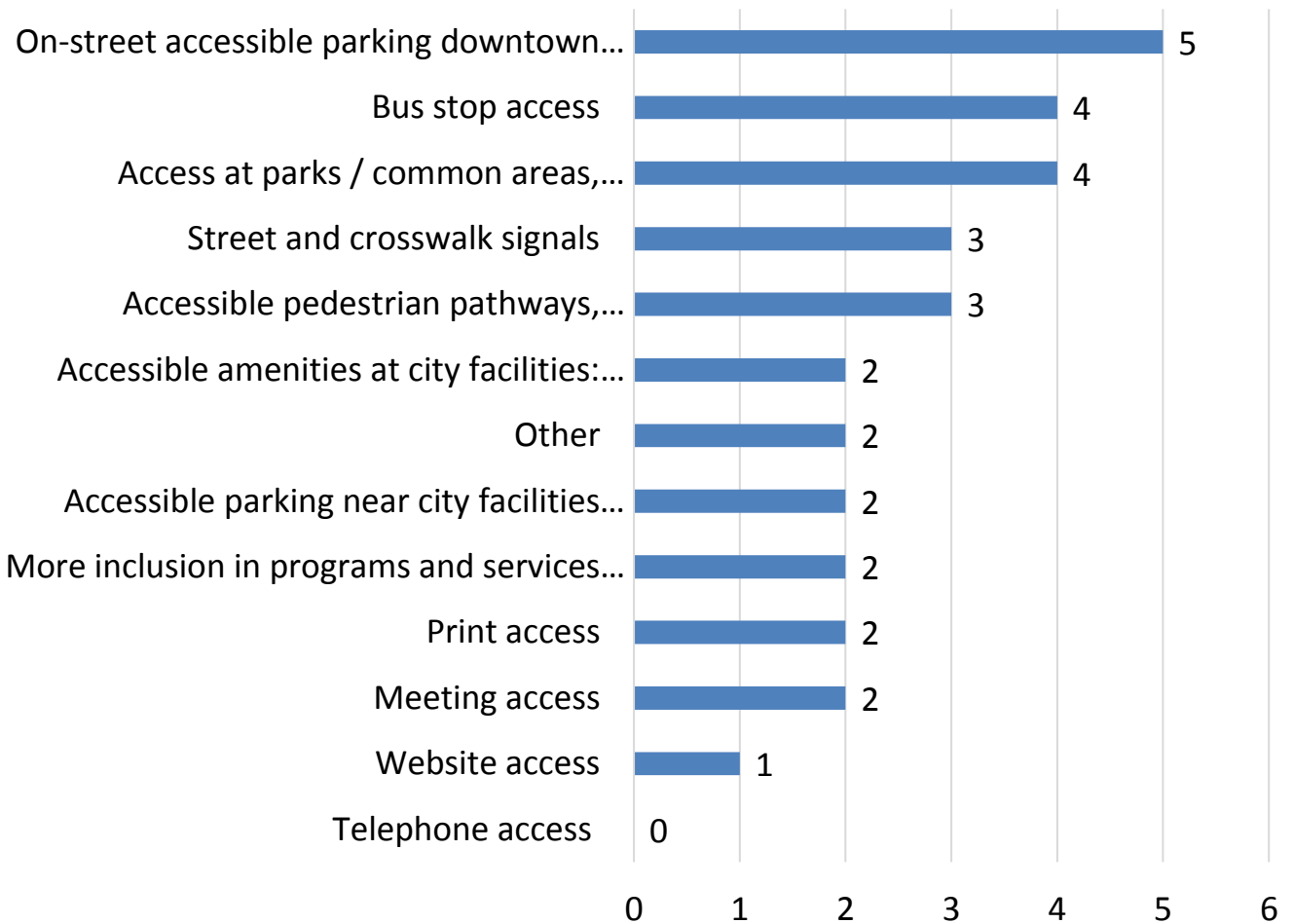


Comment:

1. Need curb and pole light (Lebow & Apache)(AAT)
2. Need cover bus stop across the street next Watson Flower's Shop. Walking light not let car run over.
3. I have very poor knowledge of City of Tempe policies and procedures.
4. Somewhere between Somewhat and Very Well. I think overall as the City of Tempe becomes more mindful to ADA compliance issues, they are gaining insight and making attempts to direct positive changes. Whomever is responsible for broken sidewalks (Public Works?) has come to fix some of the sidewalks and not others that have been turned into 311. (corner of W. La Jolla and S. Wilson still needs to be redone as we've had at least 2 people

trip and fall that I know about.) Sidewalk southwest Dwight Park continually is muddy and I know of one person who has fallen who was taken to the hospital with a broken hip (not a resident, a visitor of a resident). It has been reported before and work has been done with the new construction but it remains a problem. I believe there will be some sidewalk changes in the near future so I'm hoping they get this too. We need more public bathrooms on Mill for disabled, visitors. European style right on the sidewalks, not in an establishment.

