



Tempe Rebate Terms and Conditions

Updated June 12, 2024

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Rebate Universal Terms and Conditions

- Applicant must be the owner of the property or have the written permission of the owner to implement the specific conversion or efficiency upgrade and to apply for and receive rebate funds.
- All rebates are subject to availability of funds and policy requirements are subject to changes and updates.
- The installation address must be within the City of Tempe's water service area.
- New construction does not qualify.
- Rebate recipients receiving \$600 or more in rebate monies within a calendar year must submit a completed W-9 form.
- Post-inspection of the property may be required to verify installation or conversion.
- Any photos submitted are the property of the city and may be shared in city reports and promotional material.
- All rebates are issued for the pre-tax total. The city will not reimburse shipping costs.

Residential Rebate Terms and Conditions

1. Single Family Residential Landscape Conversion Rebate (also known as Turf Replacement)

- Purpose of rebate: This rebate provides an incentive for the conversion of grass to desert landscaping.
- Applicant must abide by the [universal terms and conditions](#).



- c. Applicant must receive pre-approval from conservation staff prior to starting their conversion project. To receive pre-approval, complete the [online rebate application form](#).
- d. To receive pre-approval to proceed, the application must include before pictures showing each of the areas where grass will be removed.
- e. Once pre-approval is received, applicants will have 90 days to complete the conversion and submit pictures of the newly converted landscapes.
- f. The converted landscape area must have 30 % coverage with living, [desert-adapted plants](#), either new or existing. The expected mature size of plants can count towards this coverage. Existing landscape plants that are not desert-adapted may be used to calculate the 30 % mature plant coverage.
- g. Soil must be covered with rock, or organic mulch. Bare soil landscapes will not be accepted, nor will artificial turf landscapes that do not incorporate at least 30 % cover with living, desert-adapted plants, either new or existing.
- h. Water Conservation will measure the landscape on the [Maricopa County Assessor's Office website](#) and use that measurement to determine the rebate amount.
- i. If you purchased [approved low water use/drought tolerant plants](#) for the new landscape, applicant must submit a [separate rebate application](#) for the TreeBate within five business days of submitting the completed landscape conversion photos to conservation staff, and no later than 90 days from the date listed on the itemized plant receipt(s).
- j. Approved applications will provide a rebate of \$0.25 per square foot of grass removed and replaced with desert landscaping, capped at \$2,000 per residential property.

2. TreeBate

- a. Purpose of rebate: The TreeBate provides an incentive for adding desert-adapted plants to the single family residential landscape.
- b. Applicant must abide by the [universal terms and conditions](#).
- c. Trees, shrubs, groundcover, wildflowers, cacti and succulents listed on the Arizona Department of Water Resources [Low Water Use Drought Tolerant Plant List](#) or the [Landscape Plants for the Arizona Desert](#) qualifies for the rebate. Physical copies of these lists are available upon request. Contact Conservation at 480-350-8351 or visit tempe.gov/conservation to request one.
- d. Plants approved under this rebate must be installed in the ground.
- e. Applications must include a copy of the itemized receipt showing the plants purchased, along with before and after pictures of the landscape where the plants are installed.
- f. Applicants must complete the self-paced, online [Tree Care Class](#) online. Applicants may alternatively choose to attend a workshop from the [sustainable living workshop series](#) in-person or virtually.
- g. The application and required workshop must be completed within 90 days from date listed on the itemized plant receipt(s).
- h. City staff may share before and after pictures, as well as take additional pictures of the landscape, to use in city promotional materials.
- i. The rebate covers 100 % of the purchase price of desert-adapted plants, up to \$75 per household per fiscal year, July 1 - June 30. The fiscal year cap is increased to \$125 for residents that submit a turf replacement rebate at the same time. To qualify for the higher rebate amount (\$125), applicants must submit the TreeBate rebate application form within five business days of submitting the completed landscape conversion photos to conservation staff, and no later than 90 days from the date listed on the itemized plant receipt(s).

3. Single Family Residential High-Efficiency Toilet Rebate

- a. Purpose of rebate: This rebate provides an incentive for upgrading old toilets to efficient [WaterSense Labeled toilets](#).
- b. Applicant must abide by the [universal terms and conditions](#).
- c. Single family residential properties qualify. If you own a condominium or townhome that is privately maintained, you may also qualify. For multi-family residential properties that are not maintained by the tenant, please refer the property management company to apply for the Multi-Family Residential Indoor Fixtures Rebate.



