Tempe's Wastewater Collection System

Ever wonder what happens to City water after it is delivered to a home or business? Water that is not consumed by the customer must be taken away through the wastewater collection system. This is an engineered system of underground pipes that range in size from six inches in diameter to 48 inches in diameter. This system collects wastewater from all user points and transports it to a treatment site.

The wastewater collection system is carefully maintained by pressure cleaning the collection system using specialized trucks that scour the insides of the collection mains by using hoses and nozzles to remove build-up grease, grit and roots. This helps assure that the collected water continues to flow downstream to treatment sites. Bio filters, located within the wastewater collection system, help to mitigate odors that accumulate within these pipes.

The Water Utilities Division repairs and installs sewer mains and services, repairs and maintains manholes, paints manholes with pesticide paint to help control roach populations and maintains and repairs the collection system’s lift stations and bio filters.

In addition to overseeing the water distribution system, the Water Utilities Division is responsible for the maintenance and repair of approximately 500 miles of wastewater collection pipe, 10,600 manholes and cleanouts, 4 lift stations and 2 bio filters.

**If you are experiencing problems or have specific questions regarding your sanitary sewer service, please call 480-350-2837.**

**If you have an issue or specific questions regarding your sewer bill, please call**

**480-350-8361.**

**If you are have a roach problem please call 480-350-2837 or fill out the online roach complaint form listed** [**here**](http://www.tempe.gov/index.aspx?recordid=171&amp;page=2118)**.**