3. In which of these areas does the city need to improve access? (Select all that apply)



Please provide any examples, locations or details where you need access:

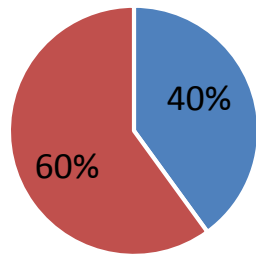
1. We have a significant littering problem that impedes walking, wheelchair. We need more trash bins on the streets.
2. Bus stops need benches for elderly & need transit stop shade for the high heat days

4. What is most important to you regarding accessibility, services and inclusion?
 (Please rank: 1-9, with 1 as the most important.)

1st	Safety and security (3)	Sidewalk access / transportation (2)	Accessible housing and home modification supports (1)	Caregiver and peer supports (1)	Education and training (1)	Inclusion in existing city programs, services, activities, and events (1)
2nd	Sidewalk access / transportation (3)	Recreation, wellness, fitness programs and facilities (2)	Caregiver and peer supports (1)	Employment services (1)	Inclusion in existing city programs, services, activities, and events (1)	Safety and security (1))
3rd	Accessible housing and home modification supports (1)	Employment services (1)	Recreation, wellness, fitness programs and facilities (1))			
4th	Caregiver and peer supports (1)	Recreation, wellness, fitness programs and facilities (1))	Safety and security (1))			
5th	Education and training (2)					
6th	Education and training (1)	Employment services (1)	Sidewalk access / transportation (1)			

7th	Accessible housing and home modification supports (1)	Employment services (1)	Inclusion in existing city programs, services, activities, and events (1)
8th	Accessible housing and home modification supports (1)	Inclusion in existing city programs, services, activities, and events (1)	

5. Did you know that the City of Tempe’s website lists options for requesting an accommodation for any city programs or to register a complaint?

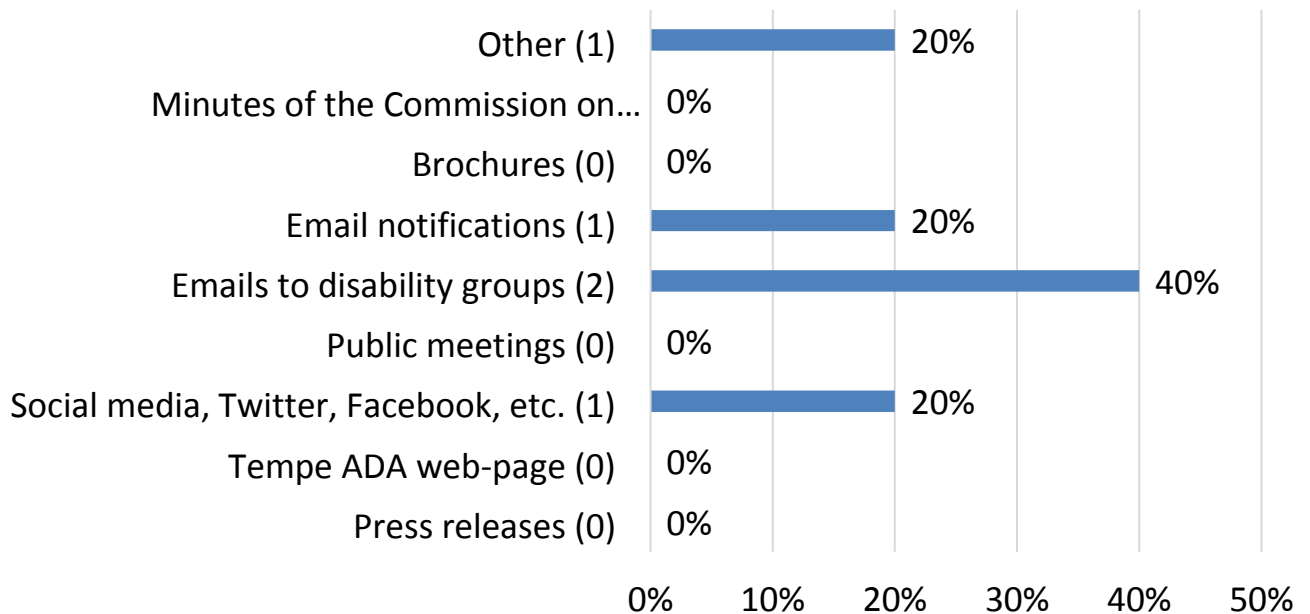


■ Yes (2) ■ No (3)