- d. The rebate covers 50 % of the purchase price, up to \$75, of each high-efficiency toilet installed in the home, up to two toilets.
- e. Only two toilets per house are applicable for the rebate. If you are new to the house or unsure of your eligibility, please contact the Water Conservation Program by calling 480-350-8351, or by email conservation@tempe.gov prior to submitting the rebate form to determine if your home qualifies.
- f. Application deadline is no later than 90 days after the toilet installation is completed.
- g. The application must include a receipt or copy of a receipt as proof of purchase or rebate will not be accepted.
- h. Toilet purchased and installed must be an Environmental Protection Agency (EPA) [WaterSense labeled toilet](#) that flushes 1.28 gallons per flush (GPF) or less. Dual flush toilets will also be approved under this rebate.

4. Single Family Residential High-Efficiency Irrigation Rebate

- a. Purpose of rebate: This rebate provides an incentive for residents who participate in the [water consultation program](#) and then choose to:
 - i. Install an EPA WaterSense labeled smart controller.
 - ii. Upgrade existing sprinkler irrigation components with high efficiency components.
 - iii. Install flow sensors or rain sensors.
- b. Applicant must abide by the [universal terms and conditions](#).
- c. The rebate covers 100 % (up to \$500) of the purchase price for:
 - i. EPA WaterSense labeled [smart controllers](#) (capped at \$250).
 - ii. EPA WaterSense labeled [spray sprinkler bodies](#) with integral pressure regulation.
 - iii. High efficiency rotating nozzles with low precipitation rate.
 - iv. Rain sensors and flow sensors.
- d. Pre-consultation and written pre-approval are required prior to purchase and installation of new components. Pre-consultations can be scheduled at tempe.gov/conservation or by contacting 480-350-8351. To receive written pre-approval, complete the [online rebate application form](#). Once pre-approval is received, applicants will have 90 days to complete the installation of pre-approved components.
- e. Additional requirements related to specific components follow:
 - i. **Spray Nozzles/Spray Sprinkler Bodies:** Only homes with an existing sprinkler system consisting of standard fixed pattern spray nozzles and spray sprinkler bodies without integral pressure regulation qualify for the rebate. New lawn installations and new sprinkler irrigation system installations do not qualify.
 - a. It is required when replacing standard spray nozzles with high efficiency rotating nozzles to use EPA WaterSense labeled spray sprinkler bodies with integral pressure regulation that maintains the recommended operating pressure stated by the high efficiency rotating nozzle's manufacture.
 - ii. **WaterSense Labeled Smart Controllers:** Only homes with an irrigation system in good working order (no leaks, malfunctioning valves, missing emitters, runoff or other performance issues) qualify for the EPA WaterSense labeled smart controller rebate.
 - a. The smart controller must utilize one of the following technologies:
 - 1. Historical evapotranspiration programmed into the controller and accompanied with an active rain sensor; or
 - 2. On-site weather station connected directly to the controller; or
 - 3. Controller capable of receiving evapotranspiration data from regional weather stations through satellite feeds.
 - b. The smart controller must make seasonal adjustments by changing the watering frequency (days between watering) versus watering run time.
 - iii. **Rain Sensor/Flow Sensor:** Only homes with an existing irrigation system that do not include a rain sensor or flow sensor qualify for the rain sensor or flow sensor rebate.
- f. After the installation of pre-approved components, the applicant must submit a copy of the itemized receipt showing the eligible components purchased including the manufacture, model number and cost.
- g. A post-consultation is required to verify installation of all applicable components and proper controller programming.
- h. Upgrading irrigation components and the controller may not by itself lead to healthier plants or water savings. These are best practices among many that lead to a healthy and efficient landscape. Components themselves must be properly installed, utilized and maintained in order to be assets that can be used to improve watering efficiency and contribute to the health of the landscape.



- i. The city recommends the installation of irrigation components be performed by a qualified irrigation technician. It is the responsibility of the owner to ensure proper installation and utilization of the components.

