

City of Tempe Housing Authority - Housing Choice Voucher Waitlist

Frequently Asked Questions (FAQ)

When is the waiting list going to open?	February 28, 2023 at 8 a.m. (MST) THROUGH March 13, 2023 at 11:59 p.m. (MST)
Where do I apply?	Apply from anywhere at any time during the waitlist opening by going to https://www.waitlistcheck.com/AZ177-4067 . For those needing special assistance or without internet access, call 480-350-8076 or 480-858-2318 Monday-Friday 10 a.m. - 3 p.m. and Saturday 8 a.m. - noon.
How do I apply?	You can use a personal computer, public computer, tablet or your smart phone with internet to access the waitlist interest application. See the Public Notice for a list of public computers. For those needing special assistance or without internet access, call 480-350-8076 or 480-858-2318 Monday-Friday 10 a.m. - 3 p.m. and Saturday 8 a.m. - noon.
I am elderly, disabled or I have limited English proficiency and require accommodation.	For accommodations for persons with disabilities in braille, large print, additional time, or translation for persons speaking another language, please call 480-350-8076 or 480-858-2318 Monday-Friday 10 a.m. - 3 p.m. and Saturday 8 a.m. - noon.
After I apply, why does it take so long to receive assistance?	Housing Authorities are not able to pull names from the wait list until a voucher becomes available. When someone leaves the program, we are able to issue a voucher to someone on the waiting list.
What if I don't have a computer?	Applications can be completed on any computer, tablet, or smartphone with Internet access. Public computers are not available at the Housing Authority office. Refer to the Public Notice for a list of locations throughout the Valley that normally offer free computer access. Please check with the Agency for their location and hours. For those needing special assistance or without internet access, call 480-350-8076 or 480-858-2318 Monday-Friday 10 a.m. - 3 p.m. and Saturday 8 a.m. - noon.
Is there a separate waitlist for veterans, elderly, or disabled persons?	No – there is one waiting list for the Housing Choice Voucher Program (Section 8).
What will the process consist of when applying? Do I need to print anything?	It is recommended that once you submit your application electronically that you print the confirmation page. Note that a confirmation email with the same information will be emailed to the email address you provide.
Can I fill out a paper application?	Paper applications will not be accepted; however, if you require special assistance with the application process or you do not have internet access, you may contact the help desk 480-350-8076 or 480-858-2318 Monday-Friday 10 a.m. - 3 p.m. and Saturday 8 a.m. - noon. and a customer service representative will assist you.
How long will the waiting list be open?	14 days. Pre-applications will be accepted Feb. 28, 2023 @ 8 a.m. (MST) THROUGH March 13, 2023 @ 11:59 p.m. (MST)
If I have a felony will that automatically make me ineligible? What about any criminal activity?	No, a felony does not automatically make you ineligible for housing authority programs. You may still be eligible for the program depending on type of conviction and how long ago it took place. Those who have to register as a sex offender are not eligible.
Is there going to be anyone available to help fill out the application?	If you require accommodation, see Instructions for Persons with Disabilities and Persons with Limited English, or complete the pre-application by telephone by calling 480-350-8076 or 480-858-2318 Monday-Friday 10 a.m. - 3 p.m. and Saturday 8 a.m. - noon. The representative you will speak to is only able to assist with the online application. The representative will not be able to answer program or eligibility questions or other housing related questions. For answers to these questions, visit our website at https://www.tempe.gov/government/human-services/housing-services/tempe-section-8-housing or call 480-350-8950.
What do I need to have when I apply?	Full names, social security numbers (if applicable), birth dates of all household members, and the annual household GROSS income (all sources and for all family members).
Do you have to be a citizen (legal) to apply?	Anyone can apply, but someone in your household must have legal residency to be eligible for the Housing Choice Voucher program. This will be confirmed when your name is pulled from waitlist.
What do I do if I don't have transportation?	If you need transportation trip planning assistance, please contact Valley Metro at 602-253-500, TTY 602-251-2039, or http://www.valleymetro.org/ . Dial-a-Ride offers different types of services depending on the city or town in which you live. To find out what type of service exists in your city, call 602-716-2100 for assistance. You may also dial 211 to find more local resources.
How will I know I am on the waitlist?	The City Tempe Public Housing Authority will randomly select 3,000 pre-applications from all those received. Selected applicants will then be placed onto the City of Tempe's HCV Waitlist. Pre-applicants not selected will have to reapply for assistance at another time. All households who submit a pre-application will be notified regarding the outcome of the lottery. If you have provided an e-mail address, you will be notified by e-mail. If an e-mail address is not provided, you will be notified by mail.
How do I stay on the waitlist?	Once placed on the City of Tempe Housing Authority waitlist, applicants <u>must</u> notify the Housing Authority of any and all contact information changes. Finally, while on the waitlist, applicants must respond to all correspondence received <u>from</u> the Housing Authority or you will be removed from the waiting list.