



City of Tempe

TEMPE CENTER FOR THE ARTS MARKETING COORDINATOR

JOB CLASSIFICATION INFORMATION			
<i>Job Code:</i>	524	<i>Department:</i>	Community Services
<i>Supervision Level:</i>	Non-Supervisor	<i>State Retirement Group:</i>	ASRS
<i>Status:</i>	Classified	<i>Market Group:</i>	Public Information Officer
<i>Safety Sensitive / Drug Screen:</i>	No	<i>Physical:</i>	No

Click [here](#) for more job classification information including current salary range.

REPORTING RELATIONSHIPS
Receives direct supervision from the Tempe Center for the Arts (TCA) Manager.
May provide functional and technical direction as needed.

MINIMUM QUALIFICATIONS	
<i>Experience:</i>	Five (5) years of experience in the areas of marketing, public relations in the arts/entertainment sector. Experience in marketing/public relations campaign management is preferred.
<i>Education:</i>	Bachelor's degree from an accredited college or university with major course work in marketing, public relations, communications, advertising, or a degree related to the core functions of this position.

ESSENTIAL JOB FUNCTIONS
Essential job functions are the fundamental duties of a position: the things a person holding the job absolutely must be able to do.
To actively support and uphold the city's stated mission and values. To develop, implement and oversee long and short-term marketing plans to increase regional visibility of the Tempe Center for the Arts (TCA). To develop and promote social/business opportunities, performance schedules, website innovation and art/educational offerings; conduct market research.

OTHER DUTIES AS ASSIGNED
Please note this job description is not designed to cover or contain a comprehensive listing of all activities, duties or responsibilities that are required of the employee for this job. Duties, responsibilities and activities may change at any time with or without notice.

- Develop and implement creative and innovatively unique promotional programs in both core and outer markets that increase market and brand awareness. Ensure strategies are tactically executed in a creative and timely manner and within budgetary guidelines.
- Develop and manage a comprehensive publicity plan designed to achieve the attendance and revenue goals and analyze and measure results. Write and disseminate press materials, provide press tours, manage press contact list.
- Maintain strong working relationships with key media outlets and negotiate trade agreements.
- Represent TCA and its programs as the primary press contact.
- Write and disseminate all press material and information about TCA, create online and print media information kits, provide press tours, manage press contact list, and release distribution and event invitations.
- Develop creative and targeted pitches for various media outlets to garner earned media coverage via television, radio and print.
- Identify current media trends, new cycles and promotional opportunities.
- Coordinate the creation, design, production and distribution of logos, advertising campaigns, and printed collateral such as program brochures, posters, fliers and signage.
- Develop and oversee effective digital and social media strategies that support overall TCA goals.
- Actively cultivate relationships with members of the community to identify new targets and community opportunities and seek connections with other current events in the City and the industry to maximize opportunities.
- Responds to requests or concerns from city employees or the general public and refers request and concerns to appropriate staff for problem resolution.
- Produce and develop video concepts and scripts for TCA programs, services and special events.
- Serve as TCA website administrator.
- Perform related duties as assigned.

COMPETENCIES		
CLASSIFICATION LEVEL	INCLUDES	COMPETENCIES
Foundational	All Employees	Inclusion, Communication, Interpersonal Skills, Integrity, Professionalism, and Willingness to Learn
Non-Supervisory	In Addition >	Teamwork, Customer Service, Initiative, and Dependability / Reliability
Supervisory	In Addition >	Staffing, Monitoring Work, Delegating, Development / Mentoring, and Support Others
Manager	In Addition >	Preparing / Evaluating Budgets, Monitoring / Controlling Resources, and Motivating / Inspiring
Deputy Director	In Addition >	Entrepreneurship and Networking
Director	In Addition >	Organizational Vision
<p><i>For more information about the City of Tempe's competencies for all classifications:</i> City of Tempe, AZ : Competencies</p>		

JOB DESCRIPTION HISTORY
<i>Effective August 2014</i> <i>Revised August 2020 (update reporting relationship)</i>