5. Single Family Residential Gray Water Rebate

- a. Purpose of rebate: This rebate provides an incentive for installing a gray water system.
- b. Applicant must abide by the [universal terms and conditions](#).
- c. Only single family residential properties qualify.
- d. System must be in compliance with the Arizona Department of Environmental Quality General Permit Best Management Practices for gray water.
- e. Application deadline is within 90 days of the gray water system installation.
- f. Application must include receipts or copy of receipts as proof of purchase.
- g. Applications must include at least one picture of the finished installation.
- h. To apply, complete the [online rebate application form](#).
- i. Rebate covers 50 % of the purchase price, up to \$200, for the cost of components. The rebate does not cover the cost of labor.

Non-Residential (CII, HOA, & MFR) Rebate Terms and Conditions

6. Non-Residential Landscape Conversion Rebate

- a. Purpose of rebate: This rebate provides an incentive for the conversion of grass to desert landscaping, reducing the water demand of the landscape while still providing the benefits of living plants.
- b. Applicant must abide by the [universal terms and conditions](#).
- c. Only non-residential (commercial, industrial, institutional, HOA, or multi-family residential) properties qualify for this rebate.
- d. Applicant must receive written pre-approval from conservation staff prior to starting their conversion project. To receive pre-approval, complete the [online rebate application form](#).
- e. The converted landscape must meet non-residential [landscape code requirements](#), including meeting minimum requirements for mature plant coverage and soil coverage.
 - i. Applicant must receive written approval from the City of Tempe's [Planning Division](#) for the proposed landscape modifications. Planning's approval is required to complete Water Conservation's pre-approval step. For more information on how to meet this requirement, contact Planning at 480-350-4311 or planning@tempe.gov.
- f. Application must include before pictures showing each of the areas where grass will be removed and replaced with desert landscape.
- g. Applicant must include quotes received for project.
- h. Once pre-approval is received, applicants will have 90 days to complete the conversion and submit pictures and invoices for the newly converted landscapes.
- i. Any photos submitted are the property of the city and may be shared in city promotional material.
- j. Approved applications receive 50% of the landscape conversion cost (excluding tax), up to \$20,000.
 - i. Either a minimum of 2000 square feet must be removed, or the minimum is waived if all grass on the property is removed.
- k. The total rebate amount is not to exceed \$20,000 per project per property, per fiscal year, July 1-June 30, and is inclusive of any fees incurred through the Minor Development Plan Review process as may be required by Tempe's Planning Division.

7. Non-Residential Indoor Fixtures Rebates

- a. Purpose of rebate: This rebate provides commercial and other non-residential properties with the opportunity to upgrade a variety of indoor fixtures to high-efficiency models.



