



## **Camera Pilot Program FAQ - March 2024**

The City of Tempe is exploring ways to address the community's feelings of safety in parks, including the use of technology. For a temporary period of 60 days, a real-time camera pilot project will be tested at Daley, Papago and Parque de Soza parks as part of this initiative.

### **What is the pilot project?**

The city has contracted with Bay Alarm and LiveView Technologies for a 60-day pilot program at Daley Park, Papago Park and Parque de Soza Park. Cameras provide live video and a two-way speaking function. These cameras are used to view park activity and more quickly address community needs should they arise.

### **Who watches the camera feeds?**

Bay Alarm and LiveView Technologies, along with city first responders, have remote access to the camera feeds. The camera companies passively monitor park activity and will contact first responders or other emergency personnel in the event of an emergency.

### **How is the video saved?**

Video is stored in a cloud-based service for 30 days, and the city may export video as needed.

### **Why is the city conducting this pilot?**

In an effort to address feelings of safety in parks, the camera pilot project aims to assist communities with quicker emergency personnel response time, as well as the ability to address park rules violations in real time.

### **How can I provide my feedback?**

Following the pilot period, a survey will be sent to neighbors to gather feedback about the program.

### **Have more questions?**

Contact Tempe311 at [tempe.gov/311](http://tempe.gov/311) or 480-350-4311