



SECURE LOCKBOX PROGRAM

The program is designed to allow fire and emergency personnel to access a home in emergency situations where forced entry may be necessary.

Are you concerned about how fire departments and emergency personnel would get into your home if you or someone you know were alone, unconscious or unable to get to the door?



Who is the program for?

The Secure Lockbox Program is primarily for elderly residents who live alone, are physically challenged, or have a medical condition with a probability that it be necessary to call 911 for assistance.

How does this program work?

The WeSERV Member Engagement Committee donates the lockboxes and the Tempe Fire Medical Rescue Department will administer the program and individually assign lockboxes. In addition, information, installation and access attached to each lockbox will be stored in the participating Fire Departments Computer Aided Dispatch Database. This allows for storage of confidential information and creates a systematic emergency response. The best part of the program is that it's free to qualifying residents.



Follow these easy steps to get your secure lockbox!

1. Thoroughly read the information provided above. For questions about the program, please contact the Public Education Specialist with Tempe Fire at 480-858-7240.
2. Complete the Secure Lockbox Program application (on the back of this page).
3. Submit all forms to the Tempe Fire Medical Rescue Department by faxing to: 480-858-7243 or call the Public Education Specialist to coordinate an appointment to deliver of a lockbox at 480-858-7240.
4. You will be contacted regarding your application status. Upon approval, your residence will be added to the lockbox installation schedule.

***Upon installation, the lockbox can ONLY be used by emergency personnel should you require emergency help.**

**For More Information, Contact Tempe Fire Medical Rescue Department at 480-858-7240
1400 E. Apache Blvd. Tempe AZ 85281 | www.tempe.gov/fire**



Lockbox Number

SECURE LOCKBOX PROGRAM APPLICATION



1. APPLICANT INFORMATION

FULL NAME

ADDRESS UNIT/APT #

CITY STATE/ZIP

HOME TELEPHONE MOBILE TELEPHONE

2. NAMES OF ADDITIONAL PEOPLE LIVING IN HOME

FULL NAME FULL NAME

FULL NAME FULL NAME

3. EMERGENCY CONTACTS

CONTACT #1 FULL NAME

ADDRESS UNIT/APT #

CITY STATE/ZIP

TELEPHONE #1 TELEPHONE #2

CONTACT #2 FULL NAME

ADDRESS UNIT/APT #

CITY STATE/ZIP

TELEPHONE #1 TELEPHONE #2

6. LIABILITY RELEASE

On this the _____ day of _____, 20____, intending to be legally bound hereby, the undersigned agrees and does hereby release from liability and indemnify and hold harmless the West and SouthEast REALTORS® of the Valley (WeSERV), and any of its employees or agents representing or related to WeSERV, and the City of Tempe, its employees, officers, officials, directors, representatives and agents, from and against any an all claims, lawsuits, liabilities, judgments, damages, losses, and expenses of any kind or nature, including personal injury or death; property damage, destruction or other impairment; and all costs and expenses, including attorneys' fees and expenses, arising from or related to the undersigned's participation in the Secure Lockbox Program.

PLEASE NOTE: If the lockbox is no longer needed please contact Tempe Fire Medical Rescue Department at 480-858-7240.

PARTICIPATE NAME (PLEASE PRINT)

PARTICIPATE SIGNATURE DATE

2. NOTES

Large empty box for notes with horizontal lines.

2. OTHER RELEVANT INFORMATION

PETS: YES NO

EXPLAIN _____

ALARM: YES NO

EXPLAIN _____

MEDICAL: YES NO

EXPLAIN _____

REASON FOR APPLICATION:

Horizontal lines for reason for application.

SECURE LOCKBOX PROGRAM RULES OF UNDERSTANDING

1. Participation in this program is purely voluntary.
2. Lockboxes remain the property of the West and SouthEast REALTORS® of the Valley (WeSERV).
3. Please contact Tempe Fire Medical Rescue Department at 480-858-7240 if:
 - a. The master locks or ownership in the residence changes.
 - b. A new key needs to be placed in the lockbox.
 - c. The lockbox is no longer needed or you would like the lockbox to be removed.

*This lockbox can only be used in situations by emergency personnel when contacted by resident.