- b. Applicant must abide by the [universal terms and conditions](#).
- c. Only non-residential (commercial, industrial, institutional, HOA, or multi-family residential) properties qualify for this rebate.
- d. The total rebate amount is not to exceed \$5,000 per property, per fiscal year, July 1 – June 30.
- e. Approved applications will receive:
 - i. Standard tank toilet with 1.28 GPF max or dual flush: 50% of the purchase price, up to \$100 per toilet.
 - ii. Commercial flushometer-valve toilet with 1.28 GPF max: 50% of the purchase price, up to \$150 per toilet.
 - iii. Urinal with 0.25 GPF max: 50% of the purchase price, up to \$150 per urinal.
 - iv. Air-cooled ice machine, ENERGY STAR certified, 20 gallons per 100 lbs of ice for batch makers or 15 gallons per 100 lbs of ice for continuous makers: 50% of the purchase price of the ice maker, up to \$1,500 per unit. Ice storage bins do not qualify for the rebate. Applicant must replace an existing water-cooled ice machine. Field verification by city staff will be required prior to replacement. The ice machine must be installed indoors.
 - v. Commercial high-efficiency clothes washer: 50% of the purchase price, up to \$500 per unit. The washer must have an integrated water factor of 3.8 or below and have the ENERGY STAR certification. For a list of approved commercial clothes washers, please visit .
 - vi. Residential high-efficiency clothes washer: 50% of the purchase price, up to \$200 per unit. The washer must have the ENERGY STAR certification. For a list of approve residential clothes washers, please visit <https://www.energystar.gov/productfinder/product/certified-clothes-washers/results>.
 - vii. %Faucet aerator (bathroom) with 0.5 GPM max: 100% of the purchase price, up to \$5 per device. A minimum of five faucet aerator devices must be replaced to qualify for the rebate. If installing in a public area, a vandal-proof aerator is highly recommended.
 - viii. Faucet aerator (kitchen) with 2.2 GPM max: 100% of the purchase price, up to \$5 per device. A minimum of three faucet aerator devices must be replaced to qualify for the rebate.
 - ix. Pre-rinse spray valve with 1.15 GPM max: 50% of the purchase price, up to \$50 per device.
 - x. Showerhead with 1.8 GPM max: 50% of the purchase price, up to \$25 per device.
 - xi. Commercial high-efficiency dishwashers: 50% of the purchase price, up to \$750 per unit. The dishwasher must have the ENERGY STAR certification. For a list of approved commercial dishwashers, please visit <https://www.energystar.gov/productfinder/product/certified-commercial-dishwashers/>
 - xii. Residential high-efficiency dishwashers: 50% of the purchase price, up to \$50 per unit. The dishwasher must have the ENERGY STAR certification. For a list of approved residential dishwashers, please visit <https://www.energystar.gov/productfinder/product/certified-residential-dishwashers/results>
- f. All fixtures must be WaterSense or ENERGY STAR labeled. When replacing flush valves in either toilets or urinals, the china or porcelain components must also be changed.
- g. The city recommends that installation of devices be performed by a qualified plumber and that the sewer line(s) be cleaned at the time of installation if they have not been cleaned within the previous twelve months.
- h. Application deadline is no later than 90 days after all water efficiency upgrades from the above list are completed.
- i. Application must include a receipt or copy of a receipt as proof of purchase or rebate will not be accepted.
- j. To apply, complete the [online rebate application form](#).

8. Cooling Tower Rebate

- a. Purpose of the rebate: This rebate provides an incentive for commercial, industrial and institutional customers to upgrades cooling tower equipment to high efficiency models or purchase additional high efficiency equipment or software.
- b. Applicant must abide by the universal terms and conditions.
- c. Only non-residential (commercial, industrial or institutional) properties qualify for this rebate.
- d. The total rebate amount is not to exceed \$50,000 per property, per fiscal year, July 1 – June 30.
- e. The rebate covers 50% of the purchase price, up to \$50,000 per project.
- f. Qualifying Technology
 - i. **Remote read cooling tower controllers** that integrate with property's building management system or show proof of real-time usage alert capabilities that go to appropriate staff to take action.



ii. **Sub-meters and associated technology.**

iii. **Any technology proven to increase cycles of concentration.**

iv. **Unlisted/other cooling tower technology** may qualify, but it must show proven water savings.

- g. Technology must have a minimum life expectancy of 5 years.
- h. Application deadline is no later than 90 days after all water efficiency upgrades from the above list are completed.
- i. Applicant must contact Conservation to confirm project qualifies for the rebate before upgrade materials are purchased.
- j. Application must include a receipt or copy of a receipt as proof of purchase or rebate will not be accepted.
- k. A pre-consultation is required to qualify for the rebate.
- l. A post-consultation is required to verify installation of all applicable components.
- m. To apply, complete the [online rebate application form](#).

9. Non-residential TreeBate

- a. Purpose of rebate: The Non-residential TreeBate provides an incentive for adding desert-adapted trees to the commercial, industrial and institutional landscape.
- b. Applicant must abide by the [universal terms and conditions](#).
- c. Trees listed on the Arizona Department of Water Resources [Low Water Use Drought Tolerant Plant List](#) or the [Landscape Plants for the Arizona Desert](#) qualify for the rebate. Physical copies of these lists are available upon request. Contact Conservation at 480-350-8351 or visit tempe.gov/conservation to request one.
- d. Trees approved under this rebate must be installed in the ground.
- e. Applications must include a copy of the itemized receipt showing the trees purchased, along with before and after pictures of the landscape where the trees are installed.
- f. Applicants must complete an outdoor water efficiency consultation with City of Tempe Conservation staff.
- g. The application and required consultation must be completed within 90 days from date listed on the itemized plant receipt(s).
- h. City staff may share before and after pictures, as well as take additional pictures of the landscape, to use in city promotional materials.
- i. The rebate covers 50% of the purchase price of desert-adapted trees, up to \$100 per tree. Non-residential customers may use this rebate to purchase up to five trees per fiscal year, July 1 - June 30.
- j. Applicant may submit one rebate for all five trees at once or separate rebates throughout the year. Only one consultation is required per property per three year period.

