



## A G E N D A

### 1. Presentation (30 minutes)

a. Utility Rate Study Recommendations

### 2. Question and Answer Session

### 3. Open House Table Discussions

#### Table A - Water Conservation

- . Information on rebates
- . Sign up for a water audit
- . Additional conservation resources

#### Table B - Solid Waste and Recycling

- . **Save Money And Recycle Tempe** (SMART) details
- . Green Organics Program

#### Table C - Customer Services

- . Residential Bill Calculator
- . Residential Market Comparison

***We ask that you hold your questions until the conclusion of the presentation.*** *If you'd like to jot down your question(s) and note the slide number on the sheets provided it will help to facilitate the process. Staff will address all questions following the presentation.*