6. Which should be the highest priority to improve physical access in the City of Tempe? (Please rank: 1-7 with 1 as the most important.)

1st	Sidewalks (3)	Curb ramps (2)	Parks (1)	Traffic signals (1)	
2nd	Curb ramps (2)	Parks (2)	Parking (1)	Sidewalks (1)	
3rd	Traffic signals (2)	Bus stops (1)	Curb ramps (1)	Parking (1)	Trails (1)
4th	Bus stops (2)	Curb ramps (1)	Parking (1)	Traffic signals (1)	Trails (1)
5th	Parking (2)	Sidewalks (2)	Bus stops (1)		
6th	Parks (2)	Bus stops (1)	Traffic signals (1)		
7th	Trails (2)	Bus stops (1)	Traffic signals (1)		
8th	Trails (1)				

7. What are the most effective means of communication for the City to publicize information on upcoming disability events, announcements, projects or general information about the ADA Transition Plan, access, inclusion and disability issues?



Comment:

1. The problem with folks with disabilities/or aging populations that infers disabled is that not everyone has a computer or skills for communication that way. Perhaps computers can be put in the library for disabled folks to use to find out what is happening for them. Perhaps special transportation for physically disabled (including sight and hearing) can get them to and from the library regularly on scheduled days? Brochures for sighted or Braille for non-sighted in the library might afford good communication for disabled persons or a special edition of Tempe News for residents who are disabled or aging, and perhaps dementia struggling residents could be added to this! just to cover what is going on in Tempe for them? Make it large type please for those of us who are seniors. BTW is there a Braille section in the library? Wouldn't that be wonderful? or earphones for audible books/brochures, etc. for those who suffer hearing disabilities? Tempe thinks that residents regularly go through their website looking for anything let alone ADA web-page. I didn't even know about such a page. Not everyone likes tempe.gov or is able to find what they want there. Thus Nextdoor.com is one possible way if your PIO can work it out and be consistent with listserv! Always a delay.

8. Are there areas where ADA and disability sensitivity training are needed?
 1. I think architects, construction engineers and council/mayor doing ADA compliance issues need to spend a week in a power chair (both at work and at home) and see what that is like. See the challenges it creates. Challenges to even cross the streets in time allotment of traffic lights and these curb accesses are not always easy to maneuver in a power chair. Challenges with transportation. Cost issues related to this. Challenges to get in and out of a car even if there are enough disabled parking spaces if people continue to drive. Please don't build sidewalks that might be visually pleasing but cause more work for us to walk across in parks, turning corners, etc, and please make them wide enough. At least 5 feet would be better for width.
Yes, can't hear any emergency vehicle come before you across the road
 2. None noted so far
 3. I think disability sensitivity training should be continuous

9. Are there barriers that you want to make sure are on our plan to remove?
 1. The council chambers is not conducive to disabled folks attending regular meetings because of the steps, the doors, the auditorium inclined level, the stairs, the bathroom access. This is a serious problem if you care about folks who want to care about Tempe. Tear down the steps in the front of the council meeting room until you redo the council meeting room so that it is level to enter. I see no need for them there. Change the auditorium style flooring at some later date. To get into City Hall is another matter, perhaps a ramp for disabled that is not too steep. Any public building should not have stairs to access. Widen the doors of the council room and put a button to keep them open longer which is problematic for someone in a chair or with impeded mobility. Whether wheel chair, power chair, or walker, working hard to be mobile can be dehydrating. More easily accessible water fountains, public bathrooms in downtown area.
 2. ADD - Grab bars in accessible stalls in public buildings ensure that toilet seats are not so low

10. Please provide additional information you would to share:
 1. Traffic signals countdown for crossing is unrealistic for elderly and/or for those having difficulty walking
 2. Please fix light pole on street at Bus Stop #40 near Watson Flower Store.
 3. GIS & 311 is critical!!!