10. School Landscape Efficiency Rebate

- a. Purpose of rebate: This rebate provides educational institutions with the opportunity to upgrade irrigation components to highly efficient models and receive two water conservation classroom presentations (required). Irrigation components include:
 - i. Irrigation controllers.
 - ii. Spray sprinkler bodies.
 - iii. Drip irrigation.
 - iv. Rain sensors and flow sensors.
- b. Applicant must abide by the [universal terms and conditions](#).
- c. Only educational institutions with existing irrigation systems qualify for this rebate. New lawn installations and new irrigation system installations do not qualify.
- d. If upgrading irrigation controllers:
 - i. It is required to use [EPA WaterSense labeled](#) smart controllers. Only landscapes with an irrigation system in good working order (no leaks, malfunctioning valves, missing emitters, runoff or other performance issues) qualify.
 - ii. The smart controller must utilize one of the following technologies:



- Historical evapotranspiration programmed into the controller and accompanied with an active rain sensor; or
 - On-site weather station connected directly to the controller; or
 - Controller capable of receiving evapotranspiration data from regional weather stations through satellite feeds. The smart controller must make seasonal adjustments by changing the watering frequency (days between watering) versus watering run time.
- e. If upgrading sprinkler irrigation components:
- i. It is required to use [EPA WaterSense labeled](#) spray sprinkler bodies with integral pressure regulation that maintains the recommended operating pressure stated by the high efficiency rotating nozzle's manufacture.
- f. If upgrading drip irrigation components:
- i. The components must contain built-in pressure compensation.
- g. Select a school representative to be the main contact at the school and signee for the rebate.
- h. School representative identifies teacher(s) who will work with Tempe Water Conservation to arrange the educational presentations or workshop for students. The school must schedule a minimum of two presentations to be conducted within a year of receiving the rebate.
- i. The school representative must receive pre-approval from conservation staff prior to purchase and installation of new irrigation components. To receive pre-approval, complete the [online rebate application form](#). The pre-approval process may also include a meeting and an outdoor water efficiency audit performed at the school campus to develop and agree upon an irrigation efficiency upgrade strategy.
- j. Once pre-approval is received, the school must purchase, install and provide receipts for approved irrigation components within 90 days.
- k. Final approval will be dependent on an inspection of the installed components. If all agreed-upon components are verified, Conservation will approve the rebate application.
- l. Upgrading irrigation components may not by itself lead to healthier plants or water savings. These are best practices among many that lead to a healthy and efficient landscape. Components themselves must be properly installed, utilized and maintained in order to be assets that can be used to improve watering efficiency and contribute to the health of the landscape.
- m. The city recommends the installation of irrigation components be performed by a qualified irrigation technician. It is the responsibility of the applicant to ensure proper installation and utilization of the components.
- n. Approved applicants will receive 100 % of the purchase price of irrigation efficiency supplies, not to exceed \$3,000 per school, per fiscal year, July 1 – June 30.

13. Water Efficiency and Education Grant (WEEG)

The WEEG program is open to all non-residential customers in Tempe's water service area seeking significant water efficiency upgrades. Eligible projects may include upgrades in water efficiency for domestic consumption, landscaping, cooling towers and industrial process modifications. Projects that have already been completed and those associated with new construction are ineligible. The WEEG program is a reimbursement-based grant that covers 50 % of project costs, not to exceed \$60,000. For more information, visit tempe.gov/WEEG.

14. School Gardening Grant

The grant is available to all K-12 public schools in Tempe's water service area. Schools with existing gardens can qualify for modifications that increase efficiency or include an expansion. Schools participating in this partnership may receive \$1000 for implementing a qualifying project. Funding is limited each fiscal year and applications are reviewed on a first-come first-served basis. Grant money may be used for the purchase of plant material, hardware, irrigation-related materials and garden features that serve an educational purpose. Additional terms and conditions apply. [View the application](#) for more details.